




# delivery

Our total commitment to our customers

The background features a complex abstract design. It includes several overlapping circles in shades of gray and white, some with concentric lines inside. Diagonal stripes in a light yellowish-brown color run across the lower half of the page. A large white circle with a gray center is positioned in the upper right quadrant. Thin white lines connect various points across the composition, creating a sense of flow and connectivity.

We simply do whatever it takes to deliver timely, cost-effective solutions to our customers. This translates into an unmatched 18-year track record.

means total commitment to delivery.

Our customers rely on us for the mission-critical systems on which they depend to operate, to innovate and to compete.

“We know we can count on Amdocs to support our world-record growth.”

According to the Guinness Book of World Records, KT Freetel is the fastest growing cellular phone company in the world. Following its recent merger with Hansol PCS, it has more than 8 million subscribers and is growing at a rate of one million subscribers a year. Amdocs' end-to-end Ensemble system for customer care and billing has supported KTF's growth, offering tremendous scalability with virtually no software changes.

“When we began system implementation we were behind our competitors. Thanks to the outstanding work and system infrastructure delivered by Amdocs, we were able to implement the system in an extremely short timeframe. **The Amdocs system supported our world-record growth**, from zero to five million subscribers in just three years. In the next few years we expect to more than double our subscriber base: we know **we can count on Amdocs**. That is why we initiated an additional five-year agreement to strengthen our strategic partnership. We are confident in the success of our working relationship.”



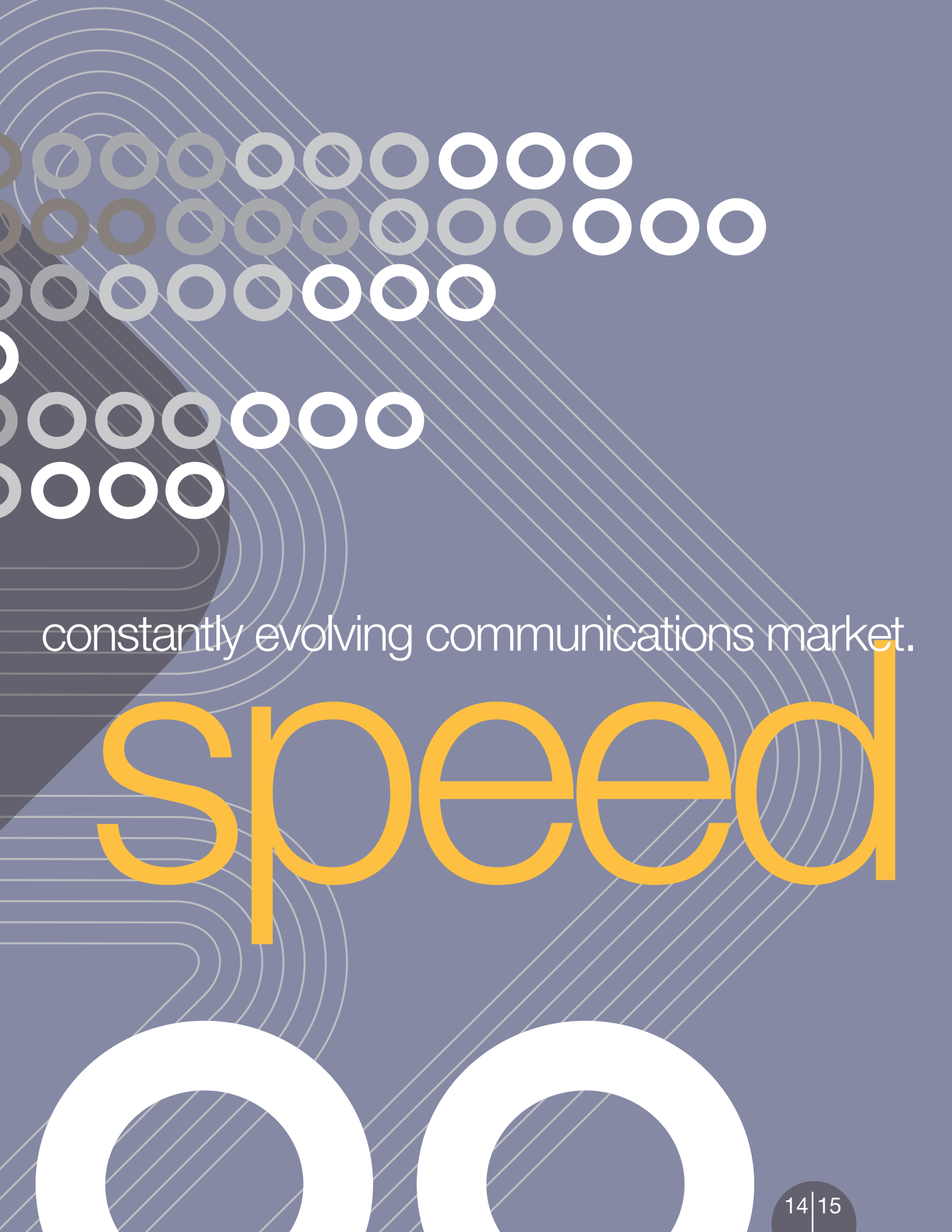
KT Freetel

HanHo Kim  
Vice President  
Information Systems  
KT Freetel  
South Korea



Time to market is crucial in the competitive,

Our customers rely on the flexibility of our systems for swift rollout of new services, such as 3G wireless, self-care and content-based rating. We also utilize our rapid deployment capabilities to implement systems in a few months, or even weeks, helping our customers stay ahead of the competition.



constantly evolving communications market.

# speed

# oo

PointOne, based in Austin, Texas, is a leader in next-generation IP technologies providing voice, data, video and Virtual Private Network services over its national ATM network. The Amdocs system supports PointOne's billing with real-time rating capabilities.

“Amdocs helps support us in emerging IP services. VOIP and IP packet-based services are emerging technologies for which time-to-market is critical.

**We chose the Amdocs solution** for flexibility and proven scalability that enable us to keep our competitive edge and market leadership in these emerging services.

The Amdocs system handles the amount of traffic that our former system could not: **it performs about 200% better.** The system is very quick and adaptable as we add new products.”



“Amdocs and PointOne  
together can set the market on its ear.”

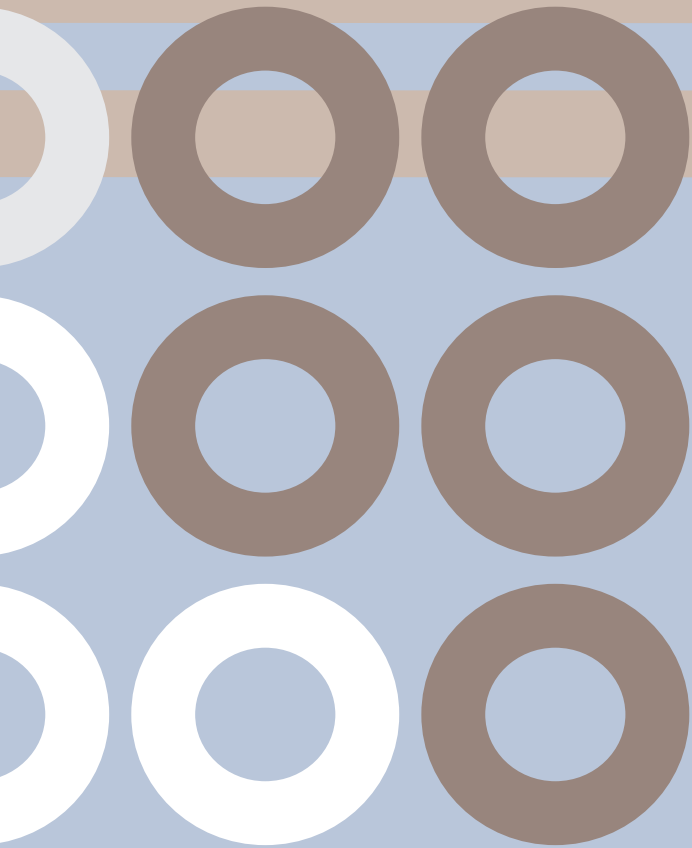
PointOne Telecommunications

Jack Darrough  
Vice President  
Operations Support Systems  
PointOne Telecommunications, USA

Our solutions support

future

enabler



# innovative communications providers.

Our ongoing investment in R&D (over \$70 million in fiscal 2000) keeps our systems future enabled. We lead the market in emerging new sectors, like voice-IP convergence, m-commerce, IN-based prepaid and ASPs.


Our customers are moving first in mobile IP, deploying new business models like revenue sharing, sponsored services and third-party advertising. Working with the world's most innovative communications providers, we combine technology and vision to help our customers enable the future.



“We wanted to be first to market with GPRS. With Amdocs, we accomplished this goal.”

mobilkom

Dr. Sigurd Harand  
Chief Information Officer  
mobikom, Austria



mobikom is Austria's number one mobile service provider with over 50% market share. Amdocs implemented its end-to-end Ensemble solution for mobikom in 1999. In the summer of 2000, in just three months, Amdocs upgraded the mobikom system to support GPRS. Ensemble supports all of mobikom's mobile commerce and mobile Internet services.

“Our leadership is driven by new products, new technologies and new services. **With the Amdocs system** we are always able to support new technologies and services. Whenever we have an idea and a new product that we want to implement in our system, working with Amdocs we have always found a solution to get it. We want to move first with technologies of the future. **Amdocs can make the future happen.**”