



**Transcript of Amdocs video clip
(to be used as video only)**

Speaker: Rogelio Ancira,
Systems Director, Alestra

Amdocs Service Delivery

"Well the main issue that we are trying to perform better now is the service delivery to the customer. Cramer will allow us to have the better information so we can provide a better service and deliver the service in a shorter time Well up to now we have been very successful in that we shortened the time frame in about three weeks for delivery of the service to the customer because the provisioning is easier now for the engineer. So it makes easier to deliver the service to the customer"

Link to Video on Amdocs.com

<http://www.Amdocs.com/About/Success/Pages/Alestra.aspx>