Superior Testing
From the World Leaders in Telecom

About Amdocs Testing

Amdocs Testing is part of Amdocs professional services unit (ACD) and is an independent unit within Amdocs. We offer a full range of system integration testing services uniquely tailored to the communications industry, delivering a quality assured customer experience, accelerating time to value and lowering total cost of ownership. Our holistic approach to the testing lifecycle delivers a complete lifecycle solution from strategic planning to execution and metrics. Our services scope covers business processes, operational & non-functional processes as well as end-to-end, end user testing & customer experience testing.

For more information, contact Amdocs Testing at testing@amdocs.com or visit Amdocs at www.amdocs.com

Amdocs has offices, development and support centers worldwide, including sites in:
Facing Real-World Telecom Testing Challenges

Testing is the last milestone before a system or application is launched. The smallest defect in a sensitive part of the system can tip the balance from success towards failure. The result: revenue leakage, customer churn, and damage to the brand. In the telecom environment, with its constantly evolving markets and changing demands, getting testing right is critical. High quality must be secured by accurately identifying defects while accommodating tight deadlines and shrinking financial resources. For truly effective testing, you need a partner that has an intimate knowledge of telecom processes, testers with industry expertise, innovative tools and proven methodologies - backed by years of successful testing experience.

Amdocs Testing - Launch with Total Confidence

Amdocs’ market-leading telecom testing services ensure you launch both large transformation projects and smaller ventures with total peace of mind, maximizing quality while mitigating time to value and costs. Discover how...

- **Higher Quality Systems:** With up to 50% fewer defects in production when conducting Acceptance Tests, Amdocs Testing ensures service providers get testing right the first time, enabling the release of high quality systems and applications.

- **Faster Time to Value:** Amdocs Testing delivers up to 50% faster execution time by employing proprietary tools, smart automation techniques and telecom processes expertise that direct us to exactly those areas in the system or application most likely to harbor defects.

- **Lower, More Predictable Cost of Ownership:** Amdocs Testing reduces testing time and optimizes testing resources, reducing total cost of ownership (TCO) by up to 40%. What’s more you’ll know total cost right from the start.

- **Better Performance through Innovation:** Amdocs Testing teams are constantly developing innovative, effective testing methodologies and tools, including 3 patented technologies – driving up quality and driving down time to value and costs.

- **Telecom Specialists:** Single-minded focus on the telecom domain gives Amdocs Testing intimate knowledge of service providers’ systems and environments. Amdocs Testing supports in excess of 10,000 telecom test cases per day with a team of over 2000 SI experts across 30+ locations. Amdocs’ highly skilled testers know where defects tend to hide, enabling rapid location of faults, even in complex, large volume telecom environments. This improves system or application quality, shortening time to value and mitigating costs.

- **Seamless Global Integration:** Amdocs’ worldwide centers enable seamless integration between onshore, near shore and off shore support. Amdocs Testing provides 24×7 follow the sun support or 2 shift operations as needed.

"We’re very happy with the level and high quality of service Amdocs Testing has delivered. They’ve worked very hard to ensure deployment occurs on time while maintaining quality. No matter the deadline, we’re always sure, Amdocs Testing will deliver."

Bevan Williams, Executive: ITS Solution Delivery Center, Telkom SA Limited
Superior Offerings from the Telecom Testing Experts

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Our Offering Includes:

**System Integration Tests:** This service ensures smooth readiness for UAT, guaranteeing both effectiveness and efficiency of the integration testing lifecycle, with the added benefit of dramatically accelerated testing timetable.

**Acceptance Tests:** Based on proven testing processes and best practices, these tests provide full business process testing coverage, including all functional aspects covering new functionality and regression testing of existing functionality.

**End to End Tests:** This service includes comprehensive, across the board tests based on business process flows as well as live interface connectivity to all external applications. It also includes validation of business and functional requirements through business process scenarios.

**Performance Tests:** These provide a comprehensive range of checks – verifying system stability and functionality under load, certifying and evaluating compliance with specified performance requirements and identifying critical performance paths.

**Test Management Office:** This service enables streamlined and proactive management of testing processes across applications, and includes end to end management, comprehensive governance and accountability.

**Bill to Bill:** This unique test is designed to help customers achieve ‘business as usual’ shortly after transition to Amdocs’ systems by ensuring invoicing correctness, zero revenue leakage and zero impact on end customers. This is done by comparing legacy data information invoices to the invoices generated by the new system.

**Mobile Application Testing:** Mobile Application Tests ensure optimum performance of features and stability on all desired mobile devices and networks and acceleration of application development and the testing process.

**Data Warehouse and Business Intelligence (DW/BI) Tests:**
These tests ensure high quality and reliability through completeness of data, accurate transformation and effective performance within expected timeframes. They also ensure technical architecture is scalable.

**Test Automation:** Our suite of automation services leverage a proprietary automation framework that ensures speedy ramp up of test case development. A range of tools and procedures developed in-house deliver efficiency and optimize resources, reducing time to value and costs while improving quality.

“Amdocs “has well-recognized expertise in testing applications; including BSS, OSS, and other key telecoms service provider key applications”
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- COSTA RICA
- MEXICO
- UNITED STATES

**ASIA PACIFIC:**
- AUSTRALIA
- CHINA
- INDIA
- JAPAN
- SINGAPORE
- THAILAND
- VIETNAM

**EUROPE, MIDDLE EAST & AFRICA:**
- CYPRUS
- CZECH REPUBLIC
- FRANCE
- GERMANY
- HUNGARY
- IRELAND
- SWEDEN
- TURKEY
- ISRAEL
- ITALY
- SPAIN
- POLAND
- RUSSIA
- SOUTH AFRICA
- UNITED KINGDOM
- THE NETHERLANDS