<mark>amdocs</mark>

# amdocs corporate fact sheet

## Founded

1982

## **Ordinary Shares**

Amdocs ordinary shares are listed on the NASDAQ Global Select Market under the symbol DOX and the company went public in June 1998.

#### Revenue

\$3.7 billion in fiscal year 2016.

## Customers

Amdocs' client base includes over 350 customers in more than 85 countries.

## **Global Presence**

- Global workforce of more than 25,000 professionals
- Support and development centers located worldwide, including Brazil, Canada, Cyprus, India, Ireland, Israel, Mexico, the Philippines, the United Kingdom and the USA

## **Markets Served and Technologies**

Amdocs' customers span multiple lines of business, including wireless, wireline, broadband, cable and satellite services and mobile financial services providers. Our offerings support a range of technologies such as cloud, IT modernization and DevOps.

## About Amdocs

Amdocs is a leading software & services provider to the world's most successful communications and media companies. As our customers reinvent themselves, we enable their digital and network transformation through innovative solutions, intelligent operations and delivery expertise.

## **Main Product Areas**

- Customer Multiplay Digital Experience
- Enterprise Business
- Open Network
- Internet of Things (IoT)
- Customer Operational Intelligence
- Mobile Financial Services
- Amdocs Optima
- Entertainment and Media

## **Main Services Areas**

- Intelligent Operations
- Testing
- Order to Activation
- Revenue Guard
- Systems Integration & Consulting Competencies
- Enterprise Integration
- Network Service Assurance
- Amdocs Academy
- Advisory Services
- Project Delivery

# **Demonstrated Leadership**

- Amdocs wins Leading Lights award for Most Innovative NFV Product Strategy
- Amdocs wins Frost & Sullivan's Global Market Leadership award for CSP Overall Billing
- Amdocs wins Frost & Sullivan's Asia/Pacific Telecom OSS/ BSS award
- Amdocs wins Frost & Sullivan's Latin American Mobile Financial Services Company of the Year award
- Amdocs wins Frost & Sullivan's Product Line Strategy Leadership award for Radio Access Network Centralized Management and Optimization solution portfolio
- Leader in Integrated Revenue and Customer Management (Gartner)
- Leader in Operations Support Systems (Gartner)
- Leader in Operator Decision Matrix for Convergent Billing and Charging (Ovum)
- #1 in Global Revenue Management market share (Analysys Mason)
- #1 in Convergent Billing market share (Analysys Mason)
- #1 in Postpaid Billing market share (Analysys Mason)
- #1 in Order Management market share (Analysys Mason)
- $\cdot$  #1 in Customer Care market share (Analysys Mason)
- #1 in Subscriber Management market share (Analysys Mason)
- #1 in Global Rating & Charging and other Core Billing market share (Stratecast)
- #1 in Global Policy Management market share (Stratecast)
- Amdocs wins Managed Services World Congress award for Managed Services Innovation
- Amdocs wins Pipeline Innovation award for The Most Innovative Technology Provider
- Amdocs wins Pipeline Innovation award for Innovations in Managed Services
- Amdocs wins Global Telecoms award for Groundbreaking NFV Initiatives
- Amdocs wins MEF Vendor of the Year award for Third Network Technology Solutions
- Amdocs wins MEF Lifecycle Service Orchestration Technology of the Year award for Third Network Technology Solutions
- Amdocs wins the International M&A award for Cross Border Regional Deal of the Year
- Amdocs Testing Project recognized at European Software Testing awards
- Amdocs wins TMC Communications Solution Product of the Year award for Amdocs Omni-Channel Experience
- Amdocs and Globe Telecom win Best Payments Deployment award at Mobile Money Global
- Amdocs Mobile Financial Services wins Prêmio Telesíntese award in the software & services supplier category
- Amdocs Order-to-Activation services wins Bell award for Innovation in Managed Services
- Amdocs Big Data Analytics wins Telecom Asia's Readers' Choice award for Analytics Innovation
- Amdocs Service Design and Create wins Broadband Technology Report Diamond award
- Amdocs Sales Quote Order Experience solution wins Broadband Technology Report Diamond award
- Amdocs wins ITSMA Marketing Excellence Gold award
- Amdocs wins TMT Technology award for Best for Integrated Revenue & Customer Management Technology and Most Innovative Cloud-Enabled Portfolio Release Product: CES 10

# Amdocs Select Customers

A1 Telekom Austria

AAPT Acer Group Alestra Algar Telecom Altice USA América Móvil American Family Insurance Group Ameriprise Financial Anuncios en Directorios Seccion Amarilla Astro AT&T Axtel B Mobile Communications Bakcell Belgacom Bell Canada Bell Mobility Bend Broadband Bezea Bezeg International Bharat Sanchar Nigam Limited Bharti Airtel Biznet Botswana Telecommunications Corporation Limited ΒT Cable & Wireless Cable Bahamas CenturyLink CFF Claro Brasil Claro Chile Claro Dominican Republic Claro Puerto Rico Codetel Cogeco Comcast CompuCom Systems Corporación Nacional de Telecomunicaciones CortalConsors Cricket Crnogorski Telekom De Gule Sider A/S De Telefoongids BV Defensie Telematica Organisatie Deutsche Telekom Dex Media Digicel Group Digitel Venezuela Dish Network FF Effortel eircom Elion Enterprises Embratel Enel Etisalat Lanka (Private) FarEasTone Fastweb Fiserv ISS Get Globe Telecom goldenpages.be Guangdong Mobile H&R Block Hot Telecom HSBC Bank Hutchison 3G UK Indosat

Instituto Costarricense de Electricidad Intelig Interoute Telecommunications J:COM (Jupiter Telecommunications) Kazakhtelecom Kcell Keller Verlag KPN KT Corporation Kvivstar Liberty Global Lincoln Trust Company l inkem LinkNet M1 Magyar Telekom Maxis Mtel Movilnet Movilway mService NASCAR Digital Media NET Brasil NetCom Netia Nextel Brasil Next Issue Media/ Texture NuVox Communications Oi ONO Open Mobile Optus Orange Business Services Partner Pelephone Post Luxembourg Primetel Prudential Insurance Co. of America Reliance Communications Roche Diagnostics Rogers Communications RomTelecom Rostelecom Seaborn Networks SEAT Pagine Gialle Sensis Si.Mobil SIM TV Singtel Sky Italia Slovak Telekom SMART Communications SmarTone SmartTrust Societe Francaise de Radiotelephone Solocal Group Sonaecom Sprint State Bank of India Strex Sunrise Telecom Sutter Telefonbuchverlag Tata Communications Tele2 Norway Tele2 Telecommunication Telefónica Argentina Telefónica Brasil (Vivo) Telefónica Chile Telefónica de España

Telefónica O2 CR Telefónica O2 Germany Telefónica O2 Slovakia Telefónica O2 UK Telefónica Peru Telefónica S A Telekom Austria Telemar/Oi Telenet Belgium Telenor Hungary Telenor Norway Telenor Sverige teleSUR Telia Mobile TeliaSonera Norway TeliaSonera Sweden Telikom Papua New Guinea Telkom SA Telma Telmex Telstra Teracom Three Ireland (Hutchison) Limited TIM TIM Brasil Tigo Ghana Time dotCom T-Mobile Austria T-Mobile Croatia T-Mobile Czech Republic T-Mobile Deutschland T-Mobile Hungary T-Mobile Montenegro T-Mobile Netherlands T-Mobile USA Transvision Trudon True Corporation UPC Broadband Holding ΒV US Cellular Verizon Communications Verizon Wireless Verlag Heinz Heise Vietnam Telecom National Vimeo VimpelCom Virgin Media Vodafone Germany Vodafone Greece Vodafone Hunaary Vodafone Hutchison Australia Vodafone India Vodafone Ireland Vodafone Italy Vodafone Netherlands Vodafone New Zealand Vodafone Portugal Vodafone Romania Vodafone Spain Vodafone UK Wind XL Axiata Yell Publicidad Yellow New Zealand Yorkshire Water Yota Holdings YP Holdings Ziggo Ztar Mobile