

amdocs corporate fact sheet

Founded

1982

Ordinary shares

Amdocs ordinary shares are listed on the NASDAQ Global Select Market under the symbol DOX and the company went public in June 1998.

Revenue

\$3.9 billion in fiscal year 2017.

Customers

Amdocs' customer base includes communications and media companies in more than 85 countries worldwide.

Global presence

- Workforce of over 24,000 serving customers across six continents.
- Support and development centers located worldwide, including Brazil, Canada, Cyprus, India, Ireland, Israel, Mexico, the Philippines, the United Kingdom and the USA.

Market position

Amdocs is a leading software and services provider to the world's most successful communications and media companies. As our customers reinvent themselves, we enable their digital and network transformation through innovative solutions, delivery expertise and intelligent operations.

Offerings

Amdocs' innovative and agile offerings span the entire customer lifecycle, serving both the largest global carriers as well as innovative operators in smaller markets. Our digital product portfolio is open, modular and integrated, providing fast time to market with point solutions or the powerful benefits of full transformations. We offer a complete set of capabilities from digital experience to the service layer of the network and intelligent operations.

Amdocs' main offering areas are:

- Customer engagement
- Digital monetization
- Intelligence and real-time data
- Enterprise and B2B
- Open network
- OTT and entertainment
- Mobile financial services
- Internet of Things

Services

Amdocs offers a comprehensive line of services designed to address every stage of a service provider's lifecycle, from planning, delivery and implementation to ongoing support. Our services include managed services (which we refer to as intelligent operations), testing, digital business operations, revenue guard, Brite:Bill (personalized digital interactive billing services), network service assurance and advisory services. Using artificial intelligence and predictive analytics, our intelligent operations enable faster time to market for new services and the cost-effective management of existing services.

Demonstrated leadership

- Amdocs wins the Leading Lights award for Outstanding Communications Technology Vision
- Amdocs wins the Leading Lights Best Deal Maker award
- Amdocs wins The M&A Advisor Corporate/Strategic Deal of the Year award
- Leader in Integrated Revenue and Customer Management (Gartner)
- Leader in Operations Support Systems (Gartner)
- Leader in Operator Decision Matrix for Convergent Billing and Charging (Ovum)
- Global leader in Operator Decision Matrix for CRM (Ovum)
- Leader in Overall Software Testing and for Software Testing, Digital Focus (Nelson Hall)
- #1 in Global Revenue Management market share (Analysys Mason)
- #1 in Billing and Charging product-related and professional services market share (Analysys Mason)
- #1 in Customer care product-related services market share (Analysys Mason)
- #1 in Global Rating & Charging and other Core Billing market share (Stratecast)
- #1 in Order Management market share (Analysys Mason)
- #1 in Overall Telecoms Software product-related services market share (Analysys Mason)
- #1 in Revenue Assurance professional services (Analysys Mason)
- #1 in Service Fulfilment product-related services market share (Analysys Mason)
- #1 in Subscriber Management product-related and professional services market share (Analysys Mason)
- #1 in Vendor Services for Telecom IT Applications (Ovum)
- Amdocs wins Global Telecoms award for Ground-Breaking NFV Initiative
- Amdocs wins Frost & Sullivan's Global Market Leadership award for CSP Overall Billing
- Amdocs wins Frost & Sullivan's Asia/Pacific Telecom OSS/BSS award
- Amdocs wins Frost & Sullivan's Product Line Strategy Leadership award for Radio Access Network Centralized Management and Optimization solution (CMOS) portfolio
- Sprint & Amdocs win Global Telecoms Business award for consumer service innovation
- XL-Axiata & Amdocs win Global Telecoms Business award for consumer service innovation
- TM Forum Live! Catalyst Award: Amdocs member of Connected Citizen: A Green, Clean, Smart City catalyst
- Amdocs wins Telecom Asia's Readers' Choice & Innovation award for Network Optimization Innovation
- Amdocs wins Telecom Asia's Readers' Choice & Innovation award for VoLTE Innovation
- Amdocs wins Pipeline Innovation Editor's Choice Award
- Amdocs wins Tel-Aviv University Innovation Conference Innovation Award

Amdocs select customers

A1 Telekom Austria	HSBC Bank	Tata Communications
AAPT	Hutchison 3G UK	Tele2
Alestra	Indosat	Telefónica Argentina
Algar Telecom	Intelig	Telefónica Brasil (Vivo)
Altice USA	Interoute	Telefónica Chile
América Móvil	Telecommunications	Telefónica O2 CR
Anuncios en Directorios	iStream Planet	Telefónica O2 Germany
Seccion Amarilla	Italiaonline S.p.A	Telefónica O2 Slovakia
Astra Honduras	J.COM (Jupiter	Telefónica O2 UK
Astro	Telecommunications)	Telefónica Peru
AT&T	Kazakhtelecom	Telefónica S.A.
Axtel	Kcell	Telekom Austria
Bell Canada	KPN	Telenet Belgium
Bell Mobility	KT Corporation	Telenor Hungary
Bend Broadband	Kyivstar	Telenor Norway
Bezeq	Liberty Global	Telenor Sverige
Bharat Sanchar Nigam Limited	Linkem	Telesur
Bharti Airtel	LinkNet	Telia Mobile
Biznet	M1	TeliaSonera Norway
Botswana Telecommunications Corporation Limited	Magyar Telekom	TeliaSonera Sweden
BT	Maxis	Telkom SA
Cable & Wireless	Movilnet	Telma
Cable Bahamas	Mtel	Telmex
CenturyLink	NASCAR Digital Media	Telstra
CFE	NET Brasil	TELUS Communications
Charter Communications	NetCom	Teracom
Claro Brasil	NetLink Trust	Three Ireland (Hutchison) Limited
Claro Chile	Next Issue Media/Texture	Tigo Ghana
Claro Dominican Republic	Nextel Brasil	TIM
Claro Puerto Rico	Oi	TIM Brasil
Cogeco	Open Mobile	Time dotCom
Comcast	Optus	T-Mobile Austria
ConSORbank	Orange Belgium	T-Mobile Czech Republic
Corporación Nacional de Telecomunicaciones	Orange Polska	T-Mobile Netherlands
Crickit	Orange Spain	T-Mobile USA
Crnogorski Telekom	Partner Communications	Transvision
De Telefoongids BV	Pelephone Communications	Trudon
Deutsche Telekom	PeopleConnect Inc.	True Corporation
Dex Media	Post Luxembourg	UPC Broadband Holding B.V.
Digicel Group	Primetel	US Cellular
Digitel Venezuela	Proximus	UTS
Dish Network	Prudential Insurance Co. of America	Veon
EE	Reliance Communications	Verizon Communications
Effortel	Rogers Communications	Verizon Wireless
eircom	RomTelecom	Verlag Heinz Heise
Elion Enterprises	Rostelecom	Vimeo
Elisa	Seaborn Networks	Virgin Media
Embratel	Sensis	Vodafone Germany
Endurance International Group	SETAR	Vodafone Greece
Enel	SIM TV	Vodafone Hungary
Etisalat Lanka (Private)	Singtel	Vodafone Hutchison Australia
FarEasTone	Sky Italia	Vodafone India
Fastweb	Slovak Telekom	Vodafone Ireland
Globe Telecom	SMART Communications	Vodafone Italy
Guangdong Mobile	SmarTone	Vodafone New Zealand
Hearst Magazines	Societe Francaise de Radiotelephone	Vodafone Portugal
Homeserve USA	Solocal Group	Vodafone Romania
Hibu Connect Espana	Sonaecom	Vodafone Spain
Endurance International Group	Sprint	Vodafone UK
Hot Telecom	State Bank of India	VodafoneZiggo
Hrvatski Telekom	Strex	Wind
	Sunrise Telecom	XL Axiata
	Sutter Telefonbuchverlag	Yorkshire Water
		Yota Holdings
		YP Holdings
		Ztar Mobile