


A nighttime cityscape featuring a dense cluster of skyscrapers with illuminated windows. In the foreground, a body of water reflects the city lights, and a road with light trails from moving vehicles is visible. The scene is framed by dark, diagonal geometric shapes.

Amdocs Quality Engineering

**Where business results
matter**

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Any successful organization in the digital era requires multiple interaction channels to be managed with speed –while also providing an excellent user experience. But successful testing is key. Traditionally, testing occurs only at the end of the release cycle – a cumbersome, costly and reactive process that is simply inadequate for today’s rising customer expectations

At Amdocs, we do things differently

Amdocs Quality Engineering integrates quality at every step of the development process – from the very start. Our unique 36ONE platform leverages artificial intelligence, advanced automation and NextGen tools to enable cognitive and predictive quality assurance, allowing you to provide a seamless digital user experience.

Introducing Amdocs Quality Engineering

Amdocs Quality Engineering is a future-ready quality assurance service solution. Leveraging Amdocs’ DevTestOps approach, which blends development, testing and operations, it shifts testing both “left” into development, and “right” into operations and completes the loop by injecting production data intelligence back into testing activities. This means business requirements are translated into minimal testable value units early in the development cycle, thereby shortening release cycles and significantly reducing time to market from ideation to production. Our seasoned testing architects, data scientists and software development engineers in testing (SDET), are best equipped in the industry to turn your quality assurance into a business enabler.

Generating value across your most important business imperatives

Amdocs Quality Engineering accelerates your digital transformation. By combining agile and DevOps processes with early testing, testing automation and smart analytics, we deliver quantifiable results based on business imperatives. These include:



User experience

Ensures a seamless user experience across every customer touch point, including mobile, web, video & content and retail channels. With functional, performance, usability, visual, accessibility and security tests, we verify that all products, services and content are being delivered and that your customer's functionality, privacy and security expectations are fully met.



Operational excellence

Assures quality and performance across all IT applications (legacy and modern) and networks, as well as NFV implementations, thereby increasing agility and optimizing costs. With the world's largest, telco-centric test case repository, our ONAP leadership and vast partner network we make sure your operations are a true growth enabler.



NextGen innovation

Enable a seamless transition and implementation of cutting edge technologies such as AI systems, microservices architecture or IoT. In addition, our cognitive quality assurance solution suite transforms testing into a real quality engineering practice, injecting intelligence driven by contextual analysis, application performance intelligence, data-driven listening and risk-based testing.



36ONE, the quality engineering powerhouse

Amdocs Quality Engineering is powered by 36ONE, an extensive, innovative, artificial intelligence based platform, which includes multitude of automation and smart analytics tools to support our continuous QA processes, while leveraging our unmatched industry expertise and partner network. 36ONE allows us to both craft the right solution to meet your business goals, and to execute it with the highest quality and speed.

Why Amdocs?



Number ONE testing vendor in the industry with more than 3000 telecom quality engineers



The industry's largest, most comprehensive test case repository



More than 95% successful on-time delivery with early defect identification



Award-winning platform – with over 40 patents



Rich partner ecosystem spanning universities & cutting edge innovative companies & startups

30+ top tier customers worldwide



Results achieved

4x faster delivery cycles powered by DevOps

(Tier-1 North American service provider)

50% increase in number of test scenarios executed and 45% decrease in testing time

(Tier-1 Asia Pacific service provider)

50% reduction in time to market using automated prepaid flows

(Tier-2 Latin American service provider)

Dramatic 62% increase in mobile website traffic

(Tier-1 North American service provider)

about amdocs

Amdocs is a leading software and services provider to the world's most successful communications and media companies. As our customers reinvent themselves, we enable their digital and network transformation through innovative solutions, delivery expertise and intelligent operations.

Amdocs and its 25,000 employees serve customers in over 85 countries. Listed on the NASDAQ Global Select Market, Amdocs had revenue of \$3.9 billion in fiscal 2017.



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