

The Role of Telco in the **New World**

> Voice Messaging Connectivity

Legacy

Horizontal play







Key Recommendations for Operators

Drive PoCs to understand operator roles & Build hybrid systems to K Network/ the preferred Services future-proof capability/ monetization models OSS support migration Avoid Bill shock by creating transparency/predictability



Create cross-functional teams to drive alignment and accountability



Invest in capabilities that enable self-service & configurability

Partner to build emerging techstandards across networks & IT

The more complicated the product or service, the simpler the pricing model should be."

Commercial Planning Manager, Global Tier-1 operator

In the future, there will be more demand for real-time provisioning of infrastructural assets, and APIs will act as the interface for doing that."

Global Head of Strategy, **Global Tier-1 operator**

We've created a handful of pre-configured packages that can be customised by the customer."

Director, Technology Strategy, **NAM Tier-1 operator**

We launched a new brand to target the high-end of the market...the target customer is an early adopter of new technologies and is open to new communication models." Head of Strategy, EMEA operator

Based on:



interviews with operators





To access our 6 key recommendations for telcos, download the full report

Across:





