

BMC and Amdocs for Financial Services

Activate next-gen IT with speed and automation

Transform IT operations

Competition for financial service customers is fierce—and getting more vicious by the day. You need business agility to keep pace and innovation speed to surge into the lead. Are your IT operations enabling the business or holding it back? BMC solutions help you transform IT operations to empower the business to innovate faster, uniting mainframes, cloud, and AI to form an agility engine.

Financial service providers turn to Amdocs for the technology-agnostic approach and system integration expertise required to deliver outsized returns from BMC solutions. As a BMC elite partner, Amdocs masters the details that drive system integration and operational success with BMC and beyond so you can:

- Connect, automate, and modernize IT operations to achieve business goals
- Orchestrate complex operations to deliver innovation speed and compliance efficiency
- Harness the power of AI to find and fix issues proactively (observability)
- Boost productivity when IT operations and services work in unison to support the business

Orchestrate complexity to yield an IT edge

IT leaders like you at financial service providers manage a combination of legacy technology, modern applications, and cloud. These increasingly complex environments rely on systems working together to deliver consistent end-to-end performance for customers and users within the business. Minor issues with one element can cause significant problems, leaving your team scrambling to respond.

As a system integrator, Amdocs can help you maximize the value of your complex technology environment by optimizing IT operations with BMC solutions. You use automation and AI to harness complexity and proactively respond to the business. When you accelerate the business, users across the organization innovate, enhance competitiveness, and delight customers. We also work with you to reduce costs and inefficiencies with operational best practices like DevSecOps, site-reliability engineering, and non-stop quality assurance.

Modernize from the core to the customer

Amdocs enhances BMC system integration with financial services specialists who deliver:

- **End-to-end operations:** Support ongoing excellence and cost reductions with post-implementation IT operations services.
- **Data intelligence services:** Deploy data-driven strategies with a framework that supports advanced analytics, AI, and overall quality.
- **Quality engineering:** Put automation at the center of your quality assurance process, ending testing bottlenecks and accelerating releases.
- **Digital experience engineering:** Apply research-based methods and full-stack engineering to create customer-centric financial services.
- **Cloud services:** Accelerate cloud adoption, security, and management at scale.
- **Mainframe modernization:** Transform outdated technology and data into modern, cloud-ready applications.

Why Amdocs for BMC integration?

Financial and communications service providers turn to Amdocs to accelerate high-impact strategies, including system integration, product development transformation, and mainframe modernization. The common threads? Enabling business agility and next-generation customer experiences. Many customers rely on environments that combine modern applications, cloud, and legacy systems.

We help our customers fuel breakthrough growth by eliminating the divide between their business goals and technology. Our team brings together:

- **Scale:** 30,000+ people in 90+ countries.
- **Expertise:** 5,000+ system integration, 4,200+ quality, 2,000+ data, and 1,000+ certified cloud specialists.
- **History:** Founded in 1982.
- **Stability:** NASDAQ listed with \$4.9+ billion in revenue.
- **Experience:** 50+ financial and 350+ communications provider customers.

From implementation to ongoing excellence

With Amdocs, you work with a hands-on system integrator. Amdocs specialists plan, oversee, and perform critical integration tasks using a methodology designed for efficiency in highly regulated environments. At every step in your journey, you clear integration, compliance, and data hurdles with a team accountable for your success. We take ownership of your desired outcomes and keep projects on track with contractually committed SLAs and KPIs. Our technology-agnostic approach and continuous quality assurance processes support speed and quality at scale.

After implementation, our teams can help you get the most out of your BMC solutions by working with you to optimize operational efficiency and automation. You accelerate the business and reduce costs by empowering users to handle all issues suitable for self-service. AI delivers the observability and self-healing you need to free your teams to focus on high-value tasks. You continuously measure, manage, and improve your IT ecosystem with KPIs that correlate operations with business outcomes.

End-to-end IT acceleration

At Amdocs, we extend the benefits of BMC software by engineering and deploying additional foundational elements of financial services transformation. Our financial services specialists can help you expand cost efficiencies with automation, AI, and cloud excellence at scale. Embedding risk testing into automated, non-stop quality assurance reduces time to market. No-code speed and digital experience engineering deliver innovative financial service experiences to customers.

Let's make financial services amazing

At Amdocs, we've worked with over 50 banks and other financial service providers to bring transformative agility to IT and innovation to customer experiences. How can we help you? [Talk to Amdocs today.](#)