AMDOCS EHS (ENVIRONMENT, HEALTH AND SAFETY) MISSION, POLICY STATEMENT AND COMMITMENTS

Mission

- Social Responsibility: We are committed to social responsibility by providing our people and our business partners with a safe and healthy work environment.
- Sustainable Development: We are committed to sustainable development through innovation of products and
- Environmental Responsibility: We are committed to conducting our business in an environmentally responsible manner by minimizing the environmental impact of our operations.
- Mutual Commitment: We seek to foster mutual commitment with our business partners to uphold social and environmental responsibility.

Policy Statement

Amdocs strives to ensure that every employee, visitor, and on-site contractor enjoys a safe and healthy work environment, and that our operations are conducted in an environmentally responsible and sustainable manner. This is achieved by adopting, implementing and continuously improving our Global Environment, Health and Safety (EHS) Management System according to International Standards ISO 14001:2015 and ISO 45001:2018 with inputs from functional experts, corporate functions and business units.

As a key player in the information and communication technology (ICT) market, Amdocs engages in sustainable activities such as reducing greenhouse gas emissions, providing access to essential connectivity services, respecting labor standards and human rights in our operations and supply chain, empowering employees and making positive contributions to local communities.

Amdocs EHS is part of our ESG global governance structure, led by our Board of Directors, which oversees ESG matters through its committees. Our CEO & Executive team owns the overall Amdocs ESG strategy.

Amdocs Commitments

- Conserve Natural Resources: Reduce the use of energy, consumables and water.
- Minimize Pollution and Climate Impacts: Reduce greenhouse gases (GHG) emissions and landfill waste. Amdocs aims to become carbon neutral in its business operations (Scope 1 and 2 GHG emissions) by 2040.
- Innovate: Develop products and solutions with reduced environmental impact.
- Goals and Governance: Define goals, set priorities and action plans, measure progress, and report periodically to management.
- Safe Workplace: Provide a safe and healthful workplace to prevent accidents and work-related illnesses by implementing controls to mitigate hazards to acceptable risk levels.
- Increase Awareness: Raise awareness among our people about safety, occupational health, environmental and biodiversity issues.
- Emergency Preparedness: Prepare and respond to emergencies to protect our people and property.
- Compliance: Meet or exceed industry standards, national laws and regulations.
- Continuous Improvement: Strive to continuously improve our global EHS management system and performance.
- Audits and Assessments: Conduct audits and self-assessments of Amdocs' compliance with this policy.
- Employee Engagement: Promote employee engagement and consultation to improve our overall EHS performance.
- Partner Engagement: Engage and consult with our main business partners to promote social and environmental responsibility.

The EHS Policy is applicable to the company's entire operations and employees, as well as contractors and other business partners under the company's supervision.

General Manager, Global Operations

amdocs

Last review: 17/11/2024