



Amdocs Green by Design

Embedding sustainable operational excellence into amdocs product – led services (Live Services)

Overview

Amdocs Green by Design is the operational and organizational foundation of Amdocs Live Services, institutionalizing execution excellence across hybrid IT and service environments. By embedding flexible, simple, and well-defined methodologies, it empowers leaders to transform knowledge into practice while standardizing and optimizing both individual and collective performance.

Core Principles

Execution Excellence

- **Unique Implementation:** Tailored approaches for each organizational and service context, ensuring high-quality, reliable execution.
- **Aligning Roles & Responsibilities:** Clearly defined roles and interconnections foster accountability and streamlined workflows.
- **Process Refinement:** Continuous optimization of processes drives consistent operational performance.
- **Interconnected Operations:** Harmonizing roles, processes, and service delivery enables seamless execution within Live Services.

Flexible, Simple & Well-Defined Methodologies

- **Standardization:** Process books codify best practices, creating repeatable and scalable frameworks for Live Services operations.
- **Optimization:** Workflows are continuously refined to improve efficiency, speed, and quality across all teams.
- **Leader Empowerment:** Leaders gain actionable guidance to translate strategic knowledge into operational reality.

Enabling Agentic AI Deployment

Green by Design's process books serve as the blueprint for agentic AI-driven execution, providing structured pathways for AI agents to autonomously deploy, optimize, and monitor services within Live Services. This integration ensures speed, accuracy, and continuous learning in operational processes, while preserving governance and human oversight.

Amdocs Green by Design

Embedding Sustainable Operational Excellence into Live Services



Benefits



Sustainable Execution

Achieve consistent, high-quality operations aligned with organizational objectives.



Accountability & Alignment

Clear role-process interconnections support seamless operations across teams.



Agility at Scale

Flexible methodologies enable rapid adaptation within complex Live Services environments.



AI-Enabled Operations

Structured process books allow agentic AI to safely and autonomously execute critical operational tasks.

Conclusion

Green by Design transforms operational knowledge into living, scalable practices. As the backbone of Amdocs Live Services, it ensures that sustainable execution, aligned roles, and optimized processes are consistently applied – while enabling the autonomous, agentic deployment of services through AI-driven orchestration.