



AMDOCS (UK) LIMITED

2025 CDP Corporate Questionnaire 2025

Word version

Important: this export excludes unanswered questions

This document is an export of your organization's CDP questionnaire response. It contains all data points for questions that are answered or in progress. There may be questions or data points that you have been requested to provide, which are missing from this document because they are currently unanswered. Please note that it is your responsibility to verify that your questionnaire response is complete prior to submission. CDP will not be liable for any failure to do so.

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▪

Contents

C1. Introduction

(1.1) In which language are you submitting your response?

Select from:

☒ English

(1.2) Select the currency used for all financial information disclosed throughout your response.

Select from:

☒ USD

(1.3) Provide an overview and introduction to your organization.

(1.3.2) Organization type

Select from:

☒ Publicly traded organization

(1.3.3) Description of organization

Amdocs helps those who build the future to make it amazing. With our market-leading portfolio of software products and services, we unlock our customers' innovative potential, empowering them to provide next-generation communication and media experiences for both the individual end user and enterprise customers. Our employees around the globe are here to accelerate service providers' migration to the cloud, enable them to differentiate in the 5G era, and digitalize and automate their operations. Our offerings integrate products and services powered by cutting edge technologies such as AI, generative AI (GenAI), DevOps, microservices, and cloud. They are used by service providers in the telecommunications industry as well as other industries, such as utilities and financial services. Over the past year, Amdocs invested heavily in embedding GenAI capabilities within our products, over our customers' IT and network stacks, and internally throughout the organization. Amdocs was named by Dow Jones Sustainability Index (N. America) for the sixth year running as a sustainability & ESG leader. We also received a BRONZE Rating standard from EcoVadis for environmental, social, and ethical performance, and we have been consistently reporting and improving our disclosure at the Carbon Disclosure Project for both GHG emissions management and supply-chain engagement for sustainability. We are extremely proud to announce that Amdocs has successfully reached and exceeded Science Based Targets for FY2024. Our emission reduction targets were in line with the level of decarbonization required to keep global temperature increase below 1.5°C, as defined by the Paris Agreement. For additional information, please access: <https://www.amdocs.com/about/> Amdocs FY24-FY25 CSR-ESG Report: <https://solutions.amdocs.com/rs/647-OJR-802/images/Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf>

[Fixed row]

(1.4) State the end date of the year for which you are reporting data. For emissions data, indicate whether you will be providing emissions data for past reporting years.

	End date of reporting year	Alignment of this reporting period with your financial reporting period	Indicate if you are providing emissions data for past reporting years
	09/29/2024	Select from: ☒ Yes	Select from: ☒ No

[Fixed row]

(1.4.1) What is your organization's annual revenue for the reporting period?

5005000000

(1.5) Provide details on your reporting boundary.

	Is your reporting boundary for your CDP disclosure the same as that used in your financial statements?
	Select from: ☒ Yes

[Fixed row]

(1.6) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

ISIN code - bond

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

ISIN code - equity

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ Yes

(1.6.2) Provide your unique identifier

GB 0022569080

CUSIP number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

Ticker symbol

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

SEDOL code

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

LEI number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

D-U-N-S number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ Yes

(1.6.2) Provide your unique identifier

150220002

Other unique identifier

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

[Add row]

(1.7) Select the countries/areas in which you operate.

Select all that apply

- ☒ Chile
- ☒ India
- ☒ Brazil
- ☒ Canada
- ☒ Cyprus
- ☒ Czechia
- ☒ Denmark
- ☒ Germany
- ☒ Ireland
- ☒ Bulgaria
- ☒ Kazakhstan
- ☒ Netherlands
- ☒ New Zealand
- ☒ Philippines
- ☒ Taiwan, China

- ☒ Greece
- ☒ Israel
- ☒ Mexico
- ☒ Poland
- ☒ Belgium
- ☒ Colombia
- ☒ Malaysia
- ☒ Australia
- ☒ Indonesia
- ☒ Singapore
- ☒ United States of America
- ☒ United Kingdom of Great Britain and Northern Ireland

(1.24) Has your organization mapped its value chain?

(1.24.1) Value chain mapped

Select from:

- ☒ Yes, we have mapped or are currently in the process of mapping our value chain

(1.24.2) Value chain stages covered in mapping

Select all that apply

- ☒ Upstream value chain
- ☒ Downstream value chain

(1.24.3) Highest supplier tier mapped

Select from:

☒ Tier 1 suppliers

(1.24.4) Highest supplier tier known but not mapped

Select from:

☒ All supplier tiers known have been mapped

(1.24.7) Description of mapping process and coverage

Our value chain is part of Amdocs' ESG Materiality Process. We recognize the profound significance of understanding and addressing the expectations and concerns of our stakeholders. A robust materiality assessment allows us to identify and prioritize the environmental, social, and governance issues that hold the most relevance to all our stakeholders across the value chain. Our materiality assessment is reviewed annually. We also carry out a stakeholder mapping to understand how to better engage with each one, making sure we are aligned regarding the needs of our stakeholders, while they gain an understanding of our key focuses and objectives. We map our value chain upstream and downstream at all levels. Upstream includes all suppliers and downstream includes shareholders, customers, and internal and regulatory stakeholders. Upstream: Since we are not hardware producers, our suppliers are mostly service-oriented. For our vendors on site, we have EHS guidelines for suppliers in place (janitorial and cleaning vendors). Approximately 150 of our highest spend suppliers are invited to engage in Amdocs CDP Supply chain program, to disclose their GHG emissions and climate change strategies. We have policies and procedures for suppliers in place (Supplier Code of Conduct). Downstream: shareholders (ESG webinars for investors, Investors' ESG RFIs), customers (CSR initiatives implemented in partnership with customers, Customers' ESG RFIs and RFPs, Collaboration on innovation projects, Annual ESG & CSR reports), internal and regulatory stakeholders.

[Fixed row]

(1.24.1) Have you mapped where in your direct operations or elsewhere in your value chain plastics are produced, commercialized, used, and/or disposed of?

(1.24.1.1) Plastics mapping

Select from:

☒ Yes, we have mapped or are currently in the process of mapping plastics in our value chain

(1.24.1.2) Value chain stages covered in mapping

Select all that apply

☒ Upstream value chain

☒ End-of-life management

(1.24.1.4) End-of-life management pathways mapped

Select all that apply

☒ Recycling

☒ Landfill

[Fixed row]

C2. Identification, assessment, and management of dependencies, impacts, risks, and opportunities

(2.1) How does your organization define short-, medium-, and long-term time horizons in relation to the identification, assessment, and management of your environmental dependencies, impacts, risks, and opportunities?

Short-term

(2.1.1) From (years)

0

(2.1.3) To (years)

1

(2.1.4) How this time horizon is linked to strategic and/or financial planning

Planned according to the FY's AOP and budget of following of financial year.

Medium-term

(2.1.1) From (years)

1

(2.1.3) To (years)

5

(2.1.4) How this time horizon is linked to strategic and/or financial planning

According to our Science Based Targets and additional projects with larger ROI.

Long-term

(2.1.1) From (years)

5

(2.1.2) Is your long-term time horizon open ended?

Select from:

☒ No

(2.1.3) To (years)

25

(2.1.4) How this time horizon is linked to strategic and/or financial planning

Amdocs has set long-term climate-related targets and is working on defining a financial plan that includes these targets. Our commitments are: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% electricity from renewable sources by 2040
[Fixed row]

(2.2) Does your organization have a process for identifying, assessing, and managing environmental dependencies and/or impacts?

(2.2.1) Process in place

Select from:

☒ No, but we plan to within the next two years

(2.2.4) Primary reason for not evaluating dependencies and/or impacts

Select from:

☒ Not an immediate strategic priority

(2.2.5) Explain why you do not evaluate dependencies and/or impacts and describe any plans to do so in the future

Currently Amdocs is focusing on our climate-related long-term strategy and transition plan. We plan to address nature and biodiversity issues in the near future, also taking into consideration TNFD guidelines.

[Fixed row]

(2.2.1) Does your organization have a process for identifying, assessing, and managing environmental risks and/or opportunities?

	Process in place	Risks and/or opportunities evaluated in this process
	Select from: ☒ Yes	Select from: ☒ Both risks and opportunities

[Fixed row]

(2.2.2) Provide details of your organization's process for identifying, assessing, and managing environmental dependencies, impacts, risks, and/or opportunities.

Row 1

(2.2.2.1) Environmental issue

Select all that apply

☒ Climate change

(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue

Select all that apply

- ☒ Risks
- ☒ Opportunities

(2.2.2.3) Value chain stages covered

Select all that apply

- ☒ Direct operations
- ☒ Upstream value chain
- ☒ Downstream value chain

(2.2.2.4) Coverage

Select from:

- ☒ Full

(2.2.2.5) Supplier tiers covered

Select all that apply

- ☒ Tier 1 suppliers

(2.2.2.7) Type of assessment

Select from:

- ☒ Qualitative and quantitative

(2.2.2.8) Frequency of assessment

Select from:

- ☒ Annually

(2.2.2.9) Time horizons covered

Select all that apply

- ☒ Short-term

☒ Medium-term

☒ Long-term

(2.2.2.10) Integration of risk management process

Select from:

☒ Integrated into multi-disciplinary organization-wide risk management process

(2.2.2.11) Location-specificity used

Select all that apply

☒ Site-specific

(2.2.2.12) Tools and methods used

Enterprise Risk Management

☒ Enterprise Risk Management

☒ Internal company methods

☒ ISO 31000 Risk Management Standard

☒ Other enterprise risk management, please specify :ISO 22301 - Security and resilience

Databases

☒ Nation-specific databases, tools, or standards

☒ Regional government databases

Other

☒ External consultants

☒ Internal company methods

☒ Materiality assessment

☒ Partner and stakeholder consultation/analysis

☒ Scenario analysis

(2.2.2.13) Risk types and criteria considered

Acute physical

- ☒ Tornado
- ☒ Storm (including blizzards, dust, and sandstorms)
- ☒ Heat waves
- ☒ Other acute physical risk, please specify :**Main physical risks identified by the**

BCM team during the process of risks identification and management, which drills down threats that could have direct impact to Amdocs physical assets and business, among them climate related threats

- ☒ Cyclones, hurricanes, typhoons
- ☒ Heavy precipitation (rain, hail, snow/ice)
- ☒ Flood (coastal, fluvial, pluvial, ground water)

Chronic physical

- ☒ Changing precipitation patterns and types (rain, hail, snow/ice)
- ☒ Changing temperature (air, freshwater, marine water)
- ☒ Heat stress
- ☒ Increased severity of extreme weather events

Policy

- ☒ Changes to international law and bilateral agreements
- ☒ Changes to national legislation

Market

- ☒ Changing customer behavior
- ☒ Uncertainty in the market signals

Reputation

- ☒ Increased partner and stakeholder concern and partner and stakeholder negative feedback
- ☒ Negative press coverage related to support of projects or activities with negative impacts on the environment (e.g. GHG emissions, deforestation & conversion, water stress)

Technology

- ☒ Transition to lower emissions technology and products

Liability

- ☒ Exposure to litigation
- ☒ Non-compliance with regulations

(2.2.2.14) Partners and stakeholders considered

Select all that apply

- ☒ NGOs
- ☒ Customers
- ☒ Employees
- ☒ Investors
- ☒ Suppliers
- ☒ Regulators
- ☒ Other, please specify :**ESG rating platforms and indexes.**

(2.2.2.15) Has this process changed since the previous reporting year?

Select from:

- ☒ No

(2.2.2.16) Further details of process

Risk assessment and management are integrated into our global business processes and operations to ensure that we achieve our long-term goals in a sustainable way. Our comprehensive risk assessment begins by identifying the company-wide risks and its place along the value chain. Risks are then described in full detail, including how they relate to the company. We believe these steps enable us to assess the likelihood of the risk, the appropriate management approach, and the necessary cost to be designated for each risk. Mitigation plans are presented to the relevant management, who decide on an appropriate plan of action. The Amdocs Risk Management Team gathers inputs from top management on a yearly basis to conduct the overall risk assessment for Amdocs' business worldwide. Main risks are analyzed based on their respective magnitude and likelihood, presented to the Board of Directors and additional key stakeholders, and are publicly reported by the Company, most significantly our annual report on Form 20-F, which we file with the SEC. The ESG-related risks are an integral part of the general risk overview. The process is managed by the Enterprise Risk Management Team. Led by the Head of Accounting, the team acts as an independent unit and reports directly to the CFO & COO, who consults with all business units and corporate general managers (GMs) on key risks for the business, including operational, financial, cyber, compliance and strategic risks. Among the topics covered are environmental, social and governance risks related to the company. Risks are ranked by our general manager in accordance with their impact and likelihood, including forecasts of impact of those risks over the next three years. In addition, business continuity risks are identified and managed by the Business Continuity Management (BCM) team including via the following processes: 1. Threat assessments are conducted according to ISO 31000 guidelines and certified by ISO 22301 standards of business continuity management 2. Major sites are classified by their vulnerability and importance to Amdocs, the number of employees, location, whether they have a data center (DC), services provided/ customers attended, and related revenue. 3. The Business Continuity Plan Team lists 20 threats that could have a direct impact on Amdocs' physical assets and business, among them climate-related threats, such as floods,

hurricanes and extreme hot and cold weather 4. Together with other Amdocs teams – Facilities, HR, Security, EHS, IT and Information Security – the threats considered are analyzed according to their expected likelihood and potential business impact In every case, the impact on the site is defined, as well as risk and control measures in place. Our management is responsible for assessing and managing risk, periodically reviewing areas of material risk within our organization to evaluate and enhance risk identification and mitigation strategies. Our Board of Directors oversees and reviews these efforts as they relate to strategic and business risks. Our audit committee oversees and reviews the Company’s policies and processes with respect to enterprise risk management, discusses these efforts as they relate to operational and financial risks, and periodically reports and makes recommendations to our Board of Directors regarding these matters.

Row 3

(2.2.2.1) Environmental issue

Select all that apply

☒ Climate change

(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue

Select all that apply

☒ Dependencies

☒ Impacts

☒ Risks

☒ Opportunities

(2.2.2.3) Value chain stages covered

Select all that apply

☒ Direct operations

☒ Upstream value chain

☒ Downstream value chain

(2.2.2.4) Coverage

Select from:

☒ Full

(2.2.2.5) Supplier tiers covered

Select all that apply

- ☒ Tier 1 suppliers

(2.2.2.7) Type of assessment

Select from:

- ☒ Qualitative and quantitative

(2.2.2.8) Frequency of assessment

Select from:

- ☒ Annually

(2.2.2.9) Time horizons covered

Select all that apply

- ☒ Short-term
- ☒ Medium-term
- ☒ Long-term

(2.2.2.10) Integration of risk management process

Select from:

- ☒ A specific environmental risk management process

(2.2.2.11) Location-specificity used

Select all that apply

- ☒ Site-specific
- ☒ Local
- ☒ Sub-national
- ☒ National

(2.2.2.12) Tools and methods used

International methodologies and standards

- ☒ ISO 14001 Environmental Management Standard

Databases

- ☒ Nation-specific databases, tools, or standards

Other

- ☒ External consultants
- ☒ Partner and stakeholder consultation/analysis
- ☒ Scenario analysis

(2.2.2.13) Risk types and criteria considered

Policy

- ☒ Changes to international law and bilateral agreements
- ☒ Changes to national legislation
- ☒ Lack of mature certification and sustainability standards

Reputation

- ☒ Increased partner and stakeholder concern and partner and stakeholder negative feedback

Technology

- ☒ Transition to lower emissions technology and products

(2.2.2.14) Partners and stakeholders considered

Select all that apply

- ☒ Customers
- ☒ Employees
- ☒ Regulators

☒ Suppliers

(2.2.2.15) Has this process changed since the previous reporting year?

Select from:

☒ No

(2.2.2.16) Further details of process

Climate change has the potential to impact our business and our value chain. To mitigate this, we carry out risk assessments on our direct operations, supply and value chains. We also conduct climate change scenario analysis to assess the resilience of our strategies against warming scenarios to simulate the future impacts that we could experience as a business. As more data and insights become available, we plan to continue to refine our approach and assessment methodologies. Our risk management framework is supported by various processes that are designed to identify, assess and mitigate climate-related risks, to minimize their potential impact. During our annual company-wide risk management process, our key risks, including environmental risks, are presented to senior managers (General Managers, Board of Directors and Business Units leaders) for their review and evaluation. The top 10 risks identified as critical are addressed with a detailed management and mitigation plan, presented and approved by the board. Legal and upstream risks are managed by the EHS Team with the support of other related areas. Amdocs manages an extensive list of local regulations for every site under the Global EHS Management System, considered to be significant regulation with respect to EHS matters. Our process consists of reviewing each regulation yearly and determining if it applies to Amdocs and to the specific site, reviewing local status of compliance, and in case there is non-compliance, our plan is to immediately develop a plan to cover gaps found. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short timeline – up to one year, within the Global EHS plan and Annual Operations Planning (AOP). We have incorporated TCFD guidelines and scenario analysis into our internal processes and reports. In our Task Force on Climate-related Financial Disclosures (TCFD) Annex at our CSR-ESG Report, we summarize our efforts on all climate-related issues. We have structured our Annex in accordance with the recommendations of the TCFD disclosure framework and risk management. Amdocs has conducted a scenario analysis to assess the resilience of our strategy against our identified climate-related risks and opportunities. As part of this process, and to understand how different climate-related scenarios could impact Amdocs over various time horizons we used transitional and physical scenarios. We are in the process of moving our climate disclosure agenda forward by disclosing comprehensive, comparable environmental data in our formal public reports and elevating climate-related risk management as a matter for the board of directors' consideration. Moreover, Amdocs has been reporting at the CDP Climate Change Program for over 10 years, where we detail all risks and opportunities evaluated.

[Add row]

(2.2.7) Are the interconnections between environmental dependencies, impacts, risks and/or opportunities assessed?

(2.2.7.1) Interconnections between environmental dependencies, impacts, risks and/or opportunities assessed

Select from:

☒ Yes

(2.2.7.2) Description of how interconnections are assessed

The topic of electricity consumption is Amdocs' main issue regarding environmental dependencies - we depend on electricity and available energy suppliers in every country where Amdocs is located. The energy source is not always up for the company's decision. Often times renewable energy sources are not available. We also take into consideration the environmental impacts of non-renewable energy sources on natural ecosystems and its interconnection with Amdocs global risks and opportunities. Increasing the percentage of renewable energy in our sites according to available resources but without compromising Amdocs' operations is one of the company's main goals of its climate strategy. We define it as a risk because renewables are not always available in all locations, price might increase further than budgeted and planned, IRECs are not always available and it's also a very volatile market, and renewable energy providers' offers are not always relevant to Amdocs' necessities (e.g. data center use). On the other hand, the topic of electricity consumption it presents an opportunity because we are committed to obtain 100% of our global electricity consumption from renewable sources by 2040 so this is a huge opportunity to advance our goals, achieve our targets and improve our environmental performance.

[Fixed row]

(2.3) Have you identified priority locations across your value chain?

(2.3.1) Identification of priority locations

Select from:

☒ Yes, we are currently in the process of identifying priority locations

(2.3.2) Value chain stages where priority locations have been identified

Select all that apply

☒ Direct operations

(2.3.3) Types of priority locations identified

Sensitive locations

☒ Areas important for biodiversity

(2.3.4) Description of process to identify priority locations

We began our process of identifying priority biodiversity locations by using the IBAT platform, a globally recognized tool for guiding organizations on where to focus attention to protect ecosystems. Within IBAT, we selected all areas classified as Key Biodiversity Areas (KBAs) and all Protected Areas, which are widely regarded as

critical sites for biodiversity conservation. This initial mapping covered all Amdocs facilities under our operational control and ISO 14001 certification, representing 81% of our operational facilities and approximately 99% of our employees at business operations. We are now validating the information for each location and further assessing whether Amdocs has substantive dependencies, impacts, risks, and opportunities related to these priority areas.

(2.3.5) Will you be disclosing a list/spatial map of priority locations?

Select from:

☒ No, we have a list/geospatial map of priority locations, but we will not be disclosing it
[Fixed row]

(2.4) How does your organization define substantive effects on your organization?

Risks

(2.4.1) Type of definition

Select all that apply

- ☒ Qualitative
- ☒ Quantitative

(2.4.2) Indicator used to define substantive effect

Select from:

- ☒ Indirect operating costs

(2.4.3) Change to indicator

Select from:

- ☒ Absolute increase

(2.4.5) Absolute increase/ decrease figure

10000000

(2.4.6) Metrics considered in definition

Select all that apply

- ☒ Frequency of effect occurring
- ☒ Time horizon over which the effect occurs
- ☒ Likelihood of effect occurring
- ☒ Other, please specify :Financial impact on operating income, Operational impact, Reputational impact, Regulatory and Business & Strategy impact

(2.4.7) Application of definition

Amdocs identifies risks that have the potential of an adverse impact on our business, impacting the ability to provide the service to our customers on time and the in the quality they expect. Furthermore, we identify risks that may have an impact of our physical assets, buildings, offices and data centers. Climate risks and opportunities are included in the scope of our global and company-wide risk management framework, processes and reporting. With the purpose of evaluating management perception of risks, classifying them and establishing mitigation steps, we have established 5 key topics for company risks: Financial, Operational, Reputational, Regulatory and Business & Strategy related risks. For every category, we have established a range of likelihood, from rare (<10%), unlikely (10-30%), possible (30-50%), likely (50-90%), to almost certain (>90%). Specific criteria of impact - from insignificant to catastrophic, were predefined according to the key topics: - Financial impact on operating income - significant over \$10 million and very high likelihood, or over \$40 million and over 50% certainty. - Operational impact - moderate risk within 1 or more business units, risk is higher if affects additional units. - Reputational impact is significant where national or industry publicity extends to customers or impacts other stakeholders. - Regulatory: penalties and scrutiny - Business & Strategy impact when management has expressed interest in the activity as a strategic objective or delay in implementation of a core strategic objective up to 2 years Risks high rated under this matrix are considered substantive impact, that might compromise Amdocs operations or restrain our ability fulfil obligations to our customers. In a high level overview, a substantive financial impact could be considered as an impact above 10 million USD on operating income.

Opportunities

(2.4.1) Type of definition

Select all that apply

- ☒ Qualitative
- ☒ Quantitative

(2.4.2) Indicator used to define substantive effect

Select from:

- ☒ Direct operating costs

(2.4.3) Change to indicator

Select from:

- ☒ Absolute decrease

(2.4.5) Absolute increase/ decrease figure

100000

(2.4.6) Metrics considered in definition

Select all that apply

- ☒ Frequency of effect occurring
- ☒ Time horizon over which the effect occurs
- ☒ Likelihood of effect occurring
- ☒ Other, please specify :Financial impact on operating income, Operational impact, Reputational impact, Regulatory and Business & Strategy impact

(2.4.7) Application of definition

Amdocs identifies opportunities that have the potential of positive impact on our business, improving our operational costs and the sustainability in our products and services. Climate risks and opportunities are included in the scope of our global and company-wide risk management framework, processes and reporting. With the purpose of evaluating management perception of risks, classifying them and establishing mitigation steps, we have established 5 key topics for company risks: Financial, Operational, Reputational, Regulatory and Business & Strategy related risks. For every category, we have established a range of likelihood, from rare (<10%), unlikely (10-30%), possible (30-50%), likely (50-90%), to almost certain (>90%). We have identified key topics for opportunities: - Financial impact on direct expenses - significant reduction of direct expenses are those above \$100,000 and very high likelihood - Operational impact – any opportunity to reduce to acceptable risk levels any risk identified according to the Management Review or BCP process, and additional facilities or Data Center improvements with considerable ROI. - Reputational impact is significant where national or industry publicity extends to customers or impacts other stakeholders. - Regulatory: avoidance of penalties and scrutiny and improve our readiness to potential emerging regulation. - Business & Strategy impact when management has expressed interest in the activity as a strategic objective or delay in implementation of a core strategic objective up to 2 years

[Add row]

C3. Disclosure of risks and opportunities

(3.1) Have you identified any environmental risks which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

Climate change

(3.1.1) Environmental risks identified

Select from:

☒ Yes, both in direct operations and upstream/downstream value chain

Plastics

(3.1.1) Environmental risks identified

Select from:

☒ No

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:

☒ Environmental risks exist, but none with the potential to have a substantive effect on our organization

(3.1.3) Please explain

Amdocs has not identified environmental risks that have a substantive effect on either direct operations or value chain related to plastic. This is due to various reasons: - The primary reason for not identifying plastic as a substantial environmental risk is that Amdocs is a software and services company that does not produce or handle plastic products. The company's operations focus on software development, consulting, and technology services, which do not involve the use or production of plastics. -Minimal use of plastics in core operations: Amdocs' operations, primarily focused on telecommunications, IT services, and software, involve very little use of plastic materials. The company does not engage in manufacturing or distribution of physical products, reducing the overall risk. Besides, the role of plastic in our direct operations is minimal, we account for plastic consumption of plastic cups and bags for trash, and different waste streams from our offices as part

of our scope 3 emissions. Recycling and waste management: any limited plastic use in office supplies is managed effectively through recycling and waste management programs. These initiatives further mitigate any potential risk from plastic use in Amdocs' operations. - No major product packaging or distribution: Unlike industries where plastic use is critical in packaging or product distribution, Amdocs' business model involves services rather than consumer goods. As a result, environmental risks related to plastic waste or pollution from packaging are not substantial. - Sustainable procurement policies: Amdocs has policies in place to address any plastic use by suppliers, such as sustainable procurement guidelines. By selecting suppliers that have in place environmental management systems and policies and procedures, the environmental risks of the value chain are minimized.

[Fixed row]

(3.1.1) Provide details of the environmental risks identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.

Climate change

(3.1.1.1) Risk identifier

Select from:

☒ Risk1

(3.1.1.3) Risk types and primary environmental risk driver

Policy

☒ Carbon pricing mechanisms

(3.1.1.4) Value chain stage where the risk occurs

Select from:

☒ Direct operations

(3.1.1.6) Country/area where the risk occurs

Select all that apply

☒ Chile

☒ India

☒ Greece

☒ Israel

- | | |
|--|--|
| ☒ Brazil | ☒ Mexico |
| ☒ Canada | ☒ Czechia |
| ☒ Cyprus | ☒ Germany |
| ☒ Ireland | ☒ Singapore |
| ☒ Bulgaria | ☒ Netherlands |
| ☒ Malaysia | ☒ Philippines |
| ☒ Australia | ☒ Taiwan, China |
| ☒ Indonesia | ☒ United States of America |
| ☒ United Kingdom of Great Britain and Northern Ireland | |

(3.1.1.9) Organization-specific description of risk

We consider a risk if changes in the business or in the existing regulations will not be identified and may cause Amdocs to be non-compliant with possible impact of fines or business restrictions. Major penalties and ongoing regulatory scrutiny are considered substantial. Also in case Amdocs is not aware of emerging regulations, we may not be able to prepare in advance and avoid non-compliance. Amdocs mitigation: Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering all current regulation on environmental aspects. Our process consists of reviewing the regulation yearly and determining if it is applicable to Amdocs and to the specific site, including emerging regulation. Then, reviewing local status of compliance, and in case there is non-compliance we immediately develop a plan to cover gaps found. Furthermore, we review regulatory trends newsletter and participate on global forums that update us on the status and emerging regulations in different countries. Example: New energy reporting requirements in European countries was identified using the above process, and handled through our environmental management system to ensure compliance. On a yearly basis we review energy reporting regulations for all locations where we operate physically with our sites, and also indirectly with our products and services.

(3.1.1.11) Primary financial effect of the risk

Select from:

- ☒ Increased indirect [operating] costs

(3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

- ☒ Medium-term

(3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

☒ More likely than not

(3.1.1.14) Magnitude

Select from:

☒ Medium-low

(3.1.1.16) Anticipated effect of the risk on the financial position, financial performance and cash flows of the organization in the selected future time horizons

If a carbon tax is levied on energy supply and the relevant market with fuel sources, Amdocs might face an increase in its operating expenses, mainly electricity consumption or any third-party services that are energy-intensive. However, given the nature of Amdocs' operations (primarily software services), the overall financial position is unlikely to be significantly affected in the short term. In the medium term, carbon pricing may lead to a marginal decrease in profitability if energy costs rise and those costs are not fully passed on to clients. The company's focus on renewable energy and carbon neutrality may help mitigate some of these potential cost increases.

(3.1.1.17) Are you able to quantify the financial effect of the risk?

Select from:

☒ Yes

(3.1.1.21) Anticipated financial effect figure in the medium-term – minimum (currency)

650000

(3.1.1.22) Anticipated financial effect figure in the medium-term – maximum (currency)

1300000

(3.1.1.25) Explanation of financial effect figure

Climate change could have an impact on energy supply and market, with fuel sources getting more expensive and possible limitations on renewable energy supplies, which might increase our operational costs and/or difficulties on attaining emissions reduction targets through increased costs on renewable energy purchase and carbon offsetting. If a carbon tax is levied on Amdocs, Amdocs will face an increase in its operating expenses. UK is likely, other countries unlikely. Considering an increment of taxation between 5% and 10%, the financial implications in cost might be between USD 650,000 and USD 1,300,000.

(3.1.1.26) Primary response to risk

Compliance, monitoring and targets

☒ Greater compliance with regulatory requirements

(3.1.1.27) Cost of response to risk

100000

(3.1.1.28) Explanation of cost calculation

We continuously monitor changes in policies on carbon tax implementation in different countries, focusing on key locations with DC activity, such as Israel, India, and the US. The purchase of updated legal requirements for every site, and review of the regulation and GAP closure in case of non-compliance, has an annual cost of 100,000 USD.

(3.1.1.29) Description of response

Amdocs manages an extensive list of local regulations for every site under the Global EHS Management System, considering all current regulations on environmental aspects. Our process consists of reviewing the regulation yearly and determining if it applies to Amdocs and to the specific site, reviewing the local status of compliance, and in case there is non-compliance, we immediately develop a plan to cover the gaps found. Example: New energy reporting requirements in European countries were identified using the above process and handled through our environmental management system to ensure compliance. On a yearly basis, we review energy reporting regulations for all locations where we operate physically with our sites, and also indirectly with our products and services. Moreover, we would like to clarify that risks identified at our direct operations are substantial for Amdocs from the qualitative perspective, not quite under the high substantive financial impact above 10 million USD on operating income.

Climate change

(3.1.1.1) Risk identifier

Select from:

☒ Risk2

(3.1.1.3) Risk types and primary environmental risk driver

Chronic physical

☒ Temperature variability

(3.1.1.4) Value chain stage where the risk occurs

Select from:

☒ Direct operations

(3.1.1.6) Country/area where the risk occurs

Select all that apply

- | | |
|--|--|
| ☒ Chile | ☒ Greece |
| ☒ India | ☒ Israel |
| ☒ Brazil | ☒ Mexico |
| ☒ Canada | ☒ Czechia |
| ☒ Cyprus | ☒ Germany |
| ☒ Ireland | ☒ Singapore |
| ☒ Bulgaria | ☒ Netherlands |
| ☒ Malaysia | ☒ Philippines |
| ☒ Australia | ☒ Taiwan, China |
| ☒ Indonesia | ☒ United States of America |
| ☒ United Kingdom of Great Britain and Northern Ireland | |

(3.1.1.9) Organization-specific description of risk

Global warming was identified as a long-term risk that may impact Amdocs operations, by heating critical infrastructure – Data Centers. Ongoing interruption to business operations within 2 or more business units is considered significant risk. Changes in temperature extremes may increase Amdocs' energy consumption, as extremes reach temperatures that are well above or below the temperature required for efficient and safe data center operations. Changes in temperature extremes may also create a need for investment in additional AC equipment, in order to ensure the continuous operation of the data centers. Given the vast global diversity of our operations, changes in temperature extremes in different locations in the world may affect energy consumption required for the heating and/or cooling of our facilities.

(3.1.1.11) Primary financial effect of the risk

Select from:

☒ Increased indirect [operating] costs

(3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

☒ Long-term

(3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

☒ More likely than not

(3.1.1.14) Magnitude

Select from:

☒ Medium

(3.1.1.16) Anticipated effect of the risk on the financial position, financial performance and cash flows of the organization in the selected future time horizons

Changes in temperature extremes may increase Amdocs' energy consumption, as extremes reach temperatures that are well above or below the temperature required for efficient and safe data center operations. Amdocs might face an increase in its operating expenses due to increases in energy costs for cooling data centers and office spaces in regions experiencing hotter climates. Changes in temperature extremes may also create a need for CAPEX investment in additional AC equipment, in order to ensure the continuous operation of the data centers.

(3.1.1.17) Are you able to quantify the financial effect of the risk?

Select from:

☒ Yes

(3.1.1.23) Anticipated financial effect figure in the long-term – minimum (currency)

240000

(3.1.1.24) Anticipated financial effect figure in the long-term – maximum (currency)

1000000

(3.1.1.25) Explanation of financial effect figure

Changes in temperature extremes may also create a need for investment in additional AC equipment. In previous years, there was a need to implement 2 AC units at our main data centers in North America, as redundant cooling units, in order to ensure the continuous operation of the data centers. The costs of this measure totaled 240,000 USD. We estimate that additional AC equipment for data centers may require a CAPEX investment of around 1 million USD to cover our main DC in different locations.

(3.1.1.26) Primary response to risk

Infrastructure, technology and spending

☒ Improve maintenance of infrastructure

(3.1.1.27) Cost of response to risk

670000

(3.1.1.28) Explanation of cost calculation

The ongoing measures taken on our Data Centers summed 670,000 USD in previous reporting years, and we estimate this average will be maintained in further years.

(3.1.1.29) Description of response

We are continuously striving to implement energy efficiency projects that will reduce the need for incremental heating or cooling, in our facilities in the event of changes in temperature extremes. As an example, we have introduced innovative cooling technologies at our data centers, which are located in areas with extremely hot weather conditions in the summer, to improve efficiency and reduce operating costs. Moreover, we would like to clarify that risks identified at our direct operations are substantial for Amdocs from the qualitative perspective, not quite under the high substantive financial impact above 10 million USD on operating income.

Climate change

(3.1.1.1) Risk identifier

Select from:

☒ Risk3

(3.1.1.3) Risk types and primary environmental risk driver

Market

☒ Uncertainty in market signals

(3.1.1.4) Value chain stage where the risk occurs

Select from:

☒ Direct operations

(3.1.1.6) Country/area where the risk occurs

Select all that apply

☒ Chile

☒ India

☒ Brazil

☒ Canada

☒ Cyprus

☒ Ireland

☒ Bulgaria

☒ Malaysia

☒ Australia

☒ Indonesia

☒ United Kingdom of Great Britain and Northern Ireland

☒ Greece

☒ Israel

☒ Mexico

☒ Czechia

☒ Germany

☒ Singapore

☒ Netherlands

☒ Philippines

☒ Taiwan, China

☒ United States of America

(3.1.1.9) Organization-specific description of risk

For Amdocs, the risk of increasing electricity prices primarily affects operational costs, particularly for powering data centers, office spaces, and IT infrastructure. A rise in electricity prices could lead to: Higher operating costs: Increased energy expenses could reduce margins, especially in regions where renewable energy use is limited or if electricity accounts for a significant portion of operational costs. Impact on profitability: Without mitigation, rising electricity costs may lower profitability,

especially if these costs cannot be passed on to clients. Pressure on sustainability goals: Higher electricity prices could impact Amdocs' progress towards carbon neutrality and renewable energy targets if the cost of sourcing green energy also rises.

(3.1.1.11) Primary financial effect of the risk

Select from:

☒ Increased indirect [operating] costs

(3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

☒ Short-term

☒ Medium-term

(3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

☒ Likely

(3.1.1.14) Magnitude

Select from:

☒ Medium-low

(3.1.1.16) Anticipated effect of the risk on the financial position, financial performance and cash flows of the organization in the selected future time horizons

According to the IEA (International Energy Agency) electricity market scenarios, which are the most reliable and accepted internationally, and those which we used for our Climate Scenario Analysis, the global electricity demand will increase significantly (about 25-30%) by 2030. Electricity prices have been significantly impacted by market conditions and the current energy crisis, with a global average cost increase of nearly 30% in 2022, compared to 2021. According to the U.S. Energy Information Administration (EIA), the average electricity price for residential end-use customers in the United States is expected to increase by about 2% in 2025 compared to 2024. We estimate an increase of 2% per year in electricity price in the short-term and medium term.

(3.1.1.17) Are you able to quantify the financial effect of the risk?

Select from:

☒ Yes

(3.1.1.19) Anticipated financial effect figure in the short-term – minimum (currency)

200000

(3.1.1.20) Anticipated financial effect figure in the short-term – maximum (currency)

200000

(3.1.1.21) Anticipated financial effect figure in the medium-term – minimum (currency)

600000

(3.1.1.22) Anticipated financial effect figure in the medium-term – maximum (currency)

600000

(3.1.1.25) Explanation of financial effect figure

Amdocs' annual electricity consumption amounts to a total of 10 million USD globally. We estimated an increase of 2% per year in electricity price in the short-term and medium-term. If the price increase were applicable for all our operations globally, 2% would be the increased costs of electricity annually.

(3.1.1.26) Primary response to risk

Policies and plans

☒ More ambitious environmental commitments and policies

(3.1.1.27) Cost of response to risk

100000

(3.1.1.28) Explanation of cost calculation

100,000 USD is currently the cost of having to migrate to renewable energy sources and purchasing IREC certificates.

(3.1.1.29) Description of response

Amdocs strives to increase the share of renewable energy from our overall electricity consumption. We are working on alternatives at our main sites to purchase renewable energy through PPAs directly with the suppliers. Since January 2024, we have secured a financial power purchase agreement (PPA) with an Israeli company, including energy attribute certificates (EACs), to supply our main site with 100% renewable energy. This agreement allows us to maintain at least 50% renewable electricity as a share of our total annual global energy consumption. We are also exploring additional options at our main sites to increase the purchase of renewable energy directly from suppliers through retail supply contracts, a model already implemented at several of our European locations. In 2024, we initiated the process to source 100% renewable electricity at our main campus in India. Similarly, in Champaign, Illinois, we reached an agreement with our existing energy supplier to provide approximately 40% of our total electricity needs through Green-e Energy Certificates, certified by the Center for Resource Solutions to meet the highest renewable energy standards in North America. Additionally, we have purchased International Renewable Energy Certificates (IRECs) totaling 30,000 MWh in Israel and India, enabling us to cover 100% of our electricity consumption from operations in Israel. Overall, in FY2024, we increased our use of renewable and low-carbon electricity worldwide, raising our global share of renewable electricity to 73.4%, a substantial increase from 19.4% in FY2021. Looking ahead, we intend to expand these efforts and gradually transition all smaller sites to renewable energy with the aim of achieving 100% renewable electricity for our global operations by FY2040.

[Add row]

(3.1.2) Provide the amount and proportion of your financial metrics from the reporting year that are vulnerable to the substantive effects of environmental risks.

Climate change

(3.1.2.1) Financial metric

Select from:

☒ OPEX

(3.1.2.2) Amount of financial metric vulnerable to transition risks for this environmental issue (unit currency as selected in 1.2)

10000000

(3.1.2.3) % of total financial metric vulnerable to transition risks for this environmental issue

Select from:

☒ 1-10%

(3.1.2.4) Amount of financial metric vulnerable to physical risks for this environmental issue (unit currency as selected in 1.2)

1000000

(3.1.2.5) % of total financial metric vulnerable to physical risks for this environmental issue

Select from:

☒ 1-10%

(3.1.2.7) Explanation of financial figures

We have calculated an average for transitional risks related to market signals and regulation changes - such as price increase of electricity, which would account for 2% of the USD 10,000,000 operational costs vulnerable to the substantive effects of environmental risks. In case there are changes in temperature, we would incur in costs to mitigate this risk. We estimated these costs to account for 10% of the metric.

[Add row]

(3.5) Are any of your operations or activities regulated by a carbon pricing system (i.e. ETS, Cap & Trade or Carbon Tax)?

Select from:

☒ No, and we do not anticipate being regulated in the next three years

(3.6) Have you identified any environmental opportunities which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

	Environmental opportunities identified
Climate change	<i>Select from:</i> ☒ Yes, we have identified opportunities, and some/all are being realized

[Fixed row]

(3.6.1) Provide details of the environmental opportunities identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.

Climate change

(3.6.1.1) Opportunity identifier

Select from:

☒ Opp1

(3.6.1.3) Opportunity type and primary environmental opportunity driver

Products and services

☒ Development of new products or services through R&D and innovation

(3.6.1.4) Value chain stage where the opportunity occurs

Select from:

☒ Downstream value chain

(3.6.1.5) Country/area where the opportunity occurs

Select all that apply

- ☒ Italy
- ☒ France
- ☒ Germany
- ☒ Argentina
- ☒ Philippines

- ☒ United States of America

(3.6.1.8) Organization specific description

Amdocs identifies environmental opportunities primarily through our product portfolio and operational practices, both of which have a substantive effect on our business. Our solutions modernize, digitize, and automate customer operations, allowing them to dynamically scale environments instead of provisioning for peak demand. This reduces overcapacity, energy use, and reliance on physical hardware. For example, our eSIM Cloud Platform eliminates the need for plastic SIM cards, significantly cutting manufacturing, shipping, waste, and disposal of physical components. Additional offerings, such as our Network Orchestration tools and Commerce & Care Suite, optimize system efficiency, lower electricity consumption, and reduce emissions by enabling more cloud-based and remote execution. These initiatives strengthen resilience to climate risks while supporting customer and investor demand for sustainable solutions. The countries selected to represent these opportunities in this question are referencing case studies published at our CSR & ESG report (<https://solutions.amdocs.com/rs/647-OJR-802/images/Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf>, pp. 98-99). However, the potential benefits of our products are not limited to those geographies and can be realized across all markets where we operate.

(3.6.1.9) Primary financial effect of the opportunity

Select from:

- ☒ Increased revenues through access to new and emerging markets

(3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

- ☒ Short-term

(3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

- ☒ Very likely (90–100%)

(3.6.1.12) Magnitude

Select from:

☒ High

(3.6.1.14) Anticipated effect of the opportunity on the financial position, financial performance and cash flows of the organization in the selected future time horizons

At Amdocs we believe that by offering valuable and reliable products to our customers we can build a solid foundation. Our commitment to sustainability is evident across numerous investment areas such as the cloud-based products and services. We anticipate that continuing through this path the effect of the development of our solutions with reduced environmental impacts shall bring us also an additional opportunity to expand our markets.

(3.6.1.15) Are you able to quantify the financial effects of the opportunity?

Select from:

☒ Yes

(3.6.1.17) Anticipated financial effect figure in the short-term - minimum (currency)

0

(3.6.1.18) Anticipated financial effect figure in the short-term – maximum (currency)

50000000

(3.6.1.23) Explanation of financial effect figures

The development of new products and services with lower emissions is expected to have up to 1% increase on Amdocs revenue due to an increased demand and access to new markets. Amdocs revenue in FY24 was 5 billion USD.

(3.6.1.24) Cost to realize opportunity

0

(3.6.1.25) Explanation of cost calculation

We place high value on protecting the environment and minimizing negative environmental impacts that may be created by our operations, and are seeking to create sustainable products and services. For example, as we take the industry to the cloud, leveraging the economies of scale offered by the public cloud and the attributes

of our cloud offerings, our customers should be better positioned to subsequently reduce their reliance on costly, space and energy-consuming hardware components. Our GenAI platform, amAlz, is designed to help make telecom processes more efficient, including, for example, by offering human agents digital GenAI-powered assistants, known as Copilots, designed to improve productivity and reduce the resources required to resolve customer issues; or by rapidly analyzing network issues and reducing the need for physical network inspections or visits to customer homes. In the last 4 years, Amdocs invested over 1 billion USD on R&D. There is a synergy between many other business imperatives and product sustainability, so the costs of development are an intrinsic part of our business. Moving to the cloud has a clear imperative, and we're doing it for many reasons, but we're not focused on trying to quantify them.

(3.6.1.26) Strategy to realize opportunity

We place high value on protecting the environment and minimizing negative environmental impacts that may be created by our operations, and are seeking to create sustainable products and services. To create value for our customers and, at the same time, help tackle global sustainability issues, Amdocs offers a range of innovative products and services, a few examples: 1- Amdocs Cloud Strategy & Migration Services enables customers to define and strategize their cloud architecture and resource requirements. 2- With Amdocs Network Orchestration, optimizing resources, for instance, across physical, virtual and cloud networks, 3- By retiring old hardware and systems, for instance, by consolidating separate subscription solutions and services, saving separate processing and API build for each partnership, with Amdocs Subscription Marketplace 4- By reducing real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops, with Amdocs Commerce & Care Suite 5- Eliminating the need for plastic SIM cards with Amdocs eSIM Cloud Platform 6- Optimizing truck rolls, avoiding unnecessary field visits and efficiently managing service order dependencies, with Amdocs Network Inventory 7- Enable paperless billing with Amdocs Monetization Suite, which also enables to collapse the number of bill pages with improved bill design 8- Enable paperless contracting, for instance, with Amdocs Configure Price Quote 9- Enable cloud storage, for instance, of customer and financial data, with Amdocs Payments Suite 10- Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. Many other examples can be found at our ESG report: <https://www.amdocs.com/about/corporate-social-responsibility> In the last 4 years, Amdocs invested over 1 billion USD on R&D. There is a synergy between many other business imperatives and product sustainability, so the costs of development are an intrinsic part of our business. Moving to the cloud has a clear imperative, and we're doing it for many reasons, but we're not focused on trying to quantify them.

Climate change

(3.6.1.1) Opportunity identifier

Select from:

☒ Opp2

(3.6.1.3) Opportunity type and primary environmental opportunity driver

Energy source

☒ Use of renewable energy sources

(3.6.1.4) Value chain stage where the opportunity occurs

Select from:

☒ Direct operations

(3.6.1.5) Country/area where the opportunity occurs

Select all that apply

☒ India

☒ Israel

☒ United States of America

(3.6.1.8) Organization specific description

Amdocs has decided to go a step further and has set emissions reduction targets through the Science Based Targets initiative, with Scope 1 and Scope 2 emissions reductions consistent with levels required to meet the goals of the Paris Agreement for all GHG emissions scopes until FY24, with a base year of FY19. Recently, Amdocs has approved additional goals to: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% Electricity from Renewable sources by 2040. Amdocs strives to increase the share of renewable energy from our overall electricity consumption. We are working on alternatives at our main sites to purchase renewable energy through retail supply contracts or PPAs directly with the suppliers. We understand this as an opportunity not only to comply with the targets set and be in a leadership position in our sustainability strategy, but also to reduce possible risks on unstable market prices for non-renewable energy and to ensure resilience of Amdocs operations in the long-term.

(3.6.1.9) Primary financial effect of the opportunity

Select from:

☒ Reduced direct costs

(3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

☒ Short-term

(3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

☒ Virtually certain (99–100%)

(3.6.1.12) Magnitude

Select from:

☒ High

(3.6.1.14) Anticipated effect of the opportunity on the financial position, financial performance and cash flows of the organization in the selected future time horizons

Considering the estimated global non-renewable electricity prices increase, realizing this opportunity we anticipate reducing possible risks on unstable market prices for non-renewable energy and to ensure resilience of Amdocs operations in the long-term. This would mean mitigating the risk of electricity prices increasing an estimated 2% annually. We are working to quantify the financial effects of this opportunity in regards to improving our market position and complying with legal and customers' requirements, therefore these aspects are not included in the detailed financial effect figures.

(3.6.1.15) Are you able to quantify the financial effects of the opportunity?

Select from:

☒ Yes

(3.6.1.17) Anticipated financial effect figure in the short-term - minimum (currency)

200000

(3.6.1.18) Anticipated financial effect figure in the short-term – maximum (currency)

2000000

(3.6.1.23) Explanation of financial effect figures

We estimate an increase of 2% per year in electricity prices from non-renewable sources globally in the short term and medium term. This would mean an increase of USD 200,000 yearly, considering Amdocs total electricity consumption globally accounts for USD 10,000,000 vulnerable to the substantive effects of environmental risks. We are working to quantify the financial effects of this opportunity in regards to improving our market position and complying with legal and customers' requirements, therefore these aspects are not included in financial effect figures detailed.

(3.6.1.24) Cost to realize opportunity

(3.6.1.25) Explanation of cost calculation

According to Amdocs' strategy we are gradually increasing the share of renewable energy of our electricity consumption. Yet in some countries during the reporting year there were no possibilities to purchase renewable energy directly to our operations. In the past years we have spent on average USD 60,000 per year to purchase renewable energy certificates. We are making progress on establishing direct supply with contracts with energy providers so we expect this cost to be reduced to 0 once we attain 100% retail supply contracts or PPAs with renewable energy.

(3.6.1.26) Strategy to realize opportunity

Amdocs is committed to becoming a leader in sustainable business practices, recognizing the importance of aligning with emerging environmental regulations and market expectations. To achieve carbon neutrality in our Business Operations (Scope 1 and Scope 2) and 100% electricity from renewable sources by FY2040, Amdocs is committed to increasing the share of renewable energy in our global electricity consumption, and continuously exploring new opportunities in this area. Since January 2024, we have secured a financial power purchase agreement (PPA) with an Israeli company, including energy attribute certificates (EACs), to supply our main site with 100% renewable energy. This agreement allows us to maintain at least 50% renewable electricity as a share of our total annual global energy consumption. We are also exploring additional options at our main sites to increase the purchase of renewable energy directly from suppliers through retail supply contracts, a model already implemented at several of our European locations. In 2024, we initiated the process to source 100% renewable electricity at our main campus in India. Similarly, in Champaign, Illinois, we reached an agreement with our existing energy supplier to provide approximately 40% of our total electricity needs through Green-e Energy Certificates, certified by the Center for Resource Solutions to meet the highest renewable energy standards in North America. Additionally, we have purchased International Renewable Energy Certificates (IRECs) totaling 30,000 MWh in Israel and India, enabling us to cover 100% of our electricity consumption from operations in Israel. Overall, in FY2024, we increased our use of renewable and low-carbon electricity worldwide, raising our global share of renewable electricity to 73.4%, a substantial increase from 19.4% in FY2021. Looking ahead, we intend to expand these efforts and gradually transition all smaller sites to renewable energy with the aim of achieving 100% renewable electricity for our global operations by FY2040.

[Add row]

(3.6.2) Provide the amount and proportion of your financial metrics in the reporting year that are aligned with the substantive effects of environmental opportunities.

Climate change

(3.6.2.1) Financial metric

Select from:

☒ OPEX

(3.6.2.2) Amount of financial metric aligned with opportunities for this environmental issue (unit currency as selected in 1.2)

10000000

(3.6.2.3) % of total financial metric aligned with opportunities for this environmental issue

Select from:

☒ 1-10%

(3.6.2.4) Explanation of financial figures

To quantify the amount and percentage share of Amdocs' spending/revenue aligned with our climate transition and substantive effects of environmental opportunities, we calculated based on our budget plans. Specifically, the overall electricity budget for the company represents less than 1% of our Operating Expenses (OPEX). This spending is aligned with our climate strategy and transition goals, as demonstrated by our budget spent in FY24 on renewable energy contracts. In 2024, the net amount spent on renewable energy was zero. This was due to a mix of contracts that either saved us money or had increased costs per kWh, balancing out the overall expenditure. Looking ahead, we estimate that the percentage share of our selected financial metric planned to align with our climate transition will remain similar to the current 1% in both 2025 and 2030. Amdocs is committed to achieving carbon neutrality in our Business Operations (Scope 1 and Scope 2) and sourcing 100% of our electricity from renewable sources by FY2040. Since January 2024, we have secured a financial power purchase agreement (PPA) with an Israeli company, including energy attribute certificates (EACs), to supply our main site with 100% renewable energy. We are also exploring additional options at our main sites to increase the purchase of renewable energy directly from suppliers through retail supply contracts, a model already implemented at several of our European locations. In 2024, we initiated the process to source 100% renewable electricity at our main campus in India. Similarly, in Champaign, Illinois, we reached an agreement with our existing energy supplier to provide approximately 40% of our total electricity needs through Green-e Energy Certificates, certified by the Center for Resource Solutions to meet the highest renewable energy standards in North America. Additionally, we have purchased International Renewable Energy Certificates (IRECs) totaling 30,000 MWh in Israel and India, enabling us to cover 100% of our electricity consumption from operations in Israel. Overall, in FY2024, we increased our use of renewable and low-carbon electricity worldwide, raising our global share of renewable electricity to 73.4%, a substantial increase from 19.4% in FY2021. Looking ahead, we intend to expand these efforts and gradually transition all smaller sites to renewable energy with the aim of achieving 100% renewable electricity for our global operations by FY2040.

[Add row]

C4. Governance

(4.1) Does your organization have a board of directors or an equivalent governing body?

(4.1.1) Board of directors or equivalent governing body

Select from:

☒ Yes

(4.1.2) Frequency with which the board or equivalent meets

Select from:

☒ Quarterly

(4.1.3) Types of directors your board or equivalent is comprised of

Select all that apply

☒ Executive directors or equivalent

☒ Independent non-executive directors or equivalent

(4.1.4) Board diversity and inclusion policy

Select from:

☒ Yes, and it is publicly available

(4.1.5) Briefly describe what the policy covers

Amdocs Corporate Governance Guidelines provide a framework for the conduct of the Board's business. These Guidelines, along with the charters of the Board committees and the Company's Code of Ethics and Business Conduct, are published on the Company's website and made available in print to any shareholder who requests them. Page 3 details: An individual may be nominated to the Board based on his or her business or professional experience, the diversity of his or her background, and his or her array of talents and perspectives. Due to the global and versatile nature of the Company's business, the Board believes it is important to consider diversity of race, ethnicity, gender, age, education, cultural background and professional experiences in evaluating board candidates in order to provide

practical insights and diverse perspectives. At our website and financial statements we publish details of the Board of Directors members and policies.
<https://investors.amdocs.com/static-files/6b9af819-1c0b-4819-8c3c-d783834c222d>

(4.1.6) Attach the policy (optional)

Amdocs Corporate Governance Guidelines -November-2021.pdf
[Fixed row]

(4.1.1) Is there board-level oversight of environmental issues within your organization?

Climate change

(4.1.1.1) Board-level oversight of this environmental issue

Select from:

☒ Yes

Biodiversity

(4.1.1.1) Board-level oversight of this environmental issue

Select from:

☒ No, but we plan to within the next two years

(4.1.1.2) Primary reason for no board-level oversight of this environmental issue

Select from:

☒ Not an immediate strategic priority

(4.1.1.3) Explain why your organization does not have board-level oversight of this environmental issue

Amdocs has management-level responsibility for environmental issues. While biodiversity is not currently overseen at the board level, this reflects the nature of our business as a software and services company. Our operations are primarily digital and cloud-based, with no direct interaction with ecosystems or land use. As such, our environmental governance is focused on areas where we can drive measurable impact—such as energy efficiency, emissions reduction, and sustainable

resource use. These priorities are embedded in our environmental strategy and overseen by relevant management functions, ensuring accountability and continuous improvement.

[Fixed row]

(4.1.2) Identify the positions (do not include any names) of the individuals or committees on the board with accountability for environmental issues and provide details of the board's oversight of environmental issues.

Climate change

(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply

- ☒ Board-level committee

(4.1.2.2) Positions' accountability for this environmental issue is outlined in policies applicable to the board

Select from:

- ☒ No

(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

- ☒ Scheduled agenda item in some board meetings – at least annually

(4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

- | | |
|---|--|
| ☒ Reviewing and guiding annual budgets | ☒ Overseeing and guiding major capital expenditures |
| ☒ Overseeing the setting of corporate targets | ☒ Monitoring the implementation of the business strategy |
| ☒ Monitoring progress towards corporate targets | ☒ Overseeing and guiding the development of a business strategy |
| ☒ Approving corporate policies and/or commitments | ☒ Monitoring compliance with corporate policies and/or commitments |
| ☒ Reviewing and guiding innovation/R&D priorities | |

(4.1.2.7) Please explain

At Amdocs, our Board of Directors plays a crucial role in overseeing Environmental, Social, and Governance (ESG) matters, both directly and through its committees. The Board of Directors monitors the integration of ESG into decision-making processes, encourages sustainable business strategies, and oversees engagement with critical stakeholders. The Board, alongside the CEO and Executive Team, actively defines and reviews our ESG strategy, ensuring effective implementation across the company. Our CEO and Executive Team are integral in shaping the ESG strategy, focusing on compliance, risk assessment, and the implementation of our environmental initiatives. Environmental topics, including public reporting on Amdocs' environmental performance, are regularly discussed at the board level as part of our business strategy. During FY2024, at the quarterly meetings of the Board of Directors, the members received updates and discussed ESG-related company matters. This included, among other topics discussed, the impact achieved, which is associated with our public commitments to various ESG initiatives, including our Climate goals and targets. The Board is deeply engaged with investors and ESG analysts through annual reports, regular communications, and feedback on ESG questionnaires. Notably, our CEO signed the ESG report for 2023-2024 and, along with the COO, led Amdocs' first ESG webinar in 2022, and the second one in 2023. This webinar provided insights into our ESG journey, future roadmap, and the role of our people, products, and services in achieving our goals. In our commitment to improving climate-related impacts, the Chief Financial Officer (CFO) and Chief Operating Officer (COO) spearhead our efforts. Since 2021, the COO has been instrumental in expanding our low-carbon transition plan and integrating ESG topics into our quarterly shareholders' and Board of Directors' meetings. This includes discussions on our Science-Based Targets and approving the targets of carbon neutrality and 100% renewable energy. The Board has made key decisions regarding these strategies and continuously monitors our progress towards achieving these targets. Additionally, Amdocs conducts quarterly meetings with the Board to present and review our EHS, Climate and Sustainability strategies. These meetings cover progress on our targets, and the Board is actively involved in decision-making and oversight. We also hold yearly EHS Management Reviews and Annual Operating Plan (AOP) meetings, both regionally and globally, to address climate-related issues, management strategies, and future plans. The AOP process involves the CFO and COO, who guide major plans of action and budget allocations to ensure alignment with our climate goals. As part of our ongoing commitment, we continue to engage with our stakeholders through webinars and regular updates, reinforcing our dedication to transparency and progress in our ESG journey.

[Fixed row]

(4.2) Does your organization's board have competency on environmental issues?

Climate change

(4.2.1) Board-level competency on this environmental issue

Select from:

☒ No, but we plan to within the next two years

(4.2.4) Primary reason for no board-level competency on this environmental issue

Select from:

☒ Other, please specify :Currently our Board leans on the ESG strategy core team with dedicated professionals driving Amdocs long-term ESG strategy.

(4.2.5) Explain why your organization does not have a board with competence on this environmental issue

Our management is highly experienced and trained to lead our business. According to Amdocs Corporate Governance Guidelines, Directors should also be knowledgeable about the trends and issues, including environmental, social and governance matters, that may affect the Company's performance, financial objectives and financial results. Climate-related issues are constantly being raised to the board with focused reviews. We intend to enhance and address board-level competence on climate-related issues by providing members of the board with relevant training within the next two years.

[Fixed row]

(4.3) Is there management-level responsibility for environmental issues within your organization?

Climate change

(4.3.1) Management-level responsibility for this environmental issue

Select from:

☒ Yes

Biodiversity

(4.3.1) Management-level responsibility for this environmental issue

Select from:

☒ No, but we plan to within the next two years

(4.3.2) Primary reason for no management-level responsibility for environmental issues

Select from:

☒ Not an immediate strategic priority

(4.3.3) Explain why your organization does not have management-level responsibility for environmental issues

Amdocs has management-level responsibility for environmental issues. While biodiversity is not currently overseen, this reflects the nature of our business as a software and services company. Our operations are primarily digital and cloud-based, with no direct interaction with ecosystems or land use. As such, our environmental governance is focused on areas where we can drive measurable impact—such as energy efficiency, emissions reduction, and sustainable resource

use. These priorities are embedded in our environmental strategy and overseen by relevant management functions, ensuring accountability and continuous improvement.
[Fixed row]

(4.3.1) Provide the highest senior management-level positions or committees with responsibility for environmental issues (do not include the names of individuals).

Climate change

(4.3.1.1) Position of individual or committee with responsibility

Executive level

- ☒ Chief Financial Officer (CFO)

(4.3.1.2) Environmental responsibilities of this position

Engagement

- ☒ Managing value chain engagement related to environmental issues

Policies, commitments, and targets

- ☒ Measuring progress towards environmental science-based targets

Strategy and financial planning

- ☒ Developing a business strategy which considers environmental issues
- ☒ Developing a climate transition plan
- ☒ Implementing a climate transition plan
- ☒ Managing annual budgets related to environmental issues
- ☒ Managing major capital and/or operational expenditures relating to environmental issues

Other

- ☒ Providing employee incentives related to environmental performance

(4.3.1.4) Reporting line

Select from:

☒ Reports to the Chief Executive Officer (CEO)

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

☒ Quarterly

(4.3.1.6) Please explain

At Amdocs, our global Environmental Social and Governance (ESG) Strategy is driven from the top, Amdocs' Chief Financial Officer (CFO) & Chief Operating Officer (COO) is leading Amdocs efforts to improve environmental and climate related impacts. Yearly EHS Management Reviews and AOP meetings are conducted by Region and on a Global level, on which Amdocs explores all environmental related issues, their management, highlights and lowlights, and future plans. On a quarterly basis, plans and global reports status about the ESG strategy including climate transition plans and progress against Amdocs approved Science Based Targets are presented and reviewed with Amdocs CFO & COO, who guides major plans of action and reports to the Board. During the reporting year, the CFO & COO reviewed and approved Amdocs long-term strategy to Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040, and Reach 100% electricity from renewable sources by 2040. During FY2024, at each of the quarterly meetings of the Board of Directors, members received updates and discussed ESG-related company matters. This included the impact achieved, which is associated with our public commitments to various ESG initiatives, including our climate performance, goals and targets. Foremost, since 2022, the CFO & COO hosted ESG webinars to investors. This session provided an in-depth look into Amdocs' ever-evolving ESG journey, offering insights into our accomplishments to date and our strategic roadmap for the future. Under the direct report line of Amdocs CFO & COO is Amdocs General Manager of Global Operations, who is responsible for facility management, travel, security, IT, procurement, and EHS (Environment, Health and Safety) issues. The GM is responsible for all climate related issues in the company worldwide and has personally signed our EHS Policy, with Amdocs environmental commitments and our mission and vision for EHS in the company.

[Add row]

(4.5) Do you provide monetary incentives for the management of environmental issues, including the attainment of targets?

Climate change

(4.5.1) Provision of monetary incentives related to this environmental issue

Select from:

☒ Yes

(4.5.2) % of total C-suite and board-level monetary incentives linked to the management of this environmental issue

0

(4.5.3) Please explain

Environmental sustainability are a crucial part of our operational strategy. While direct financial incentives for high management (C-suite) are not in place, Amdocs drives environmental progress through strategic alignment with overall business goals. We ensure that, environmental targets, such as emissions reductions and energy efficiency improvements, are integrated into company-wide initiatives and actively monitored. For example, the annual incentive program of our data centers managers is based on their personal goal achievements. Energy efficiency projects are a significant part of the goals. Non-monetary climate-related rewards are also provided for Amdocs employees. In order to achieve Amdocs goals of our vehicle fleet to be 80% hybrid/plug-in/electric cars by FY25, all employees that choose to obtain a hybrid vehicle can enjoy a higher vehicle standard.

[Fixed row]

(4.5.1) Provide further details on the monetary incentives provided for the management of environmental issues (do not include the names of individuals).

Climate change

(4.5.1.1) Position entitled to monetary incentive

Senior-mid management

☒ Management group

(4.5.1.2) Incentives

Select all that apply

☒ Bonus – set figure

(4.5.1.3) Performance metrics

Emission reduction

☒ Reduction in absolute emissions

Resource use and efficiency

☒ Energy efficiency improvement

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

☒ The incentives are not linked to an incentive plan, or equivalent (e.g. discretionary bonus in the reporting year)

(4.5.1.5) Further details of incentives

The annual incentive program of all managers is based on their personal goal achievements. Energy efficiency projects are a significant part of the goals of managers responsible for the operation of our data centers.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

Data centers are our main source of electricity consumption and therefore Scope 2 emissions. If we reduce electricity consumption in data centers, we reduce overall electricity consumption of Amdocs which is in line with our long term objectives. Considering that data centers are a major source of emissions for Amdocs, energy efficiency is reflected in the targets and goals of all data-centers' managers and is at the core of our annual incentive programs.

Climate change

(4.5.1.1) Position entitled to monetary incentive

Senior-mid management

☒ Management group

(4.5.1.2) Incentives

Select all that apply

☒ Other, please specify :Electric vehicle

(4.5.1.3) Performance metrics

Engagement

☒ Implementation of employee awareness campaign or training program on environmental issues

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

☒ The incentives are not linked to an incentive plan, or equivalent (e.g. discretionary bonus in the reporting year)

(4.5.1.5) Further details of incentives

Amdocs employees are encouraged and incentivized to get company cars that are electric, in line with it's target of 80% electrical vehicles by FY25.

(4.5.1.6) How the position’s incentives contribute to the achievement of your environmental commitments and/or climate transition plan

Building on our commitments to Science Based Targets, Amdocs has established a goal for 80% of our vehicle fleet to comprise hybrid, plug-in, and electric cars by FY2025. As of June 2025, we have already achieved approximately 85% of our car fleet to be hybrid, plug-in, and electric, marking considerable progress towards our sustainability objectives.
[Add row]

(4.6) Does your organization have an environmental policy that addresses environmental issues?

	Does your organization have any environmental policies?
	Select from:

	Does your organization have any environmental policies?
	☒ Yes

[Fixed row]

(4.6.1) Provide details of your environmental policies.

Row 1

(4.6.1.1) Environmental issues covered

Select all that apply

☒ Climate change

(4.6.1.2) Level of coverage

Select from:

☒ Organization-wide

(4.6.1.3) Value chain stages covered

Select all that apply

☒ Direct operations

☒ Upstream value chain

☒ Downstream value chain

(4.6.1.4) Explain the coverage

Amdocs' environmental policy covers various key aspects of our operations to minimize our environmental impact. It focuses on improving energy efficiency, reducing greenhouse gas (GHG) emissions, and promoting sustainable practices across our global offices. The policy emphasizes the responsible use of resources, including

energy, water, and materials, and prioritizes waste reduction and recycling. Additionally, the policy outlines our commitment to integrating sustainability into business practices, such as procurement and supply chain management, ensuring that environmental considerations are part of decision-making processes. While Amdocs primarily operates in the digital and software space, the policy reflects our efforts to optimize our carbon footprint, particularly through energy-efficient data centers and cloud operations, and our ongoing commitment to sustainability through science-based targets and external audits. It also extends to employee engagement, encouraging sustainable practices within the workplace and advocating for broader environmental awareness. EHS Policy: <https://www.amdocs.com/sites/default/files/2024-12/EHS-Signed-Policy-2024.pdf> Further Environmental reporting and climate commitments can be found at our ESG Report: <https://solutions.amdocs.com/rs/647-OJR-802/images/Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf>

(4.6.1.5) Environmental policy content

Environmental commitments

- ☒ Commitment to comply with regulations and mandatory standards
- ☒ Commitment to take environmental action beyond regulatory compliance
- ☒ Commitment to stakeholder engagement and capacity building on environmental issues

Climate-specific commitments

- ☒ Commitment to 100% renewable energy
- ☒ Other climate-related commitment, please specify :Commitment to reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040

(4.6.1.6) Indicate whether your environmental policy is in line with global environmental treaties or policy goals

Select all that apply

- ☒ Yes, in line with the Paris Agreement

(4.6.1.7) Public availability

Select from:

- ☒ Publicly available

(4.6.1.8) Attach the policy

EHS Signed Policy 2024.pdf

[Add row]

(4.10) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

(4.10.1) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

Select from:

☒ Yes

(4.10.2) Collaborative framework or initiative

Select all that apply

☒ Science-Based Targets Initiative (SBTi)

☒ UN Global Compact

(4.10.3) Describe your organization's role within each framework or initiative

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned). Amdocs aligns our CSR strategy with the UN's Sustainable Development Goals (SDGs) and use our knowledge, creativity, and technology to maximize our impact to promote them. Further Environmental reporting and climate commitments can be found at our ESG Report: <https://solutions.amdocs.com/rs/647-OJR-802/images/Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf>

[Fixed row]

(4.11) In the reporting year, did your organization engage in activities that could directly or indirectly influence policy, law, or regulation that may (positively or negatively) impact the environment?

(4.11.1) External engagement activities that could directly or indirectly influence policy, law, or regulation that may impact the environment

Select all that apply

☒ Yes, we engaged directly with policy makers

(4.11.2) Indicate whether your organization has a public commitment or position statement to conduct your engagement activities in line with global environmental treaties or policy goals

Select from:

☒ Yes, we have a public commitment or position statement in line with global environmental treaties or policy goals

(4.11.3) Global environmental treaties or policy goals in line with public commitment or position statement

Select all that apply

☒ Paris Agreement

(4.11.4) Attach commitment or position statement

אמדוקס ישראל בע"מ 2022 אנגלית.pdf

(4.11.5) Indicate whether your organization is registered on a transparency register

Select from:

☒ No

(4.11.8) Describe the process your organization has in place to ensure that your external engagement activities are consistent with your environmental commitments and/or transition plan

Amdocs continues to fulfil its commitment to the Science Based Target initiative, which independently assesses corporate emissions reduction targets against the latest climate science. Our emission reduction targets are in line with the level of de-carbonization required to keep global temperature increase below 1.5°C, as defined by the Paris Agreement. All our engagement activities, with all relevant stakeholders are in line with our SBT commitment. We support the continuation of the Israeli's requirement for companies to report GHG emissions and ESG aspects in mainstream reports. Amdocs reports annually on the Israeli sites carbon footprint through the Ministry of Environmental Protection's voluntary Greenhouse Gas Emissions Registry in Israel. 2022 certificate attached. As part of our environmental strategy, Amdocs regularly calculates greenhouse gas emissions on a global level as previously reported, and besides the Ministry of Environmental Protection in Israel, Amdocs reports annually GHG emissions through the international reporting initiatives, such as CDP, our annual ESG report and CSA-SAM (S&P rating for DJSI). However, it is important to highlight that Amdocs prohibits any organizationally-sponsored political contribution activity. In 2024, we did not contribute financially as an organization to political campaigns, political organizations or other tax-exempt political groups. We follow this policy to reduce the potential for expenditures to, or favoritism from, political figures. We do not, however, restrict the personal freedom of our employees to engage in the political process and to support the political campaign, organization or group of their choice.

[Fixed row]

(4.11.1) On what policies, laws, or regulations that may (positively or negatively) impact the environment has your organization been engaging directly with policy makers in the reporting year?

Row 1

(4.11.1.1) Specify the policy, law, or regulation on which your organization is engaging with policy makers

Israel launched a voluntary national GHG emissions registry in July 2010. Organizations and companies from all sectors were invited to participate in the registry by agreeing to report their annual GHG emissions both direct and indirect. While participation is voluntary, those who choose to partake are expected to calculate and report their emissions using the Ministry of Environmental Protection's official quantification methods and procedures. This mechanism is not funded by private companies.

(4.11.1.2) Environmental issues the policy, law, or regulation relates to

Select all that apply

☒ Climate change

(4.11.1.3) Focus area of policy, law, or regulation that may impact the environment

Environmental impacts and pressures

☒ Emissions – CO2

☒ Emissions – other GHGs

(4.11.1.4) Geographic coverage of policy, law, or regulation

Select from:

☒ National

(4.11.1.5) Country/area/region the policy, law, or regulation applies to

Select all that apply

☒ Israel

(4.11.1.6) Your organization's position on the policy, law, or regulation

Select from:

☒ Support with no exceptions

(4.11.1.8) Type of direct engagement with policy makers on this policy, law, or regulation

Select all that apply

☒ Participation in voluntary government programs

(4.11.1.9) Funding figure your organization provided to policy makers in the reporting year relevant to this policy, law, or regulation (currency)

0

(4.11.1.10) Explain the relevance of this policy, law, or regulation to the achievement of your environmental commitments and/or transition plan, how this has informed your engagement, and how you measure the success of your engagement

We support the continuation of the Israeli's requirement for companies to report GHG emissions and ESG aspects in mainstream reports. Amdocs reports annually on the Israeli sites carbon footprint through the Ministry of Environmental Protection's Voluntary Greenhouse Gas Emissions Registry in Israel. As part of our environmental policy, Amdocs regularly calculates greenhouse gas emissions on a global level as previously reported, and besides the MoEP in Israel, Amdocs reports annually GHG emissions through the international reporting initiative Carbon Disclosure Project (CDP), the annual ESG report and SAM (S&P rating for DJSI).

(4.11.1.11) Indicate if you have evaluated whether your organization's engagement on this policy, law, or regulation is aligned with global environmental treaties or policy goals

Select from:

☒ Yes, we have evaluated, and it is aligned

(4.11.1.12) Global environmental treaties or policy goals aligned with your organization's engagement on this policy, law or regulation

Select all that apply

☒ Paris Agreement

[Add row]

(4.12) Have you published information about your organization’s response to environmental issues for this reporting year in places other than your CDP response?

Select from:

☒ Yes

(4.12.1) Provide details on the information published about your organization’s response to environmental issues for this reporting year in places other than your CDP response. Please attach the publication.

Row 1

(4.12.1.1) Publication

Select from:

☒ In mainstream reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

☒ Risks & Opportunities

☒ Strategy

☒ Value chain engagement

☒ Emission targets

(4.12.1.6) Page/section reference

9, 10, 18 and 19 (as numbered at the file)

(4.12.1.7) Attach the relevant publication

Amdocs 20F FY2024.pdf

(4.12.1.8) Comment

Climate risks Pages 9-10 · Amdocs 20F report highlight climate related risks associated with varied and changing political, cultural, legal, compliance and economic conditions worldwide, such as: - Climate change and the related political and economic effects Strategy, targets and value chain engagement Pages 18-19 · We place high value on protecting the environment and minimizing negative environmental impacts that may be created by our operations, and are seeking to create sustainable products and services. [...] We have set a long-term climate change goal of becoming carbon neutral in our business operations (Scopes 1 and 2) by 2040 and also to reach 100 percent electricity from renewable sources by 2040. We have also set goals approved by the Science Based Targets Initiative to reduce our Scope 1 and 2 greenhouse gas (GHG) emissions by 21% by end of fiscal year 2024 (from a 2019 base fiscal year).

Row 2

(4.12.1.1) Publication

Select from:

☒ In voluntary sustainability reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

☒ Strategy

☒ Governance

☒ Emission targets

☒ Emissions figures

☒ Risks & Opportunities

☒ Value chain engagement

☒ Content of environmental policies

(4.12.1.6) Page/section reference

23, 24, 81-103, 115-122, 132, 135-136, 149-156

(4.12.1.7) Attach the relevant publication

Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf

(4.12.1.8) Comment

Amdocs' CSR-ESG report is written in accordance with the Global Reporting Initiative (GRI) Universal Standard, the Sustainable Accounting Standards Board (SASB) Standards, the Task Force on Climate Related Financial Disclosures (TCFD) and the Sustainable Development Goals (SDGs). It provides a comprehensive overview of our environmental, social, and governance (ESG) projects and activities for FY2024 until June 2025, and ESG key metrics and indicators of FY2024 (which runs from October 1 to September 30), similar to our CDP report. Amdocs environmental report covers approximately 99% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions, and are verified by a third-party independent auditor in accordance with ISO 14064-3. The calculation of GHG emissions was conducted according to the GHG Protocol. The report consists of 3 scopes: Scope 1 (direct emissions) – emissions from activities owned or controlled by our organization; Scope 2 (energy indirect) – emissions associated with our consumption of purchased electricity; and Scope 3 (other indirect) – additional indirect emissions that occur at sources not owned or controlled by our organization. The report is publicly available: <https://solutions.amdocs.com/rs/647-OJR-802/images/Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf>

Row 3

(4.12.1.1) Publication

Select from:

☒ In voluntary sustainability reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

(4.12.1.4) Status of the publication

Select from:

☒ Underway - previous year attached

(4.12.1.5) Content elements

Select all that apply

☒ Emissions figures

(4.12.1.6) Page/section reference

1

(4.12.1.7) Attach the relevant publication

אמדוקס ישראל בע"מ 2022 אנגלית.pdf

(4.12.1.8) Comment

Amdocs reports annually on its carbon footprint through the Ministry of Environmental Protection's voluntary Greenhouse Gas Emissions Registry in Israel. 2022 certificate attached, covering 2021 emissions. The report is always 2 years This report is publicly available in the Ministry of Environmental Protection of Israel website.

Row 4

(4.12.1.1) Publication

Select from:

☒ In voluntary communications

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

☒ Emissions figures

☒ Emission targets

(4.12.1.6) Page/section reference

All report

(4.12.1.7) Attach the relevant publication

2025_07 GHG Verification Report - Amdocs v1.0.pdf

(4.12.1.8) Comment

Amdocs environmental report covers approximately 99% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions, and are verified by a third-party independent auditor in accordance with ISO 14064-3. The calculation of GHG emissions was conducted according to the GHG Protocol. The report consists of 3 scopes: Scope 1 (direct emissions) – emissions from activities owned or controlled by our organization; Scope 2 (energy indirect) – emissions associated with our consumption of purchased electricity; and Scope 3 (other indirect) – additional indirect emissions that occur at sources not owned or controlled by our organization. According to this verification report, Amdocs has successfully achieved its science-based greenhouse gas (GHG) emissions reduction targets for FY2024, as set with a FY2019 base year, meeting its goals across all scopes (Scope 1, 2, and 3) in alignment with the Science Based Targets initiative (SBTi). We publish our GHG

emissions report (and also certificate and verification statement) at Amdocs website: <https://www.amdocs.com/sites/default/files/2025-08/2025-07-GHG-Verification-Report-Amdocs.pdf>
[Add row]

C5. Business strategy

(5.1) Does your organization use scenario analysis to identify environmental outcomes?

Climate change

(5.1.1) Use of scenario analysis

Select from:

☒ Yes

(5.1.2) Frequency of analysis

Select from:

☒ Every two years

[Fixed row]

(5.1.1) Provide details of the scenarios used in your organization's scenario analysis.

Climate change

(5.1.1.1) Scenario used

Climate transition scenarios

☒ IEA NZE 2050

(5.1.1.3) Approach to scenario

Select from:

☒ Qualitative

(5.1.1.4) Scenario coverage

Select from:

- ☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

- ☒ Policy
- ☒ Market
- ☒ Reputation
- ☒ Technology
- ☒ Liability

(5.1.1.6) Temperature alignment of scenario

Select from:

- ☒ 1.6°C - 1.9°C

(5.1.1.7) Reference year

2024

(5.1.1.8) Timeframes covered

Select all that apply

- ☒ 2025
- ☒ 2030
- ☒ 2040
- ☒ 2050

(5.1.1.9) Driving forces in scenario

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We used transitional scenarios from IEA since they provide a broad perspective of the energy market, relevant policies, possible institutional, political or economic obstacles, alignment with international climate goals, including those of the Paris Agreement and Net Zero, and very relevant to the current uncertainties linked to the implications of the pandemic on the global economy. We have evaluated Stated Policies Scenario (STEPS), Sustainable Development (SDS), Net Zero Emissions by 2050 case (NZE2050) and Scenario Delayed Recovery Scenario (DRS), and considered scenarios on a range from below 1.5C degrees increase until 4C degrees. We are reporting in this line all climate-related scenarios evaluated during our analysis for transitional risks and opportunities. The World Energy Model (WEM) structure, assumptions and analytical methods are in line with Amdocs business predictions concerning economic growth, demographics and technological developments and provide further inputs on energy-related CO2 emissions and investments related to energy developments that were very relevant to Amdocs scenario analysis, and helped us refine our business objectives and strategy accordingly. Key assumptions taken from the IEA models relate to regulatory changes on carbon pricing, market changes that could directly impact the company (energy supply, material production and transportation impacts), renewable energy sources and availability at the short and long term, emissions and clean air policies and Net Zero perspectives. Main impacts assumed without any mitigation measures were on: - Regulatory changes – Updated energy efficiency regulatory standards might be applicable to buildings and service sectors and shall be expected in a short term to promote rapid energy savings. - Market changes and Environmental Reporting (Reputation) – Shifts in environmental, social and governance (ESG) preferences of our key stakeholder's expectations may impact on our ability to do business.

(5.1.1.11) Rationale for choice of scenario

Context (high-level): Amdocs is a worldwide company, serving more than 350 service providers in over 90 countries. With our global reach and industry-leading portfolio of technology and services, we are proud to play a major role in serving the communications and media industry, empowering our increasingly connected world. Energy consumption is our biggest environmental impact, in FY23, 50% of our total GHG emissions, including electricity and energy related scope 3 emissions (T&D and WTT). With the scenario analysis we aimed to encompass the company as a whole, and evaluate how the scenarios could impact different areas of our organization, such as our products and services, supply chain, investment in R&D and our global operations. That is why we chose to look into a thirty-year timespan, out to 2050 to align to the Paris agreement and other net zero 2050 targets. We chose to use different pathways to understand how climate-related driving forces are relevant to Amdocs in the near future and may develop over time. Therefore, reflecting potential physical and transitional impacts and outcomes, to allow us to better understand the landscape of their risks, opportunities, and uncertainties.

Climate change

(5.1.1.1) Scenario used

Physical climate scenarios

☑ RCP 4.5

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

☒ No SSP used

(5.1.1.3) Approach to scenario

Select from:

☒ Qualitative

(5.1.1.4) Scenario coverage

Select from:

☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

☒ Acute physical

☒ Chronic physical

(5.1.1.6) Temperature alignment of scenario

Select from:

☒ 2.0°C - 2.4°C

(5.1.1.7) Reference year

2024

(5.1.1.8) Timeframes covered

Select all that apply

- ☑ 2025
- ☑ 2030
- ☑ 2040
- ☑ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

- ☑ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We have evaluated physical scenarios under IPCC Special Report: Global Warming of 1.5°C, which include RCP2.6, RCP4.5, RCP6.0 and RCP8.5. This evaluation has provided us insights in regards to patterns of physical and human impacts attributed to climate change, as a base for our evaluation of possible consequences to Amdocs business and or employees. Main impacts assumed without any mitigation measures were on: Business Continuity/Disaster Recovery Planning – The highest levels of warming for extreme hot days are expected to occur in central and eastern North America, central and southern Europe, the Mediterranean, on which we have key operations. Some of the impacts we foresee are an increase on electricity consumption and need for AC systems redundancy. Our evaluation of priorities takes into consideration the potential impact on our business, from an operational commercial and financial point of view. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short timeline – up to one year, within the Global EHS plan and AOP. Business Continuity risks resulted by extreme temperatures are mitigated by our BCP and Data Center teams (infrastructure adaptation and redundancy). Currently Amdocs is broadening the physical risk assessment to include additional risk scenarios for every Amdocs operation worldwide. This review is being led by the EHS and CSS departments and shall be aligned with Amdocs Business Continuity and Risk Management teams. Moreover, as part of the process of identifying physical climate related risks, we are evaluating the mitigations and emergency preparedness status at our sites, to cover any gaps and ensure proper responses.

(5.1.1.11) Rationale for choice of scenario

Amdocs has undertaken a high level TCFD aligned climate change scenario analysis for further risk and opportunity analysis and development of our strategy. We are reporting in this line all climate-related scenarios evaluated during our analysis for physical risks and opportunities. We have evaluated physical scenarios under IPCC Special Report: Global Warming of 1.5°C, which include RCP2.6, RCP4.5, RCP6.0 and RCP8.5., and considered scenarios on a range from below 2.0C degrees increase until 8.0C degrees. We chose to use different pathways to understand how climate-related driving forces are relevant to Amdocs in the near future and may develop over time. Therefore, reflecting potential physical and transitional impacts and outcomes, to allow us to better understand the landscape of their risks, opportunities, and uncertainties. This evaluation has provided us insights in regards to patterns of physical and human impacts attributed to climate change, as a base for our evaluation of possible consequences to Amdocs business and or employees. We conducted a qualitative assessment on the physical impacts of climate change considering global warming of 1.5°C and higher, and a general overview of global physical changes in the following topics and how could they impact Amdocs business in the worst case scenario: - Temperature - Precipitation - Drought and Dryness - Runoff and Fluvial Flooding - Tropical Cyclones and Extratropical

Storms - Sea Level - Fresh Water availability - Food availability - Human Health, Well-Being, Cities and Poverty - Key Economic Sectors and Services Time horizons: The scenarios are modelled to a thirty-year timespan, out to 2050 to align to the Paris agreement and other net zero 2050 targets. Areas of organization considered: Amdocs worldwide. We have evaluated how the scenarios could impact different areas of our organization, such as our products and services, supply chain, investment in R&D and our global operations.
[Add row]

(5.1.2) Provide details of the outcomes of your organization's scenario analysis.

Climate change

(5.1.2.1) Business processes influenced by your analysis of the reported scenarios

Select all that apply

- ☒ Risk and opportunities identification, assessment and management
- ☒ Strategy and financial planning
- ☒ Target setting and transition planning

(5.1.2.2) Coverage of analysis

Select from:

- ☒ Organization-wide

(5.1.2.3) Summarize the outcomes of the scenario analysis and any implications for other environmental issues

Amdocs conducted a detailed scenario analysis to evaluate the potential impacts of climate-related risks and opportunities, aligned with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). The analysis focused on both physical and transitional risks under multiple scenarios, including a 2°C and 4°C global temperature rise. Key Outcomes: Physical Risks: Amdocs identified risks related to increased frequency and intensity of extreme weather events, such as heatwaves and storms, which could disrupt operations at key sites, particularly data centers and offices. This may result in increased operational costs due to energy demand surges, cooling system upgrades, and physical damage to infrastructure. Geographic vulnerabilities were highlighted, especially for locations in areas prone to climate hazards, such as the United States and Israel. Adaptation strategies include enhancing energy efficiency measures and ensuring operational resilience through backup systems and infrastructure reinforcements. Transitional Risks: Regulatory Risks: Anticipated changes in environmental regulations, particularly around carbon pricing and energy efficiency, were considered. Amdocs expects an increase in carbon pricing starting in 2025 in developed economies, potentially impacting operating costs. The company's response includes proactive compliance with local and global regulations and continuous monitoring of emerging regulations. Market Risks: Shifting market expectations towards environmental responsibility, particularly from customers and investors, was recognized as a significant challenge. Amdocs acknowledges that the growing demand for renewable energy and carbon neutrality goals will lead to higher energy costs and carbon

offset expenses. However, technological advancements and the increasing availability of renewable energy, such as solar power, are expected to mitigate some of these pressures. **Opportunities: Renewable Energy Adoption:** The analysis revealed opportunities related to renewable energy growth. Amdocs plans to expand its renewable energy portfolio in key locations like Israel, the U.S., and India, with solar energy identified as the most viable option. This supports the company's strategy to achieve carbon neutrality and 100% renewable energy by 2030. **Technological Innovation:** Climate action presents opportunities for Amdocs to innovate its products and services. The company is enhancing its cloud migration services, which help customers reduce their own carbon footprints, aligning with growing market demand for sustainable solutions. **Reputation:** Amdocs' strong participation in ESG reporting platforms, such as CDP, EcoVadis, and the Dow Jones Sustainability Index, has enhanced its reputation among key stakeholders. This provides a competitive advantage, especially in markets that value sustainability performance. Amdocs' commitment to setting science-based targets (SBT) and aligning its business with a low-carbon economy resonates well with customers and investors seeking environmentally responsible partners. **Strategic Planning and Financial Implications:** Amdocs incorporates climate scenario outcomes into its long-term business strategy, particularly in terms of energy procurement, capital expenditures, and operational efficiency. The company has started integrating climate risk considerations into its financial planning, with specific focus on carbon pricing and renewable energy investments. These measures are intended to safeguard Amdocs' profitability in a future low-carbon economy. The adoption of energy-efficient practices and technologies, such as advanced cooling systems for data centers, will also help mitigate operational costs linked to physical climate risks. In conclusion, Amdocs' scenario analysis highlights both the risks and opportunities presented by climate change. The company is actively working to mitigate physical and transitional risks, while capitalizing on opportunities to innovate and enhance its sustainability leadership. Through regulatory compliance, renewable energy investments, and product innovation, Amdocs is positioning itself to thrive in a low-carbon future.

[Fixed row]

(5.2) Does your organization's strategy include a climate transition plan?

(5.2.1) Transition plan

Select from:

☒ No, but we are developing a climate transition plan within the next two years

(5.2.15) Primary reason for not having a climate transition plan that aligns with a 1.5°C world

Select from:

☒ Other, please specify :We are in process of defining and establishing a climate transition plan.

(5.2.16) Explain why your organization does not have a climate transition plan that aligns with a 1.5°C world

While Amdocs does not currently have a formal carbon transition plan, the company has set significant long-term targets, such as achieving carbon neutrality and using 100% renewable energy. These goals, detailed in the ESG report, reflect our commitment to sustainability. In addition to these long-term ambitions, we are in the process of setting medium-term targets that will guide us through incremental steps toward these objectives. As our strategy evolves, these targets help ensure a

responsible and phased transition toward a low-carbon future. A formal carbon transition plan is currently under development and is expected to be in place within the next two years. This plan will ensure a more comprehensive strategy for our sustainability journey.
[Fixed row]

(5.3) Have environmental risks and opportunities affected your strategy and/or financial planning?

(5.3.1) Environmental risks and/or opportunities have affected your strategy and/or financial planning

Select from:

☒ Yes, both strategy and financial planning

(5.3.2) Business areas where environmental risks and/or opportunities have affected your strategy

Select all that apply

☒ Products and services

☒ Upstream/downstream value chain

☒ Investment in R&D

☒ Operations

[Fixed row]

(5.3.1) Describe where and how environmental risks and opportunities have affected your strategy.

Products and services

(5.3.1.1) Effect type

Select all that apply

☒ Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

☒ Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources. We place high value on protecting the environment and minimizing negative environmental impacts that may be created by our operations, and are seeking to create sustainable products and services. The development of new products and services have allowed Amdocs to increase our revenues through access to new and emerging markets and/or expansion of low emission goods and services, seeking solutions to adaptation needs. After realizing the potential, Amdocs decided to invest in the development and market intelligence, allowing us to continue seeking additional opportunities. Our efforts in creating sustainable products and services are reflected in multiple investment areas, including the rich functionality they offer, their ability to help our customers move operations to the public cloud, and in the ongoing optimization of our software in terms of how it uses the physical hardware it's installed on. Amdocs offers a range of innovative products and services. Further examples can be found in our Corporate Social Responsibility & ESG Report. Amdocs has identified a growing demand by its customers for solutions that can support their sustainability objectives, such as low-carbon products and innovations. We see an opportunity to further offer solutions and services that continue to improve the environmental performance of our customers. Therefore, climate-related issues are already influencing our strategy and will continue to influence our business in the long-term.

Upstream/downstream value chain

(5.3.1.1) Effect type

Select all that apply

☒ Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

☒ Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

Amdocs continued its efforts to build a sustainable supply chain as part of our commitment to provide safe and healthy work environments, ensure sustainable operations, and positively influence our business partners to improve their social and environmental performance. We recognize the significance of our supply chain regarding the quality of our services and their impact. We expect them to meet our high ethical and environmental standards. We aim to ensure our supply chain is inclusive and socially responsible by building long-term relationships with our suppliers, deepening our engagement with them and promoting greater transparency and traceability. To best develop communication channels with suppliers and partners, we organize annual events during which we discuss important changes, inform about Amdocs' direction and needs, and receive supplier feedback. Each strategic supplier has a personal manager. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may

result in discontinuing our current relationship and/or prevent future business relationships with Amdocs. To build a sustainable supply chain, a few years ago we began the process of evaluating our suppliers. We enhanced our supplier screening process and evaluation tool prior to engaging with each new supplier. Since 2019, Amdocs yearly improves an analysis of the EHS risks in the supply chain. We mapped the supply chain with the relevant EHS risks and their severity for each category of the suppliers. In order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS requirements for all high-risk supplier categories. As a result, any procurement that falls under this category must adhere to these requirements. Amdocs participates in the CDP supply chain, engaging our own suppliers on GHG emissions and climate change strategies.

Investment in R&D

(5.3.1.1) Effect type

Select all that apply

☒ Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

☒ Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

At Amdocs we see a synergy between many other business imperatives and product sustainability. We believe that by leveraging the economies of scale offered by the public cloud and the attributes of our cloud offerings, our customers may be better positioned to subsequently reduce their carbon emissions in several ways, but for instance, reducing electricity consumption: • With more efficient servers, facilities and use of renewable energy • By optimizing resources across physical, virtual and cloud networks • By retiring old hardware and systems • By reducing the real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops. • Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. We are also constantly investing internally on R&D for DC and software optimization. To monitor and ensure data-center efficiency, we measure PUE, frequently monitor the level of service required to minimize over-provisioning and the usage of servers to identify and eliminate unused ("comatose") servers, among many related activities. We assess our software for installability, compatibility and co-existence, adaptability regarding hardware and software dependencies, interoperability and localization. During software specification and updating, we review the software features to ensure they are necessary and relevant to the majority of users, and analyze our code for speed, hardware usage and scalability to ensure energy efficiency computation. Amdocs has identified a growing demand by its customers for solutions that can support their sustainability objectives. We see an opportunity to further offer solutions and services that continue to improve the environmental performance of its customers. Therefore, climate-related issues are already influenced our strategy of R&D of our products and services and will continue to influence our business in the long-term. Further details of our research and development activities and investments can be found at Amdocs Ltd 20-F: <https://investors.amdocs.com/node/16791/html>

Operations

(5.3.1.1) Effect type

Select all that apply

- ☒ Risks
- ☒ Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

- ☒ Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

Climate-related risks and opportunities have influenced our financial planning in different areas: - Our operations: Amdocs is continuously seeking to reduce the energy consumption of our facilities, including Data Centers, by introducing measures such as energy efficient cooling and heating systems, installing motion detectors and by switching to LED lighting. Our data centers are a fundamental component of our ability to provide our customers with the service level and 24/7 availability they expect. We have introduced new innovative cooling technologies at our data centers that are located in areas with extremely hot weather conditions in the summer. By upgrading features like our chillers and hot air corridors, in data center buildings, Amdocs is able to create more resilient, energy efficient data centers. - Amdocs is gradually changing the approach for employee commuting options. The previously named "Car department" is now the "Transportation Department". This was a conceptual change to promote alternative transportation solutions. Since FY18 Amdocs started to encourage our employees to use and promote alternative transportation solutions, such as: carpooling (provide reserved parking), shuttles from train stations, optimization of bus lines and shuttles in India and bicycles/scooters. To support the uptake of sustainable transport we provide infrastructure such as parking spaces, compressors, charges and showers at Amdocs sites. Those efforts continue to be expanded until today. In addition, Amdocs has set a target that by FY25, our vehicle fleet will be 80% hybrid/plug-in/electric cars. As of June 2025, we have already achieved approximately 85% of our car fleet to be hybrid, plug-in, and electric, marking considerable progress towards our sustainability objectives. - Since 2018, Amdocs established a Travel Wise Program to reduce business travel (being prior to COVID-19 the major greenhouse gas emission source) from all business units worldwide. The implementation and performance of objectives of this program is monitored by a strategic committee headed by Amdocs COO & CFO, and encourages managers and employees to re-evaluate the need for the travel. The committee also reviews and guides the strategy and major plans of action of this program. After COVID-19 outbreak, Amdocs has decided not to return to "business as usual". We have implemented an even stricter travel policy and improved efforts to install and use advanced IT solutions such as virtual meetings and collaboration tools in order to minimize international travel. As a result, overall emissions from business travel alone have seen a 63.5% reduction compared to FY2019 emissions. Moreover, Amdocs has approved additional goals to: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% Electricity from Renewable sources by 2040

[Add row]

(5.3.2) Describe where and how environmental risks and opportunities have affected your financial planning.

Row 1

(5.3.2.1) Financial planning elements that have been affected

Select all that apply

- ☒ Assets
- ☒ Revenues
- ☒ Liabilities
- ☒ Direct costs
- ☒ Indirect costs
- ☒ Capital allocation

(5.3.2.2) Effect type

Select all that apply

- ☒ Risks
- ☒ Opportunities

(5.3.2.3) Environmental issues relevant to the risks and/or opportunities that have affected these financial planning elements

Select all that apply

- ☒ Climate change

(5.3.2.4) Describe how environmental risks and/or opportunities have affected these financial planning elements

Climate-related significantly influence financial planning by focusing on key areas of impact such as operational costs, capital expenditures, revenue generation, and risk mitigation strategies. The integration of environmental considerations into financial planning is reflected in the allocation of resources toward reducing environmental impacts, meeting regulatory requirements, and pursuing sustainable growth opportunities. Developing new products and services focused on low-emission solutions has allowed Amdocs to access emerging markets and grow revenues. Investments in market intelligence and sustainability are ongoing, reflecting the synergy between business goals and sustainability, particularly in the shift to cloud-based operations. Operationally, Amdocs is reducing energy consumption in its facilities, including data centers. In FY24, over \$100k was allocated to energy-efficient systems, with expected savings of \$375k per year. Data center upgrades, such as Chiswick Park (London), which won the Vertiv “Environmental Project of the Year” award, highlight these efforts. A new LEED Gold-certified building in Israel,

powered by 100% green energy, reflects Amdocs’ sustainability push. On the regulatory side, potential changes in carbon management could increase costs. Amdocs’ finance department estimates a possible \$1M financial impact due to rising energy costs or taxation increases. Employee commuting has also shifted toward sustainability. Amdocs’ "Transportation Department" promotes carpooling, shuttles, and bicycles. By FY25, the goal is for 80% of the vehicle fleet to be hybrid or electric, with 85% already achieved by June 2025. Amdocs also launched the Travel Wise Program in FY18 to reduce travel-related emissions, and these efforts have been strengthened post-COVID with advanced IT solutions minimizing business travel. Physical climate risks, such as extreme weather events, affect key regions like APAC and North America. Amdocs maintains high standards for facilities and has developed a Business Continuity Plan (BCP) to ensure operations can continue in adverse conditions. Our 2040 to reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 and 100% electricity from renewable sources, as well as our approved SBTi targets for FY24, are integrated into Amdocs' financial planning and strategic goals to align with the Paris Agreement and mitigate climate risks.

[Add row]

(5.4) In your organization’s financial accounting, do you identify spending/revenue that is aligned with your organization’s climate transition?

	Identification of spending/revenue that is aligned with your organization’s climate transition	Methodology or framework used to assess alignment with your organization’s climate transition
	Select from: ☒ Yes	Select all that apply ☒ Other methodology or framework

[Fixed row]

(5.4.1) Quantify the amount and percentage share of your spending/revenue that is aligned with your organization’s climate transition.

Row 1

(5.4.1.1) Methodology or framework used to assess alignment

Select from:

☒ Other, please specify :Budget for Renewable Energy Certificates (EACs)

(5.4.1.5) Financial metric

Select from:

☒ OPEX

(5.4.1.6) Amount of selected financial metric that is aligned in the reporting year (currency)

60000

(5.4.1.7) Percentage share of selected financial metric aligned in the reporting year (%)

1

(5.4.1.8) Percentage share of selected financial metric planned to align in 2025 (%)

1

(5.4.1.9) Percentage share of selected financial metric planned to align in 2030 (%)

1

(5.4.1.12) Details of the methodology or framework used to assess alignment with your organization's climate transition

To quantify the amount and percentage share of Amdocs' spending/revenue aligned with our climate transition, we calculated based on our budget plans. Specifically, the overall budget for Renewable Energy Certificates (IRECs) represents less than 1% of our Operating Expenses (OPEX). This spending is aligned with our climate strategy and transition goals, as demonstrated by our budget spent in 2023 on IRECs. In FY2024, we enhanced our electricity consumption from low-carbon and renewable sources worldwide. In Israel, for example, we purchased IRECs totaling 39,636 MWh, enabling us to reach 100% renewable sources in the country. This effort raised our global renewable electricity consumption to 73.4%, a significant jump from 19.4% in FY2021. The actual expense for these IRECs in 2024 was 60,000, which also represents less than 1% of our OPEX. Looking ahead, we expect similar or even lower expenses for 2025 and 2030, as our intention is to secure direct supply of renewable energy instead of purchasing certificates. However, we understand that not all markets where we operate will have the available option or it may not be financially viable. Amdocs is committed to achieving carbon neutrality in our Business Operations (Scope 1 and Scope 2) and sourcing 100% of our electricity from renewable sources by FY2040. We are exploring alternatives at our main sites to increase the purchase of renewable energy directly from suppliers through Power Purchase Agreements (PPAs). Since January 2024, we have secured a financial power purchase agreement (PPA) with an Israeli company, including energy attribute certificates (EACs), to supply our main site with 100% renewable energy. We are also exploring additional options at our main sites to increase the purchase of renewable energy directly from suppliers through retail supply contracts, a model already implemented at several of our European locations. In 2024, we initiated the process to source 100% renewable electricity at our main campus in India. Similarly, in Champaign, Illinois, we reached an agreement with our existing energy supplier to provide approximately 40% of our total electricity needs through Green-e Energy Certificates, certified by the Center for Resource Solutions to meet the highest renewable energy standards in North America.

Row 2

(5.4.1.1) Methodology or framework used to assess alignment

Select from:

☒ Other, please specify :Budget for Renewable Energy Contracts (FPPAs and VPPAs)

(5.4.1.5) Financial metric

Select from:

☒ OPEX

(5.4.1.6) Amount of selected financial metric that is aligned in the reporting year (currency)

0

(5.4.1.7) Percentage share of selected financial metric aligned in the reporting year (%)

0

(5.4.1.8) Percentage share of selected financial metric planned to align in 2025 (%)

1

(5.4.1.9) Percentage share of selected financial metric planned to align in 2030 (%)

1

(5.4.1.12) Details of the methodology or framework used to assess alignment with your organization's climate transition

To quantify the amount and percentage share of Amdocs' spending/revenue aligned with our climate transition, we calculated based on our budget plans. Specifically, the overall electricity budget for the company represents less than 1% of our Operating Expenses (OPEX). This spending is aligned with our climate strategy and transition goals, as demonstrated by our budget spent in 2023 on renewable energy contracts. In 2023, the net amount spent on renewable energy was zero. This was due to a mix of contracts that either saved us money or had increased costs per kWh, balancing out the overall expenditure. Looking ahead, we estimate that the percentage share of our selected financial metric planned to align with our climate transition will remain similar to the current 1% in both 2025 and 2030. Amdocs is committed to achieving carbon neutrality in our Business Operations (Scope 1 and Scope 2) and sourcing 100% of our electricity from renewable sources by FY2040.

In FY2023, we significantly increased our electricity consumption from low-carbon and renewable sources worldwide. We are exploring alternatives at our main sites to increase the purchase of renewable energy directly from suppliers through Power Purchase Agreements (PPAs). Since January 2024, we have secured a financial power purchase agreement (PPA) with an Israeli company, including energy attribute certificates (EACs), to supply our main site with 100% renewable energy. We are also exploring additional options at our main sites to increase the purchase of renewable energy directly from suppliers through retail supply contracts, a model already implemented at several of our European locations. In 2024, we initiated the process to source 100% renewable electricity at our main campus in India. Similarly, in Champaign, Illinois, we reached an agreement with our existing energy supplier to provide approximately 40% of our total electricity needs through Green-e Energy Certificates, certified by the Center for Resource Solutions to meet the highest renewable energy standards in North America. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040.

[Add row]

(5.10) Does your organization use an internal price on environmental externalities?

	Use of internal pricing of environmental externalities	Primary reason for not pricing environmental externalities	Explain why your organization does not price environmental externalities
	Select from: ☒ No, but we plan to in the next two years	Select from: ☒ Not an immediate strategic priority	From initial evaluation, the financial impact of environmental externalities was assessed to be low, therefore deemed not a high priority topic.

[Fixed row]

(5.11) Do you engage with your value chain on environmental issues?

	Engaging with this stakeholder on environmental issues	Environmental issues covered
Suppliers	Select from: ☒ Yes	Select all that apply ☒ Climate change

	Engaging with this stakeholder on environmental issues	Environmental issues covered
Customers	Select from: ☒ Yes	Select all that apply ☒ Climate change
Investors and shareholders	Select from: ☒ Yes	Select all that apply ☒ Climate change
Other value chain stakeholders	Select from: ☒ Yes	Select all that apply ☒ Climate change

[Fixed row]

(5.11.1) Does your organization assess and classify suppliers according to their dependencies and/or impacts on the environment?

	Assessment of supplier dependencies and/or impacts on the environment
Climate change	Select from: ☒ No, we do not currently assess the dependencies and/or impacts of our suppliers, but we plan to do so within the next two years

[Fixed row]

(5.11.2) Does your organization prioritize which suppliers to engage with on environmental issues?

Climate change

(5.11.2.1) Supplier engagement prioritization on this environmental issue

Select from:

☒ Yes, we prioritize which suppliers to engage with on this environmental issue

(5.11.2.2) Criteria informing which suppliers are prioritized for engagement on this environmental issue

Select all that apply

☒ Procurement spend

☒ Regulatory compliance

☒ Other, please specify :In line with the criteria used to classify suppliers as having substantive dependencies and/or impacts relating to climate change (option not showing on dropdown)

(5.11.2.4) Please explain

Amdocs is a software services company and does not purchase raw materials for production. Amdocs recognizes the significance of our supply chain in regard to the quality of our services and their impact. We expect them to meet our high ethical, social, and environmental standards. As part of analysis on EHS risks in the supply chain and in order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS contract requirements for high-risk supplier categories including IT hardware maintenance and supply, physical security, premises maintenance, transportation, event production, and waste vendors services. As a result, any procurement that falls under these categories is required to adhere to strict guidelines. In addition, Amdocs participates in the CDP Supply Chain program, engaging our suppliers on their GHG emissions and climate change strategies. We have approached our key vendors and service providers to report on their climate change activities on the CDP platform. We included suppliers' categories with high environmental impact, such as landlords, catering companies and data center management, with over 500,000 USD spent in FY2024.

[Fixed row]

(5.11.5) Do your suppliers have to meet environmental requirements as part of your organization's purchasing process?

Climate change

(5.11.5.1) Suppliers have to meet specific environmental requirements related to this environmental issue as part of the purchasing process

Select from:

☒ Yes, environmental requirements related to this environmental issue are included in our supplier contracts

(5.11.5.2) Policy in place for addressing supplier non-compliance

Select from:

☒ No, we do not have a policy in place for addressing non-compliance

(5.11.5.3) Comment

Amdocs has a Supplier Code of Conduct including environmental requirements required from Suppliers which is sent with all POs to all suppliers. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues, and encouragement to adopt internationally recognized management systems such as ISO 14001. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs. Additionally, as part of analysis on EHS risks in the supply chain and in order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS contract requirements for high-risk supplier categories including IT hardware maintenance and supply, physical security, premises maintenance, transportation, event production, and waste vendors services. As a result, any procurement that falls under is required to adhere to strict guidelines. As per our commitment to continuous improvement, we have on site vendors at our main sites undergoing reviews under our EHS Management System, for example at our internal audits. We are in process of streamlining EHS trainings and reportings with those vendors across Amdocs operational sites.

[Fixed row]

(5.11.6) Provide details of the environmental requirements that suppliers have to meet as part of your organization's purchasing process, and the compliance measures in place.

Climate change

(5.11.6.1) Environmental requirement

Select from:

☒ Other, please specify :Compliance with Amdocs' Supplier Code of Conduct and specific EHS requirements for vendors with high EHS risks

(5.11.6.2) Mechanisms for monitoring compliance with this environmental requirement

Select all that apply

☒ No mechanism for monitoring compliance

(5.11.6.3) % tier 1 suppliers by procurement spend required to comply with this environmental requirement

Select from:

☒ 100%

(5.11.6.4) % tier 1 suppliers by procurement spend in compliance with this environmental requirement

Select from:

☒ 100%

(5.11.6.7) % tier 1 supplier-related scope 3 emissions attributable to the suppliers required to comply with this environmental requirement

Select from:

☒ 76-99%

(5.11.6.8) % tier 1 supplier-related scope 3 emissions attributable to the suppliers in compliance with this environmental requirement

Select from:

☒ 100%

(5.11.6.12) Comment

Amdocs continued its efforts to build a sustainable supply chain as part of our commitment to provide safe and healthy work environments, ensure sustainable operations, and positively influence our business partners to improve their social and environmental performance. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues. Therefore, 100% coverage of our suppliers and procurement spend. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs. We enhanced our supplier screening process and evaluation tool prior to engaging with each new supplier. Since 2019, Amdocs yearly improves an analysis of the EHS risks in the supply chain. We mapped the supply chain with the relevant EHS risks and their severity for each category of the suppliers. In order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS requirements for all above-described high-risk supplier categories. As a result, any procurement that falls under this category must adhere to these requirements. Information from our suppliers or value chain partners encompass 96.7% of our reported scope 3 emissions.

[Add row]

(5.11.7) Provide further details of your organization's supplier engagement on environmental issues.

Climate change

(5.11.7.2) Action driven by supplier engagement

Select from:

- ☒ Emissions reduction

(5.11.7.3) Type and details of engagement

Information collection

- ☒ Collect climate transition plan information at least annually from suppliers
- ☒ Collect environmental risk and opportunity information at least annually from suppliers
- ☒ Collect GHG emissions data at least annually from suppliers
- ☒ Collect targets information at least annually from suppliers

(5.11.7.4) Upstream value chain coverage

Select all that apply

- ☒ Tier 1 suppliers

(5.11.7.5) % of tier 1 suppliers by procurement spend covered by engagement

Select from:

- ☒ 26-50%

(5.11.7.6) % of tier 1 supplier-related scope 3 emissions covered by engagement

Select from:

- ☒ 26-50%

(5.11.7.9) Describe the engagement and explain the effect of your engagement on the selected environmental action

Amdocs participates in the CDP Supply Chain program, engaging our suppliers on their GHG emissions and climate change strategies. We have approached our key vendors and service providers to report on their climate change activities on the CDP platform. We included suppliers' categories with high environmental impact, such as landlords, catering companies and data center management, with over 500,000 USD spent in FY2023 and FY2024. This criterion was applied to our suppliers worldwide, and represent an overall 3% of Amdocs overall suppliers and approximately 40% of our global procurement spend at the relevant categories. In 2024 we obtained a score of B rating on our Supply Chain Program - Supplier Engagement Assessment (SEA) for the 2024 disclosure cycle. In addition, we collect yearly information on products and services provided by our suppliers to constitute our Amdocs GHG emissions report.

(5.11.7.10) Engagement is helping your tier 1 suppliers meet an environmental requirement related to this environmental issue

Select from:

☒ Yes, please specify the environmental requirement :Disclosure of climate-related information.

(5.11.7.11) Engagement is helping your tier 1 suppliers engage with their own suppliers on the selected action

Select from:

☒ Yes

[Add row]

(5.11.9) Provide details of any environmental engagement activity with other stakeholders in the value chain.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Customers

(5.11.9.2) Type and details of engagement

Education/Information sharing

☒ Run an engagement campaign to educate stakeholders about the environmental impacts about your products, goods and/or services

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources. Our efforts in creating sustainable products and services are reflected in multiple investment areas, including in the rich functionality they offer, their ability to help our customers move operations to the public cloud, and in the ongoing optimization of our software in terms of how it uses the physical hardware it's installed on. Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. As a result, they can:

- Reduce emissions from on premises data centers*
- Achieve higher energy efficiency and further reduce emissions by utilizing cloud capabilities, such as on-demand capacity consumption and multi availability zone deployments*
- Leverage the environmental economies of scale offered by public cloud providers and their net zero commitments and ongoing and considerable investments in energy-efficient processers, cooling and power systems, and renewable energy sources.*

Measuring and reducing carbon footprints is one of the top sustainability focus areas for our customers worldwide. To further help them in these efforts, we built the Amdocs Carbon Emissions Savings Calculator which allows to calculate how much carbon they can save with our products and services in strategic areas. Calculations focus on the emissions savings at the data center, driven by unique product and service functionality and by move to cloud. Amdocs marketing teams are familiar with the calculator and were instructed to approach all potential and current customers presenting this calculators, as a way of engaging customer about the climate change impacts of our product and services. Amdocs only produces software, support, and data center services to clients. This is why we have not accounted on our greenhouse gas emissions Scope 3 emissions associated with the use and process of sold products and reported the percentage as none.

(5.11.9.6) Effect of engagement and measures of success

This is a new approach Amdocs is taking with the clients we are gathering their feedback to further measure the impact of engagement, including measures of success.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Customers

(5.11.9.2) Type and details of engagement

Innovation and collaboration

☒ Collaborate with stakeholders on innovations to reduce environmental impacts in products and services

☒ Run a campaign to encourage innovation to reduce environmental impacts

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ Less than 1%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

We're always looking for innovative ways to embody our ESG strategy in the design and deployment of our products. The telecom industry is a major contributor to carbon emissions, with scope 3 emissions accounting for the majority of emissions. Communication Service Providers (CSPs) can help their customers take a step towards carbon zero by providing each product with sustainability ratings. Amdocs in partnership with Amazon Web Services, Vodafone, Carbon Footprint, and Snowflake, has developed a proof-of-concept project for co-creating an innovation solution to support Product Managers in identifying greener solutions for their products. The catalyst project will demonstrate how Product Managers can calculate and enabling CSPs to build product offerings based on CO2e emission data. Customers could access the newly published greener offerings and view carbon footprint information through digital channels. They can optimize their choices further by exploring additional options, such as the impact of delivery methods, enabling them to make environmentally conscious decisions that align with their values. The value lies in the transparency and empowerment offered to both CSPs and Customers. By implementing this project, CSPs are empowered to contribute to a sustainable future. They optimize their product offerings, reduce Scope 3 emissions, and meet the growing demand for environmentally friendly choices. Empowering the customer will also increase loyalty and brand reputation of the CSP. Together, we pave the way for a greener and more sustainable communication industry. More information at: <https://www.tmforum.org/catalysts/projects/M23.0.538/digital-carbon-footprint-optimization#introduction> Amdocs only produces software, support, and data center services to clients. This is why we have not accounted on our greenhouse gas emissions Scope 3 emissions associated with the use and process of sold products and reported the percentage as none.

(5.11.9.6) Effect of engagement and measures of success

Providing carbon footprint information for the products, will increase customers' awareness of environmental sustainability and play an important role in influencing the customer to purchase greener alternatives. As part of our ongoing sustainable by design efforts, we aim to embed the calculator in our Amdocs Catalog. Our success measures include: - Prove carbon emission data can be integrated into the Amdocs Catalog - Measure the one time product CO₂e data and recurring usage CO₂e data within the scope of the PoC to create a baseline - Compared to the baseline, reduce scope 3 emissions by 25% by optimizing offers to greener alternatives - Use AWS' infrastructure to become up to five times more energy efficient than the average European enterprise data center - 10% success rate of customers choosing the greener alternative offers

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Investors and shareholders

(5.11.9.2) Type and details of engagement

Education/Information sharing

- ☒ Educate and work with stakeholders on understanding and measuring exposure to environmental risks
- ☒ Run an engagement campaign to educate stakeholders about the environmental impacts about your products, goods and/or services
- ☒ Share information about your products and relevant certification schemes
- ☒ Share information on environmental initiatives, progress and achievements

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

Our company is a people-centric organization and subsequently, our stakeholders' interests are at the center of everything that we do. Our main stakeholders include employees and members of our communities, customers and business partners, suppliers, shareholders, NGOs and community partners, public-sector organizations, and universities. Stakeholder engagement is a core element of our ESG and CSR strategy, and as such, we ensure that it is an important component of our work processes. Amdocs sees stakeholder engagement as a mutually beneficial process: we understand the needs of our stakeholders, and in turn, they are privy to our focal points and priorities. The understanding and trust developed during this process strengthens our company and expected to help us to deal more efficiently with non-financial risks. Amdocs embraces the challenges and requirements of a "new normal" era and fully recognizes the need to renew its social contract with stakeholders. Subsequently, we conducted a thorough materiality assessment using a variety of unique communication channels and forms for all our stakeholders designed to ensure that everyone could be reached and heard. In addition, specific environmental topics, such as public reporting of Amdocs environmental performance are also being discussed at a board level, as part of the business strategy. Annual reports, regular communication and feedback on ESG questionnaires are examples of pro-active engagement led and overviewed by the board with Investors and Environment, Social and Governance (ESG) Analysts and Shareholders.

(5.11.9.6) Effect of engagement and measures of success

In 2022, both our CEO and COO headed Amdocs first ESG Webinar, detailing our ESG journey to date, our future roadmap and the role of our people, products and services. A second webinar was carried out in 2023, led by our CEO and COO, on the topic of "Making a Rapidly Changing World Sustainably Amazing". Presentation is publicly available at: <https://investors.amdocs.com/static-files/8f34fb08-ba2e-4628-bc29-e7d88bf9a2a2>

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Other value chain stakeholder, please specify :Employees

(5.11.9.2) Type and details of engagement

Education/Information sharing

☒ Educate and work with stakeholders on understanding and measuring exposure to environmental risks

☒ Share information on environmental initiatives, progress and achievements

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

All Amdocs employees undergo mandatory business conduct training once a year via a comprehensive e-learning activity that teaches the principles of Amdocs Code of Conduct and tests employees' knowledge of the Code. Core modules include Environment and Climate Strategy. The training is pivotal in educating our employees about Amdocs' Global EHS Policy and our broader ESG strategy. It provides a detailed overview of Amdocs' initiatives to improve environmental sustainability and offers concrete ways for employees to contribute to and understand the impact of their work on the company's green efforts. In addition to the above, all Amdocs' new employees receive an onboarding kit, which includes information on Amdocs Environmental Management Systems and ongoing activities, as well as directions on how to reach the local, Regional and Global EHS teams, and Green Teams at the employee's worksite. Moreover, EHS awareness, competence and training programs are required for all Amdocs sites within the scope of the Global EHS management system. Our local EHS coordinators undergo quarterly training to improve their knowledge of EHS related issues, coordinate the EHS Management System implementation on site and report to Global EHS.

(5.11.9.6) Effect of engagement and measures of success

Amdocs employees are required to complete a pre-defined curriculum with different courses. To successfully pass each course, participants are required to complete the entire e-learning session and sign a declaration of compliance. In FY2024, we proudly reached a 100% employee completion rate in our Business Conduct Campaign.

[Add row]

C6. Environmental Performance - Consolidation Approach

(6.1) Provide details on your chosen consolidation approach for the calculation of environmental performance data.

Climate change

(6.1.1) Consolidation approach used

Select from:

☒ Operational control

(6.1.2) Provide the rationale for the choice of consolidation approach

Amdocs has chosen the operational control consolidation approach for our environmental performance reporting because it best aligns with our organizational structure and operational management practices. We have significant control over various facilities, processes and operations. The operational control approach allows us to report on the environmental impacts of those facilities and operations that we directly manage. Our reporting reflects areas where we have agency and can implement changes effectively. By using operational control approach, we ensure consistency in how we report our environmental impacts across our global operations, and is also consistent with industry standards and best practices, such as those recommended by the GHG Protocol.

Plastics

(6.1.1) Consolidation approach used

Select from:

☒ Operational control

(6.1.2) Provide the rationale for the choice of consolidation approach

Amdocs has chosen the operational control consolidation approach for our environmental performance reporting because it best aligns with our organizational structure and operational management practices. We have significant control over various facilities, processes and operations. The operational control approach allows us to report on the environmental impacts of those facilities and operations that we directly manage. Our reporting reflects areas where we have agency and can implement changes effectively. By using operational control approach, we ensure consistency in how we report our environmental impacts across our global operations, and is also consistent with industry standards and best practices, such as those recommended by the GHG Protocol.

Biodiversity

(6.1.1) Consolidation approach used

Select from:

☒ Other, please specify :NA

(6.1.2) Provide the rationale for the choice of consolidation approach

We conduct specific biodiversity activities in the communities close to our operational sites. We have not evaluated our impacts on biodiversity since we are a software company operating out of mainly leased offices with low impact on biodiversity.

[Fixed row]

C7. Environmental performance - Climate Change

(7.1) Is this your first year of reporting emissions data to CDP?

Select from:

☒ No

(7.1.1) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?

	Has there been a structural change?
	Select all that apply ☒ No

[Fixed row]

(7.1.2) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?

	Change(s) in methodology, boundary, and/or reporting year definition?
	Select all that apply ☒ No

[Fixed row]

(7.2) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

Select all that apply

- ☒ IEA CO2 Emissions from Fuel Combustion
- ☒ The Greenhouse Gas Protocol: Scope 2 Guidance
- ☒ US EPA Emissions & Generation Resource Integrated Database (eGRID)
- ☒ The Greenhouse Gas Protocol: Corporate Value Chain (Scope 3) Standard
- ☒ 2019 Refinement to the 2006 IPCC Guidelines for National Greenhouse Gas Inventories
- ☒ The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)
- ☒ Defra Environmental Reporting Guidelines: Including streamlined energy and carbon reporting guidance, 2019
- ☒ US EPA Center for Corporate Climate Leadership: Direct Fugitive Emissions from Refrigeration, Air Conditioning, Fire Suppression, and Industrial Gases
- ☒ Other, please specify :AIB - European Residual Mixes 2024 and Israeli Ministry of Environmental Protection - Voluntary GHG emissions report tool..

(7.3) Describe your organization's approach to reporting Scope 2 emissions.

(7.3.1) Scope 2, location-based

Select from:

- ☒ We are reporting a Scope 2, location-based figure

(7.3.2) Scope 2, market-based

Select from:

- ☒ We are reporting a Scope 2, market-based figure

(7.3.3) Comment

Location-based emissions are calculated with emission factors by country or region, with sources from IEA, EPA, eGRID, IEC, CaDi, and AIB. We report market-based emissions alongside our location-based emissions. Most of our electricity consumption is done through property management of leased offices, therefore we

have very little control over the electricity vendor and no access to actual emission factors market-based. Nonetheless, all renewable energy purchases, energy attribute certificates (EAC), and Power Purchase Agreements done directly by Amdocs are reviewed and reported according to the specific emission factor. In cases where available, supplier specific or residual emission factors are used for market-based emissions.

[Fixed row]

(7.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1, Scope 2 or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure?

Select from:

☒ Yes

(7.4.1) Provide details of the sources of Scope 1, Scope 2, or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure.

Row 1

(7.4.1.1) Source of excluded emissions

Electricity consumption and fugitive gas emissions from Amdocs sites that have less than 20 employees.

(7.4.1.2) Scope(s) or Scope 3 category(ies)

Select all that apply

☒ Scope 1

☒ Scope 2 (location-based)

☒ Scope 2 (market-based)

(7.4.1.3) Relevance of Scope 1 emissions from this source

Select from:

☒ Emissions are not relevant

(7.4.1.4) Relevance of location-based Scope 2 emissions from this source

Select from:

☒ Emissions are not relevant

(7.4.1.5) Relevance of market-based Scope 2 emissions from this source

Select from:

☒ Emissions are not relevant

(7.4.1.8) Estimated percentage of total Scope 1+2 emissions this excluded source represents

1.3

(7.4.1.10) Explain why this source is excluded

GHG emissions from both scopes 1 and 2 have been estimated to be non-material as they are estimated to be a minor source and not under Amdocs Operational Control. Electricity charges and AC systems are part of overall rent charges on small sites, the information is not available. We have estimated emissions based on employee headcount and it is less than 5% of total scopes 1 and 2 (market based), therefore not material.

(7.4.1.11) Explain how you estimated the percentage of emissions this excluded source represents

We estimated excluded emissions from smaller sites by calculating an average of emissions per employee from the sites that we do include in this report, and multiply this value by the total headcount of smaller sites. This calculation is consistent with arising methodologies and was verified during our GHG emissions verification for FY24. This calculation summed 1.3% of our total Scope 1+2 emissions (market-based). Therefore, non-material as they are estimated to be a minor source
[Add row]

(7.5) Provide your base year and base year emissions.

Scope 1

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

1929.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 2 (location-based)

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

54996.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 2 (market-based)

(7.5.1) Base year end

09/30/2021

(7.5.2) Base year emissions (metric tons CO2e)

38555

(7.5.3) Methodological details

FY2021 was the first year reporting market-based emissions for scope 2.

Scope 3 category 1: Purchased goods and services

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

194.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scope 1 or 2)

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

15467.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 5: Waste generated in operations

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

2528.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 6: Business travel

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

68772.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 7: Employee commuting

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

13044.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.
[Fixed row]

(7.6) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year

(7.6.1) Gross global Scope 1 emissions (metric tons CO2e)

1455.21

(7.6.3) Methodological details

Amdocs Scope 1 (direct emissions) include: Refrigerant emissions, Fire Suppression Systems emissions, Natural Gas emissions and Diesel Consumption (for emergency generators) emissions.

[Fixed row]

(7.7) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)

42491.01

(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e)

27558.42

(7.7.4) Methodological details

Most of our electricity consumption is done through property management of leased offices, therefore we have very little control over the electricity vendor and no access to actual emission factors market-based. Nonetheless, we report market-based emissions alongside our location-based emissions with details obtained from the electricity provider or from renewable energy certificates, where applicable.

[Fixed row]

(7.8) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

64.06

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

63.14

(7.8.5) Please explain

This information was calculated from the consumption of procured materials based on their origin: plastic and paper from primary material and recycled materials; and water supply. Despite water supply, which is internally measured and/or estimated, all information reported under this category is obtained from our suppliers, accounting for 64.06%.

Capital goods

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. We are mainly a software and services company, all our facilities are rented. Therefore, capital goods category is not a relevant category for our company.

Fuel-and-energy-related activities (not included in Scope 1 or 2)

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

14581.48

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

(7.8.5) Please explain

Transmission and distribution (T&D) and well to tank (WTT) Scope 3 emissions are associated with grid losses (the energy loss that occurs in getting the electricity from the power plant to the organization). All information on electricity consumption is provided by our electricity supplier from every facility we are located.

Upstream transportation and distribution

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Waste generated in operations

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

1631.18

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

☒ Waste-type-specific method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

5.6

(7.8.5) Please explain

Disposal of waste generated in operations: wastewater, recycling waste and municipal waste sent to landfill. We obtain recycling reports from our vendors, accounting for 0.06% of the data under this category. Landfilled waste and wastewater data is internally measured and/or estimated.

Business travel

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

25109.129

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Distance-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

(7.8.5) Please explain

Emissions related to business flights, calculated based on Airmiles, haul and class. We obtain yearly reports from our travel agencies, with detailed mileage per trip.

Employee commuting

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

8807.6

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

☒ Fuel-based method

☒ Distance-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

(7.8.5) Please explain

This covers public transport and leased cars (Israel and Brazil) for employee commuting and personal use. We obtain travel distance (kilometers) of cabs and buses we provide for our employees from a third-party company, and in Israel, we pay for fuel consumption for leased cars, obtaining a summary report from the suppliers directly regarding fuel consumption. Regarding employee commuting in Brazil, as a benefit we provide reimbursement of car expenses to our employees, so for those vehicles we calculate emissions using average spend-based method.

Upstream leased assets

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Since Amdocs' leased assets are office space, emissions from leased upstream assets are included in Amdocs scope 1&2 emissions reported.

Downstream transportation and distribution

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Processing of sold products

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. There is no further process of our products. This activity is not relevant for our company.

Use of sold products

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Amdocs business has an intrinsic connection between software and services to support the clients. Regarding our supporting services and data center services to our clients, the emissions are already included under our report, for example energy consumption of our DC or offices (where our supporting teams are located), are included at our scope 2 emissions. On our 2024 Annual Report we mentioned that the revenue from managed services arrangements accounted for approximately 2.90 billion in fiscal 2024 (from overall 5.00 billion). Overall, revenue from managed services grew 1.39% in fiscal 2024 and represented nearly 58% of total revenue, the highest proportion in Amdocs' history. We can say that revenue from software only is minimal for Amdocs, since we mainly provide service solutions, the remains of revenue derive principally from the initial sales of licenses to use our products and related services, including modification, implementation, integration and customization services, and recurring revenue from ongoing support, maintenance and enhancements provided to our customers, and from incremental license fees resulting from increases in a customer's business volume. Those services are deemed essential to the software. For more details, please see our financial statement: <https://www.amdocs.com/sites/default/files/2024-12/amdocs-annual-report-2024.pdf>

End of life treatment of sold products

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Downstream leased assets

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs does not own or lease any properties. This activity is not relevant for our company.

Franchises

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs does not have franchises

Investments

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company

Other (upstream)

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant for Amdocs

Other (downstream)

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Not relevant for Amdocs

[Fixed row]

(7.9) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	Select from: ☒ Third-party verification or assurance process in place
Scope 2 (location-based or market-based)	Select from: ☒ Third-party verification or assurance process in place

	Verification/assurance status
Scope 3	<i>Select from:</i> ☒ Third-party verification or assurance process in place

[Fixed row]

(7.9.1) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.

Row 1

(7.9.1.1) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.1.2) Status in the current reporting year

Select from:

☒ Complete

(7.9.1.3) Type of verification or assurance

Select from:

☒ Reasonable assurance

(7.9.1.4) Attach the statement

2025_07 GHG Verification Statement - Amdocs v2.0.pdf,2025_07 GHG Verification Report - Amdocs v1.0.pdf,2025_07 CFP Verification Certificate Amdocs v1.0.pdf

(7.9.1.5) Page/section reference

Amdocs environmental reports cover over 99% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.1.6) Relevant standard

Select from:

☒ ISO14064-3

(7.9.1.7) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.2) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.

Row 1

(7.9.2.1) Scope 2 approach

Select from:

☒ Scope 2 location-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.2.3) Status in the current reporting year

Select from:

☒ Complete

(7.9.2.4) Type of verification or assurance

Select from:

☒ Reasonable assurance

(7.9.2.5) Attach the statement

2025_07 GHG Verification Statement - Amdocs v2.0.pdf,2025_07 CFP Verification Certificate Amdocs v1.0.pdf,2025_07 GHG Verification Statement - Amdocs v2.0.pdf

(7.9.2.6) Page/ section reference

Amdocs environmental reports cover over 99% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.2.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

Row 2

(7.9.2.1) Scope 2 approach

Select from:

☒ Scope 2 market-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.2.3) Status in the current reporting year

Select from:

☒ Complete

(7.9.2.4) Type of verification or assurance

Select from:

☒ Reasonable assurance

(7.9.2.5) Attach the statement

2025_07 GHG Verification Statement - Amdocs v2.0.pdf,2025_07 CFP Verification Certificate Amdocs v1.0.pdf,2025_07 GHG Verification Statement - Amdocs v2.0.pdf

(7.9.2.6) Page/ section reference

Amdocs environmental reports cover over 99% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.2.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.3) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.

Row 1

(7.9.3.1) Scope 3 category

Select all that apply

- ☒ Scope 3: Purchased goods and services
- ☒ Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2)
- ☒ Scope 3: Waste generated in operations
- ☒ Scope 3: Business travel
- ☒ Scope 3: Employee commuting

(7.9.3.2) Verification or assurance cycle in place

Select from:

- ☒ Annual process

(7.9.3.3) Status in the current reporting year

Select from:

- ☒ Complete

(7.9.3.4) Type of verification or assurance

Select from:

- ☒ Reasonable assurance

(7.9.3.5) Attach the statement

2025_07 GHG Verification Statement - Amdocs v2.0.pdf,2025_07 GHG Verification Statement - Amdocs v2.0.pdf,2025_07 CFP Verification Certificate Amdocs v1.0.pdf

(7.9.3.6) Page/section reference

Amdocs environmental reports cover over 99% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.3.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.3.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.10) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?

Select from:

☒ Increased

(7.10.1) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

Change in renewable energy consumption

(7.10.1.1) Change in emissions (metric tons CO2e)

5616.35

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

21.86

(7.10.1.4) Please explain calculation

In FY24, Amdocs increase the use of renewable energy by the purchasing of IRECs (renewable energy certificate) covering most of the energy consumption for the operations in Israel and in Pune (India), a Green energy certificate for the electricity consumption in India and another one for Champaign (USA). This change accounted for a zero emission factor on Scope 2 market-based emissions and so a big reduction of 5,616.35 tons of CO₂e that means a decrease of 21.86% on the total emissions. According to the formula in the explanation of terms: $(-5,616.35/25697)*100 = -21.86\%$.

Other emissions reduction activities

(7.10.1.1) Change in emissions (metric tons CO₂e)

1326.12

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

5.16

(7.10.1.4) Please explain calculation

Amdocs gross Scope 1+2 emissions for this reporting year are 28,467 metric tons of CO₂e. In 2023, our gross global emissions were 25,697 metric tons of CO₂e. This means that the total change in emissions is 2,769 metric tons of CO₂e, equal to 10.7% increase, according to the formula in the explanation of terms: $(28467/25697)*100 = 10.7\%$ A decrease of 1326 metric tons of CO₂e, representing 5.16% reduction can be attributed to energy efficiency activities undertaken at Amdocs sites. Projects related to scope 2 emissions described at question 7.55 as implemented in FY24. Calculation was made, taking into consideration projects implemented in the site at the same period, including DC efficiency and facilities improvement projects. We arrived at -5.16% through $(-1326/25697)*100 = -5.16\%$.

Divestment

(7.10.1.1) Change in emissions (metric tons CO₂e)

78.95

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

0.31

(7.10.1.4) Please explain calculation

*In FY24, closed sites accounted for -78.95 tCO₂e, therefore, overall changes due to divestment are -0.31%. We arrived at -0.31% through $(-78.95/25697)*100 = -0.31\%$.*

Acquisitions

(7.10.1.1) Change in emissions (metric tons CO₂e)

0

(7.10.1.2) Direction of change in emissions

Select from:

☒ No change

(7.10.1.3) Emissions value (percentage)

0

Mergers

(7.10.1.1) Change in emissions (metric tons CO₂e)

0

(7.10.1.2) Direction of change in emissions

Select from:

☒ No change

(7.10.1.3) Emissions value (percentage)

0

Change in output

(7.10.1.1) Change in emissions (metric tons CO2e)

2390.23

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

7.3

(7.10.1.4) Please explain calculation

A overall decrease of 9.3% from FY23 to FY24 in the change in output resulted in a reduction of 2,390 tCO2e from total Scope 1 and 2 emissions. We arrived in -9.30% through $(-2390.23/25,697)*100 = -9.30\%$ The variables identified to explain these reduction were: - A decrease in electricity consumption beyond projects reported under "Other emissions reduction activities" and a general decrease in electricity consumption attributed to the establishment of our hybrid model, where employees are encouraged to work from their homes twice a week. - A decrease from natural gas consumption of 0.04% resulting in a 11.30 tCO2e reduction. - A 1.5% increase of diesel consumption for diesel generators resulting in an increase of 386.54 tCO2e. In FY23 we had a new Data Center opened in Pune Tower 2 (India) and a new generator installed there. In FY24 there were still adjustment in the generator and it's consumption. - In FY24 Amdocs integrated to the Global EHS Management System: Overland Park (USA), GlenCastle (USA), Medellin (Colombia), Mumbai (India) and Taiwan (China). These emissions represent 110.8 tCO2e and an increase of 0.43%.

Change in methodology

(7.10.1.1) Change in emissions (metric tons CO2e)

7446.01

(7.10.1.2) Direction of change in emissions

Select from:

☒ Increased

(7.10.1.3) Emissions value (percentage)

28.98

(7.10.1.4) Please explain calculation

*A big change is due to DEFRA's and IEA annual updates of emission factors for electricity generation, WTT and T&D. Additionally, we also obtained supplier specific emission factors for market-based emissions, compared to previous years. We calculated estimate emissions changes by comparing FY24 and FY23 emission factors and reached an approximate decreased of 7446 tCO₂eq. We arrived at 28.98% through $(7446/25697)*100 = 28.98\%$ This year we also started reporting emissions for electricity purchased for cooling in the Philippines as part of the change in methodology emissions.*

Change in boundary

(7.10.1.1) Change in emissions (metric tons CO₂e)

0

(7.10.1.2) Direction of change in emissions

Select from:

☒ No change

(7.10.1.3) Emissions value (percentage)

0

Change in physical operating conditions

(7.10.1.1) Change in emissions (metric tons CO₂e)

0

(7.10.1.2) Direction of change in emissions

Select from:

☒ No change

(7.10.1.3) Emissions value (percentage)

0

Unidentified

(7.10.1.1) Change in emissions (metric tons CO2e)

2173.06

(7.10.1.2) Direction of change in emissions

Select from:

☒ Increased

(7.10.1.3) Emissions value (percentage)

8.46

(7.10.1.4) Please explain calculation

While investigating reasons of our emissions reductions from FY23 to FY24 from scope 1 and scope 2, we could not attribute 2,173 tCO2e increase to additional specific factors besides the ones presented in the other lines. We arrived in 8.46% through $(2173/25,697) \times 100 = 8.46\%$

Other

(7.10.1.1) Change in emissions (metric tons CO2e)

90.38

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

0.35

(7.10.1.4) Please explain calculation

*In FY24 we saw a decrease in Refrigerant Gas and Fire Suppression Systems consumption, resulting in a reduction of -90.38 tCO₂e. This system is maintained in a regular basis and doesn't reflect change in output or other physical changes at our facilities. The total decrease represent -0.35% and we have arrived in -0.35% through $(-90.38/25697)*100 = -0.35\%$.*

[Fixed row]

(7.10.2) Are your emissions performance calculations in 7.10 and 7.10.1 based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?

Select from:

☒ Market-based

(7.12) Are carbon dioxide emissions from biogenic carbon relevant to your organization?

Select from:

☒ No

(7.15) Does your organization break down its Scope 1 emissions by greenhouse gas type?

Select from:

☒ Yes

(7.15.1) Break down your total gross global Scope 1 emissions by greenhouse gas type and provide the source of each used global warming potential (GWP).

Row 1

(7.15.1.1) Greenhouse gas

Select from:

☒ CO2

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

526.591

(7.15.1.3) GWP Reference

Select from:

☒ IPCC Fifth Assessment Report (AR5 – 100 year)

Row 2

(7.15.1.1) Greenhouse gas

Select from:

☒ CH4

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

0.148

(7.15.1.3) GWP Reference

Select from:

☒ IPCC Fifth Assessment Report (AR5 – 100 year)

Row 3

(7.15.1.1) Greenhouse gas

Select from:

☒ N2O

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

5.868

(7.15.1.3) GWP Reference

Select from:

☒ IPCC Fifth Assessment Report (AR5 – 100 year)

Row 4

(7.15.1.1) Greenhouse gas

Select from:

☒ HFCs

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

922.607

(7.15.1.3) GWP Reference

Select from:

☒ IPCC Fifth Assessment Report (AR5 – 100 year)

[Add row]

(7.16) Break down your total gross global Scope 1 and 2 emissions by country/area.

Australia

(7.16.1) Scope 1 emissions (metric tons CO2e)

10.333

(7.16.2) Scope 2, location-based (metric tons CO2e)

92.235

(7.16.3) Scope 2, market-based (metric tons CO2e)

101.103

Belgium

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.337

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Brazil

(7.16.1) Scope 1 emissions (metric tons CO2e)

6.496

(7.16.2) Scope 2, location-based (metric tons CO2e)

31.461

(7.16.3) Scope 2, market-based (metric tons CO2e)

33.091

Bulgaria

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.346

(7.16.2) Scope 2, location-based (metric tons CO2e)

43.789

(7.16.3) Scope 2, market-based (metric tons CO2e)

42.947

Canada

(7.16.1) Scope 1 emissions (metric tons CO2e)

12.399

(7.16.2) Scope 2, location-based (metric tons CO2e)

73.653

(7.16.3) Scope 2, market-based (metric tons CO2e)

568.865

Chile

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

19.62

(7.16.3) Scope 2, market-based (metric tons CO2e)

24.839

Colombia

(7.16.1) Scope 1 emissions (metric tons CO2e)

7.101

(7.16.2) Scope 2, location-based (metric tons CO2e)

18.485

(7.16.3) Scope 2, market-based (metric tons CO2e)

20.04

Cyprus

(7.16.1) Scope 1 emissions (metric tons CO2e)

41.386

(7.16.2) Scope 2, location-based (metric tons CO2e)

834.527

(7.16.3) Scope 2, market-based (metric tons CO2e)

848.841

Czechia

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

20.299

(7.16.3) Scope 2, market-based (metric tons CO2e)

30.382

Denmark

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.202

(7.16.2) Scope 2, location-based (metric tons CO2e)

0.65

(7.16.3) Scope 2, market-based (metric tons CO2e)

4.027

Germany

(7.16.1) Scope 1 emissions (metric tons CO2e)

6.524

(7.16.2) Scope 2, location-based (metric tons CO2e)

31.988

(7.16.3) Scope 2, market-based (metric tons CO2e)

39.719

Greece

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.62

(7.16.2) Scope 2, location-based (metric tons CO2e)

6.743

(7.16.3) Scope 2, market-based (metric tons CO2e)

12.853

India

(7.16.1) Scope 1 emissions (metric tons CO2e)

798.163

(7.16.2) Scope 2, location-based (metric tons CO2e)

16998.199

(7.16.3) Scope 2, market-based (metric tons CO2e)

16765.865

Indonesia

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.678

(7.16.2) Scope 2, location-based (metric tons CO2e)

46.874

(7.16.3) Scope 2, market-based (metric tons CO2e)

47.067

Ireland

(7.16.1) Scope 1 emissions (metric tons CO2e)

8.19

(7.16.2) Scope 2, location-based (metric tons CO2e)

141.677

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Israel

(7.16.1) Scope 1 emissions (metric tons CO2e)

314.145

(7.16.2) Scope 2, location-based (metric tons CO2e)

17323.373

(7.16.3) Scope 2, market-based (metric tons CO2e)

0.006

Kazakhstan

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

54.137

(7.16.3) Scope 2, market-based (metric tons CO2e)

54.186

Malaysia

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.648

(7.16.2) Scope 2, location-based (metric tons CO2e)

90.59

(7.16.3) Scope 2, market-based (metric tons CO2e)

96.004

Mexico

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

171.355

(7.16.3) Scope 2, market-based (metric tons CO2e)

159.24

Netherlands

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.01

(7.16.2) Scope 2, location-based (metric tons CO2e)

11.902

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

New Zealand

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0.815

(7.16.3) Scope 2, market-based (metric tons CO2e)

0.894

Philippines

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.616

(7.16.2) Scope 2, location-based (metric tons CO2e)

1463.386

(7.16.3) Scope 2, market-based (metric tons CO2e)

1500.761

Poland

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.337

(7.16.2) Scope 2, location-based (metric tons CO2e)

9.068

(7.16.3) Scope 2, market-based (metric tons CO2e)

11.641

Singapore

(7.16.1) Scope 1 emissions (metric tons CO2e)

35.566

(7.16.2) Scope 2, location-based (metric tons CO2e)

26.727

(7.16.3) Scope 2, market-based (metric tons CO2e)

26.741

Taiwan, China

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.292

(7.16.2) Scope 2, location-based (metric tons CO2e)

11.77

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

United Kingdom of Great Britain and Northern Ireland

(7.16.1) Scope 1 emissions (metric tons CO2e)

15.279

(7.16.2) Scope 2, location-based (metric tons CO2e)

78.688

(7.16.3) Scope 2, market-based (metric tons CO2e)

20.141

United States of America

(7.16.1) Scope 1 emissions (metric tons CO2e)

193.546

(7.16.2) Scope 2, location-based (metric tons CO2e)

4889.01

(7.16.3) Scope 2, market-based (metric tons CO2e)

7149.16
[Fixed row]

(7.17) Indicate which gross global Scope 1 emissions breakdowns you are able to provide.

Select all that apply
☒ By facility

(7.17.2) Break down your total gross global Scope 1 emissions by business facility.

Row 1

(7.17.2.1) Facility

Cardiff UK

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.664

(7.17.2.3) Latitude

51.481583

(7.17.2.4) Longitude

-3.17909

Row 2

(7.17.2.1) Facility

Bourke StreetAustralia

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.866

(7.17.2.3) Latitude

-37.816521

(7.17.2.4) Longitude

144.956672

Row 3

(7.17.2.1) Facility

Sydney Sourced Group

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

9.468

(7.17.2.3) Latitude

-37.816521

(7.17.2.4) Longitude

144.956672

Row 4

(7.17.2.1) Facility

Philadelphia

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

39.952723

(7.17.2.4) Longitude

-75.163526

Row 6

(7.17.2.1) Facility

Alpharetta - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

34.06508

(7.17.2.4) Longitude

-84.29018

Row 7

(7.17.2.1) Facility

Champaign - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

53.292

(7.17.2.3) Latitude

40.0875

(7.17.2.4) Longitude

-88.25047

Row 8

(7.17.2.1) Facility

Raanana - Ganei Shefa - Israel

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

32.17357

(7.17.2.4) Longitude

34.887821

Row 9**(7.17.2.1) Facility**

Montreal - Canada

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

45.47208

(7.17.2.4) Longitude

-73.54134

Row 10**(7.17.2.1) Facility**

Dusseldorf

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

6.177

(7.17.2.3) Latitude

51.236094

(7.17.2.4) Longitude

6.733882

Row 11

(7.17.2.1) Facility

GGN - Delhi

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

44.019

(7.17.2.3) Latitude

28.508829

(7.17.2.4) Longitude

77.071806

Row 12

(7.17.2.1) Facility

Negev North - Israel

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

270.31

(7.17.2.3) Latitude

31.52349

(7.17.2.4) Longitude

34.59107

Row 13

(7.17.2.1) Facility

St. Louis - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

34.553

(7.17.2.3) Latitude

38.64823

(7.17.2.4) Longitude

-90.52945

Row 16

(7.17.2.1) Facility

Dublin Openet

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

6.013

(7.17.2.3) Latitude

53.349764

(7.17.2.4) Longitude

-6.260273

Row 17**(7.17.2.1) Facility**

Chiswick Park - London UK

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

11.169

(7.17.2.3) Latitude

51.49635

(7.17.2.4) Longitude

-0.27313

Row 18**(7.17.2.1) Facility**

Bath - UK

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

3.446

(7.17.2.3) Latitude

51.378081

(7.17.2.4) Longitude

-2.366767

Row 19**(7.17.2.1) Facility**

Singapore

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.95

(7.17.2.3) Latitude

1.295137

(7.17.2.4) Longitude

103.858746

Row 20**(7.17.2.1) Facility**

Cyprus - Maritime

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

30.563

(7.17.2.3) Latitude

34.660914

(7.17.2.4) Longitude

33.018996

Row 21

(7.17.2.1) Facility

Toronto Sourced Group

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

43.6424

(7.17.2.4) Longitude

-79.61778

Row 22

(7.17.2.1) Facility

Athens - Greece

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.62

(7.17.2.3) Latitude

38.046931

(7.17.2.4) Longitude

23.806259

Row 23

(7.17.2.1) Facility

Dresden

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.346

(7.17.2.3) Latitude

51.048813

(7.17.2.4) Longitude

13.737222

Row 24

(7.17.2.1) Facility

Burbank - CA (Juice)

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

12.587

(7.17.2.3) Latitude

34.153211

(7.17.2.4) Longitude

-118.342987

Row 25

(7.17.2.1) Facility

Bellevue - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

81.311

(7.17.2.3) Latitude

47.613701

(7.17.2.4) Longitude

-122.190933

Row 26

(7.17.2.1) Facility

Pune - India

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

734.55

(7.17.2.3) Latitude

18.512575

(7.17.2.4) Longitude

73.923309

Row 27

(7.17.2.1) Facility

Jakarta

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.678

(7.17.2.3) Latitude

-6.217414

(7.17.2.4) Longitude

106.812952

Row 28

(7.17.2.1) Facility

Toronto Eglinton UXP

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

43.6424

(7.17.2.4) Longitude

-79.61778

Row 29**(7.17.2.1) Facility**

Warsaw

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.337

(7.17.2.3) Latitude

52.180007

(7.17.2.4) Longitude

20.996458

Row 30**(7.17.2.1) Facility**

Sacramento - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

53.2734

(7.17.2.4) Longitude

-121.493895

Row 32

(7.17.2.1) Facility

East Point

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

2.177

(7.17.2.3) Latitude

53.357336

(7.17.2.4) Longitude

-6.226207

Row 33

(7.17.2.1) Facility

Cyprus - D Nikolaou

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

10.823

(7.17.2.3) Latitude

34.67648

(7.17.2.4) Longitude

33.03741

Row 34

(7.17.2.1) Facility

Mexico City

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

19.4375

(7.17.2.4) Longitude

-99.187384

Row 35

(7.17.2.1) Facility

Sao Carlos - Brazil

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

-22.063306

(7.17.2.4) Longitude

-47.87623

Row 36

(7.17.2.1) Facility

Ottawa - Canada

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

45.34868

(7.17.2.4) Longitude

-75.90663

Row 37

(7.17.2.1) Facility

Troy

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

40.798689

(7.17.2.4) Longitude

-74.485314

Row 38

(7.17.2.1) Facility

Sofia

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.346

(7.17.2.3) Latitude

42.691509

(7.17.2.4) Longitude

23.353934

Row 39

(7.17.2.1) Facility

New Jersey- USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

40.71859

(7.17.2.4) Longitude

-74.03484

Row 40**(7.17.2.1) Facility**

Mt Laurel- USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

39.97137

(7.17.2.4) Longitude

-74.90153

Row 41**(7.17.2.1) Facility**

Kuala Lumpur Openet

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.648

(7.17.2.3) Latitude

3.117085

(7.17.2.4) Longitude

101.678562

Row 42

(7.17.2.1) Facility

Prague

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

50.087465

(7.17.2.4) Longitude

14.421253

Row 43

(7.17.2.1) Facility

Toronto Milverton

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

43.6424

(7.17.2.4) Longitude

-79.61778

Row 44**(7.17.2.1) Facility**

Manila Ortigas

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

14.58691

(7.17.2.4) Longitude

121.0614

Row 45**(7.17.2.1) Facility**

Nazareth

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

32.683382

(7.17.2.4) Longitude

35.300692

Row 46

(7.17.2.1) Facility

Guadalajara

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

20.676901

(7.17.2.4) Longitude

-103.431974

Row 47

(7.17.2.1) Facility

Aarhus

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.202

(7.17.2.3) Latitude

56.155258

(7.17.2.4) Longitude

10.203191

Row 48

(7.17.2.1) Facility

Herndon- USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

38.95082

(7.17.2.4) Longitude

-77.42751

Row 49

(7.17.2.1) Facility

Santiago

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

-33.391832

(7.17.2.4) Longitude

-70.614883

Row 50

(7.17.2.1) Facility

Almaty

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

43.25654

(7.17.2.4) Longitude

76.92848

Row 51

(7.17.2.1) Facility

Sao Paulo - Brazil

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

6.496

(7.17.2.3) Latitude

-23.58536

(7.17.2.4) Longitude

-46.67544

Row 52**(7.17.2.1) Facility**

Maastricht

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.01

(7.17.2.3) Latitude

50.841799

(7.17.2.4) Longitude

5.703726

Row 53**(7.17.2.1) Facility**

Plano - Texas - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

33.072621

(7.17.2.4) Longitude

-96.829412

Row 55

(7.17.2.1) Facility

Manila EcoTower

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.616

(7.17.2.3) Latitude

14.58691

(7.17.2.4) Longitude

121.0614

Row 56

(7.17.2.1) Facility

Raanana Kenyon - Israel

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

32.174092

(7.17.2.4) Longitude

34.888368

Row 57

(7.17.2.1) Facility

Adelaide - Toronto (Juice)

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

12.399

(7.17.2.3) Latitude

43.65053

(7.17.2.4) Longitude

-79.378138

Row 58

(7.17.2.1) Facility

Singapore Sourced Group

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

34.615

(7.17.2.3) Latitude

1.352083

(7.17.2.4) Longitude

103.819839

Row 59

(7.17.2.1) Facility

Overland Park KS

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

38.984764

(7.17.2.4) Longitude

-94.677658

Row 60

(7.17.2.1) Facility

Amdocs Park

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

43.835

(7.17.2.3) Latitude

32.17357

(7.17.2.4) Longitude

34.887821

Row 61

(7.17.2.1) Facility

Auckland

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

-36.848461

(7.17.2.4) Longitude

174.763336

Row 62

(7.17.2.1) Facility

Pune BPO

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

10.915

(7.17.2.3) Latitude

18.51957

(7.17.2.4) Longitude

73.85535

Row 63

(7.17.2.1) Facility

Mumbai

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

8.679

(7.17.2.3) Latitude

19.054999

(7.17.2.4) Longitude

72.869203

Row 64

(7.17.2.1) Facility

Belgium

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.337

(7.17.2.3) Latitude

50.640281

(7.17.2.4) Longitude

4.666715

Row 65

(7.17.2.1) Facility

GlenCastle

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

11.803

(7.17.2.3) Latitude

33.900887

(7.17.2.4) Longitude

-84.400749

Row 66

(7.17.2.1) Facility

Medellin

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

7.101

(7.17.2.3) Latitude

6.269732

(7.17.2.4) Longitude

-75.60256

Row 67

(7.17.2.1) Facility

Taiwan

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.292

(7.17.2.3) Latitude

25.03752

(7.17.2.4) Longitude

121.56368

[Add row]

(7.20) Indicate which gross global Scope 2 emissions breakdowns you are able to provide.

Select all that apply

☒ By facility

(7.20.2) Break down your total gross global Scope 2 emissions by business facility.

Row 1

(7.20.2.1) Facility

Cardiff UK (market based emissions based on: AIB - European Residual Mixes 2023)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

2.09

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

3.93

Row 2

(7.20.2.1) Facility

Dublin Openet(market based emissions based on: Electricity invoice - SSE Airtricity and Energia)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

133.14

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 3

(7.20.2.1) Facility

Singapore(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

21.8

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

21.81

Row 4

(7.20.2.1) Facility

St. Louis(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

1074.76

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

592.99

Row 5

(7.20.2.1) Facility

Ottawa Bridgewater(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

40.17

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

133.14

Row 7

(7.20.2.1) Facility

Prague(market based emissions based on: AIB - European Residual Mixes 2023)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

20.3

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

30.38

Row 8

(7.20.2.1) Facility

Singapore (Sourced group)(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

4.92

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

4.93

Row 9

(7.20.2.1) Facility

Brazil Sao Carlos(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

13.67

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

14.38

Row 10

(7.20.2.1) Facility

Alpharetta Georgia(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

105.58

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

131.9

Row 11

(7.20.2.1) Facility

Guadalajara(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

154.23

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

143.33

Row 12

(7.20.2.1) Facility

Toronto Sourced Group(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

0.92

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

3.07

Row 13

(7.20.2.1) Facility

Philadelphia(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

4

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

4.08

Row 15

(7.20.2.1) Facility

Aarhus(market based emissions based on: AIB - European Residual Mixes 2023)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

0.65

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

4.03

Row 16

(7.20.2.1) Facility

Montreal Canada DC(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

3.48

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

336.29

Row 17

(7.20.2.1) Facility

Pune (towers T2, T3, T12, T6, and T10)(market based emissions based on: Residual Mix - CaDI, 2024, IREC and Retail supply contract with electricity supplier)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

14539.22

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

13595.27

Row 18

(7.20.2.1) Facility

Bourke Street(market based emissions based on: Australia - National Greenhouse Accounts Factors 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

68.98

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

72.57

Row 19

(7.20.2.1) Facility

Dusseldorf(market based emissions based on: Electricity invoice - Stadtwerke)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

15.2

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

8.59

Row 20

(7.20.2.1) Facility

Dresden(market based emissions based on: Electricity invoice - Drewag)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

16.79

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

31.13

Row 22

(7.20.2.1) Facility

Mt Laurel(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

60.1

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

84.26

Row 23

(7.20.2.1) Facility

Santiago(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

19.62

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

24.84

Row 24

(7.20.2.1) Facility

Pune BPO(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

289.72

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

373.57

Row 25

(7.20.2.1) Facility

Manila - Ecotower(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

450.96

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

462.47

Row 26

(7.20.2.1) Facility

Mexico City(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

17.12

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

15.91

Row 27

(7.20.2.1) Facility

GGN - Delhi(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

2147.8

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

2769.36

Row 28

(7.20.2.1) Facility

Limassol - Maritime + D. Nikolaou(market based emissions based on: AIB - European Residual Mixes 2023)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

834.53

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

848.84

Row 29

(7.20.2.1) Facility

Burbank - California (Juice)(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

91.6

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

113.22

Row 30

(7.20.2.1) Facility

New Jersey(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

32.04

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

44.93

Row 31

(7.20.2.1) Facility

Champaign - IL(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data) and Green-e® Certificate and contract covering part of the scope 2 emissions)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

3149.97

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

5724.46

Row 32

(7.20.2.1) Facility

Bath(market based emissions based on: Electricity invoice - EDF)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

24.68

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

16.21

Row 33

(7.20.2.1) Facility

Athens - Greece(market based emissions based on: AIB - European Residual Mixes 2023)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

6.74

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

12.85

Row 34

(7.20.2.1) Facility

Manila - Ortigas(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

1012.43

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

1038.29

Row 35

(7.20.2.1) Facility

Chiswick Park(market based emissions based on: Green Energy Certificate for Chiswick Park)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

51.91

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 36

(7.20.2.1) Facility

Maastricht(market based emissions based on: GO received from the vendor - Main Energy)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

11.9

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 37

(7.20.2.1) Facility

Jakarta(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

46.87

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

47.07

Row 38

(7.20.2.1) Facility

Bellevue - USA(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

43.01

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

97.13

Row 40

(7.20.2.1) Facility

Troy(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

6.54

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

10.04

Row 41

(7.20.2.1) Facility

Sofia(market based emissions based on: Information from the energy provider)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

43.79

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

42.95

Row 42

(7.20.2.1) Facility

Malaysia Kuala Lumpur (Openet)(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

90.59

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

96

Row 43

(7.20.2.1) Facility

Israel (Raanana Ganei Shefa, Raanana Kenyon, Negev North, Nazareth and Amdocs Park)(market based emissions based on: IEC emission factor) Considering all facilities since the IREC purchase refers to all the sites.

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

17323.37

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0.01

Row 44

(7.20.2.1) Facility

Plano - Texas(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

197.78

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

196.78

Row 46

(7.20.2.1) Facility

Brazil Sao Paulo(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

17.79

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

18.71

Row 47

(7.20.2.1) Facility

Auckland (market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

0.82

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0.89

Row 48

(7.20.2.1) Facility

Warsaw(market based emissions based on: AIB - European Residual Mixes 2023)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

9.07

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

11.64

Row 49

(7.20.2.1) Facility

Almaty(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

54.14

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

54.19

Row 50

(7.20.2.1) Facility

East Point(market based emissions based on: Electricity invoice - SSE Airtricity and Energia)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

8.54

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 51

(7.20.2.1) Facility

Toronto - Eglinton(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

10.51

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

34.85

Row 52

(7.20.2.1) Facility

Australia - Sydney (Sourced Group)(market based emissions based on: Australia - National Greenhouse Accounts Factors 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

23.25

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

28.54

Row 53

(7.20.2.1) Facility

Sacramento EDH(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

41.92

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

51.81

Row 54

(7.20.2.1) Facility

Toronto Milverton(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

6.31

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

20.93

Row 55

(7.20.2.1) Facility

Adelaide - Toronto (Juice)(market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

12.25

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

40.6

Row 56

(7.20.2.1) Facility

Herndon(market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

63.49

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

74.13

Row 57

(7.20.2.1) Facility

Overland Park KS (market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

13.78

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

17.9

Row 58

(7.20.2.1) Facility

GlenCastle (market based emissions based on: 2024 Green-e® Residual Mix Emissions Rates (2022 Data))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

4.43

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

5.54

Row 59

(7.20.2.1) Facility

Medellin (market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

18.49

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

20.04

Row 60

(7.20.2.1) Facility

Mumbai (market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

21.46

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

27.67

Row 61

(7.20.2.1) Facility

Taiwan (market based emissions based on: Residual Mix - CaDI, 2024)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

11.77

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0
[Add row]

(7.22) Break down your gross Scope 1 and Scope 2 emissions between your consolidated accounting group and other entities included in your response.

Consolidated accounting group

(7.22.1) Scope 1 emissions (metric tons CO2e)

1455.21

(7.22.2) Scope 2, location-based emissions (metric tons CO2e)

42491.01

(7.22.3) Scope 2, market-based emissions (metric tons CO2e)

27558.42

(7.22.4) Please explain

Amdocs limited is reporting for all subsidiaries and legal entities together under the same consolidated accounting group.

All other entities

(7.22.1) Scope 1 emissions (metric tons CO2e)

0

(7.22.2) Scope 2, location-based emissions (metric tons CO2e)

0

(7.22.3) Scope 2, market-based emissions (metric tons CO2e)

0

(7.22.4) Please explain

Amdocs limited is reporting for all subsidiaries and legal entities together under the same consolidated accounting group.

[Fixed row]

(7.23) Is your organization able to break down your emissions data for any of the subsidiaries included in your CDP response?

Select from:

☒ No

(7.29) What percentage of your total operational spend in the reporting year was on energy?

Select from:

☒ More than 0% but less than or equal to 5%

(7.30) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Select from: ☒ Yes
Consumption of purchased or acquired electricity	Select from: ☒ Yes
Consumption of purchased or acquired heat	Select from: ☒ No
Consumption of purchased or acquired steam	Select from: ☒ No
Consumption of purchased or acquired cooling	Select from: ☒ Yes
Generation of electricity, heat, steam, or cooling	Select from: ☒ Yes

[Fixed row]

(7.30.1) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

Consumption of fuel (excluding feedstock)

(7.30.1.1) Heating value

Select from:

☒ LHV (lower heating value)

(7.30.1.2) MWh from renewable sources

0

(7.30.1.3) MWh from non-renewable sources

2114.71

(7.30.1.4) Total (renewable + non-renewable) MWh

2114.71

Consumption of purchased or acquired electricity

(7.30.1.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

67965.6

(7.30.1.3) MWh from non-renewable sources

24624.76

(7.30.1.4) Total (renewable + non-renewable) MWh

92590.36

Consumption of purchased or acquired cooling

(7.30.1.1) Heating value

Select from:
☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

0

(7.30.1.3) MWh from non-renewable sources

781.49

(7.30.1.4) Total (renewable + non-renewable) MWh

781.49

Consumption of self-generated non-fuel renewable energy

(7.30.1.1) Heating value

Select from:
☒ LHV (lower heating value)

(7.30.1.2) MWh from renewable sources

0

(7.30.1.4) Total (renewable + non-renewable) MWh

0.00

Total energy consumption

(7.30.1.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

67965.6

(7.30.1.3) MWh from non-renewable sources

27520.96

(7.30.1.4) Total (renewable + non-renewable) MWh

95486.56

[Fixed row]

(7.30.6) Select the applications of your organization's consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Select from: ☒ Yes
Consumption of fuel for the generation of heat	Select from: ☒ Yes
Consumption of fuel for the generation of steam	Select from: ☒ No

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of cooling	Select from: ☒ No
Consumption of fuel for co-generation or tri-generation	Select from: ☒ No

[Fixed row]

(7.30.7) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Sustainable biomass

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use sustainable biomass

Other biomass

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use other biomass.

Other renewable fuels (e.g. renewable hydrogen)

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use other renewable fuels

Coal

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use coal

Oil

(7.30.7.1) Heating value

Select from:

☒ LHV

(7.30.7.2) Total fuel MWh consumed by the organization

1770.37

(7.30.7.3) MWh fuel consumed for self-generation of electricity

1770.37

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Diesel for emergency generators - fuel consumed for self-generation of electricity

Gas

(7.30.7.1) Heating value

Select from:

☒ LHV

(7.30.7.2) Total fuel MWh consumed by the organization

344.33

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

344.33

(7.30.7.8) Comment

Natural Gas - fuel consumed for self-generation of heat at some Amdocs sites in Europe and North America

Other non-renewable fuels (e.g. non-renewable hydrogen)

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use other non-renewable fuels

Total fuel

(7.30.7.1) Heating value

Select from:

(7.30.7.2) Total fuel MWh consumed by the organization

2114.71

(7.30.7.3) MWh fuel consumed for self-generation of electricity

1770.37

(7.30.7.4) MWh fuel consumed for self-generation of heat

344.33

(7.30.7.8) Comment

Diesel for emergency generators - fuel consumed for self-generation of electricity and natural gas - fuel consumed for self-generation of heat
[Fixed row]

(7.30.9) Provide details on the electricity, heat, steam, and cooling your organization has generated and consumed in the reporting year.

Electricity

(7.30.9.1) Total Gross generation (MWh)

1770.37

(7.30.9.2) Generation that is consumed by the organization (MWh)

1770.37

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Heat

(7.30.9.1) Total Gross generation (MWh)

344.33

(7.30.9.2) Generation that is consumed by the organization (MWh)

344.33

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Steam

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Cooling

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

[Fixed row]

(7.30.14) Provide details on the electricity, heat, steam, and/or cooling amounts that were accounted for at a zero or near-zero emission factor in the market-based Scope 2 figure reported in 7.7.

Row 1

(7.30.14.1) Country/area

Select from:

☒ Israel

(7.30.14.2) Sourcing method

Select from:

☒ Unbundled procurement of energy attribute certificates (EACs)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Solar

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

26353

(7.30.14.6) Tracking instrument used

Select from:

☒ I-REC

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ Israel

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ Yes

(7.30.14.9) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2016

(7.30.14.10) Comment

Amdocs has purchased IREC certificates to cover the electricity consumption for all operations in Israel. I-RECs redeemed for green electricity claims from all Amdocs sites in Israel between 1st October 2023 and 30th September 2024 (FY24) by the company EDF.

Row 2

(7.30.14.1) Country/area

Select from:

☒ United Kingdom of Great Britain and Northern Ireland

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Low-carbon energy mix, please specify :20.1% renewable and 54% nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

23.96

(7.30.14.6) Tracking instrument used

Select from:

☒ Other, please specify :Invoice - EDF

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ United Kingdom of Great Britain and Northern Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.14.10) Comment

The energy supplier from Bath (EDF) provides Low carbon energy mix (54% Nuclear and 20.1% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 3

(7.30.14.1) Country/area

Select from:

☒ United Kingdom of Great Britain and Northern Ireland

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Renewable energy mix, please specify :Solar, Wind and Hydro energy

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

250.72

(7.30.14.6) Tracking instrument used

Select from:

☒ REGO

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ United Kingdom of Great Britain and Northern Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.14.10) Comment

The energy supplier from Chiswick Park (ScottishPower) provides a green energy certificate on behalf of Amdocs electricity consumption under a certified mechanism (REGOs) enabling zero emission reporting.

Row 4

(7.30.14.1) Country/area

Select from:

☒ Germany

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Low-carbon energy mix, please specify :11.7% Renewable and 18.3% Nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

51.03

(7.30.14.6) Tracking instrument used

Select from:

☒ Other, please specify :Electricity invoice - Sachsen Energie

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ Germany

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.14.10) Comment

The energy supplier from Dresden (Sachsen Energie) provides Low carbon energy mix (18.3% Nuclear and 11.7% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 5

(7.30.14.1) Country/area

Select from:

☒ Germany

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Low-carbon energy mix, please specify :70.6% Renewable and 0.6% Nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

46.2

(7.30.14.6) Tracking instrument used

Select from:

☒ Other, please specify :Electricity invoice - Stadtwerke

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ Germany

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.14.10) Comment

The energy supplier from Dusseldorf (Stadtwerke) provides Low carbon energy mix (0.6% Nuclear and 70.6% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 6

(7.30.14.1) Country/area

Select from:

☒ Ireland

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Renewable energy mix, please specify :Supplier doesn't identify it

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

579.23

(7.30.14.6) Tracking instrument used

Select from:

☒ Other, please specify :electricity invoice - SSE Airtricity

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.14.10) Comment

The energy supplier from Dublin Openet (SSE Airtricity) provides 100% renewable energy. The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 7

(7.30.14.1) Country/area

Select from:

☒ Ireland

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Renewable energy mix, please specify :Supplier doesn't identify it

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

37.15

(7.30.14.6) Tracking instrument used

Select from:

☒ Other, please specify :Electricity invoice - SSE Airtricity

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.14.10) Comment

The energy supplier from East Point (SSE Airtricity) provides 100% renewable energy. The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 8

(7.30.14.1) Country/area

Select from:

☒ Netherlands

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Wind

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

45.26

(7.30.14.6) Tracking instrument used

Select from:

☒ GO

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ Netherlands

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ Yes

(7.30.14.9) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2022

(7.30.14.10) Comment

The energy supplier from Maastricht (MAIN Energie) provides a green energy certificate on behalf of Amdocs electricity consumption under a certified mechanism (EU-Wind) enabling zero emission reporting.

Row 9

(7.30.14.1) Country/area

Select from:

☒ United States of America

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Wind

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

(7.30.14.6) Tracking instrument used

Select from:

☒ Contract**(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute**

Select from:

☒ United States of America**(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?**

Select from:

☒ No**(7.30.14.10) Comment***Retail supply contract with electricity supplier and provision of certificates - Green-e® Certificate and contract.***Row 10****(7.30.14.1) Country/area**

Select from:

☒ Israel**(7.30.14.2) Sourcing method**

Select from:

☒ Financial (virtual) power purchase agreement (VPPA)**(7.30.14.3) Energy carrier**

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Solar

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

13283.39

(7.30.14.6) Tracking instrument used

Select from:

☒ I-REC

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ Israel

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ Yes

(7.30.14.9) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2021

(7.30.14.10) Comment

Financial power purchase agreement + EAC provided by the company ENLIGHT RENEWABLE ENERGY LTDA. I-RECs redeemed for green electricity from Amdocs Park between 1st October 2023 and 30th September 2024 (FY24).

Row 12

(7.30.14.1) Country/area

Select from:

☒ India

(7.30.14.2) Sourcing method

Select from:

☒ Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Renewable energy mix, please specify :Supplier doesn't identify

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

1848.6

(7.30.14.6) Tracking instrument used

Select from:

☒ Indian REC

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

☒ India

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.14.10) Comment

Amdocs has purchased green energy certificates to cover the electricity consumption for operations in Pune (India) for the months of August and September 2024. The energy supplier from India (Maharashtra State Electricity Distribution Company Limited) provides a green energy certificate on behalf of Amdocs under the scheme approved by Maharashtra Electricity Regulatory Commission in petition No. 134 for availing the supply of 100% Green Energy through Renewable Energy source for the months requested.

Row 13

(7.30.14.1) Country/area

Select from:

☒ India

(7.30.14.2) Sourcing method

Select from:

☒ Unbundled procurement of energy attribute certificates (EACs)

(7.30.14.3) Energy carrier

Select from:

☒ Electricity

(7.30.14.4) Low-carbon technology type

Select from:

☒ Solar

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

(7.30.14.6) Tracking instrument used

Select from:

☒ I-REC**(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute**

Select from:

☒ India**(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?**

Select from:

☒ Yes**(7.30.14.9) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)**

2016

(7.30.14.10) Comment

Amdocs has purchased IREC certificates to cover the electricity consumption for operations in Pune, India. I-RECs redeemed for green electricity claims from all Towers in Pune between 1st October 2023 and 30th September 2024 (FY24) by the company EDF.

[Add row]

(7.30.16) Provide a breakdown by country/area of your electricity/heat/steam/cooling consumption in the reporting year.**Australia****(7.30.16.1) Consumption of purchased electricity (MWh)**

124.82

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

124.82

Belgium

(7.30.16.1) Consumption of purchased electricity (MWh)

0

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

0.00

Brazil

(7.30.16.1) Consumption of purchased electricity (MWh)

424.57

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

424.57

Bulgaria

(7.30.16.1) Consumption of purchased electricity (MWh)

155.83

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

155.83

Canada

(7.30.16.1) Consumption of purchased electricity (MWh)

4904.01

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

4904.01

Chile

(7.30.16.1) Consumption of purchased electricity (MWh)

54.27

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

54.27

Colombia

(7.30.16.1) Consumption of purchased electricity (MWh)

104.5

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

104.50

Cyprus

(7.30.16.1) Consumption of purchased electricity (MWh)

1426.54

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

1426.54

Czechia

(7.30.16.1) Consumption of purchased electricity (MWh)

46.13

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

46.13

Denmark

(7.30.16.1) Consumption of purchased electricity (MWh)

6.91

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

6.91

Germany

(7.30.16.1) Consumption of purchased electricity (MWh)

97.23

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

23.68

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

120.91

Greece

(7.30.16.1) Consumption of purchased electricity (MWh)

26.14

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

26.14

India

(7.30.16.1) Consumption of purchased electricity (MWh)

23381.29

(7.30.16.2) Consumption of self-generated electricity (MWh)

1770.37

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

25151.66

Indonesia

(7.30.16.1) Consumption of purchased electricity (MWh)

66.29

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

66.29

Ireland

(7.30.16.1) Consumption of purchased electricity (MWh)

616.38

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

616.38

Israel

(7.30.16.1) Consumption of purchased electricity (MWh)

39636.4

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

39636.40

Kazakhstan

(7.30.16.1) Consumption of purchased electricity (MWh)

70.49

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

70.49

Malaysia

(7.30.16.1) Consumption of purchased electricity (MWh)

147.41

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

147.41

Mexico

(7.30.16.1) Consumption of purchased electricity (MWh)

385.93

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

385.93

Netherlands

(7.30.16.1) Consumption of purchased electricity (MWh)

45.26

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

45.26

New Zealand

(7.30.16.1) Consumption of purchased electricity (MWh)

11.19

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

11.19

Philippines

(7.30.16.1) Consumption of purchased electricity (MWh)

1363

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

781

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

2144.00

Poland

(7.30.16.1) Consumption of purchased electricity (MWh)

14.77

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

14.77

Singapore

(7.30.16.1) Consumption of purchased electricity (MWh)

53.19

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

53.19

Taiwan, China

(7.30.16.1) Consumption of purchased electricity (MWh)

17.81

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

17.81

United Kingdom of Great Britain and Northern Ireland

(7.30.16.1) Consumption of purchased electricity (MWh)

380.04

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

29.29

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

409.33

United States of America

(7.30.16.1) Consumption of purchased electricity (MWh)

19030.16

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

291.37

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

19321.53
[Fixed row]

(7.45) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Row 1

(7.45.1) Intensity figure

0.0000056876

(7.45.2) Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

28466.67

(7.45.3) Metric denominator

Select from:

☒ unit total revenue

(7.45.4) Metric denominator: Unit total

5005000000

(7.45.5) Scope 2 figure used

Select from:

☒ Market-based

(7.45.6) % change from previous year

8.18

(7.45.7) Direction of change

Select from:

☒ Increased

(7.45.8) Reasons for change

Select all that apply

☒ Change in revenue

☒ Change in methodology

☒ Unidentified

(7.45.9) Please explain

Although Amdocs continue to place effort in reducing energy measures like shifting to renewable energy suppliers, we saw a general increase of Scope 1 and 2 in FY24. Part of the Scope 2 increase can be address due to a big change in the emission factors this year, and in addition, we can also point an increase due to significant revenue increase and a smaller total population, raising the average emission per employee. For more details on the revenue, see our financial statement below: <https://www.amdocs.com/sites/default/files/2024-12/amdocs-annual-report-2024.pdf>

[Add row]

(7.53) Did you have an emissions target that was active in the reporting year?

Select all that apply

☒ Absolute target

(7.53.1) Provide details of your absolute emissions targets and progress made against those targets.

Row 1

(7.53.1.1) Target reference number

Select from:

☒ Abs 1

(7.53.1.2) Is this a science-based target?

Select from:

☒ Yes, and this target has been approved by the Science Based Targets initiative

(7.53.1.3) Science Based Targets initiative official validation letter

AMDO-USA-002-OFF_Approval Letter.pdf

(7.53.1.4) Target ambition

Select from:

☒ 1.5°C aligned

(7.53.1.5) Date target was set

09/30/2019

(7.53.1.6) Target coverage

Select from:

☒ Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

- ☒ Carbon dioxide (CO2)
- ☒ Methane (CH4)
- ☒ Nitrous oxide (N2O)
- ☒ Hydrofluorocarbons (HFCs)

(7.53.1.8) Scopes

Select all that apply

- ☒ Scope 1
- ☒ Scope 2

(7.53.1.9) Scope 2 accounting method

Select from:

- ☒ Market-based

(7.53.1.11) End date of base year

09/30/2019

(7.53.1.12) Base year Scope 1 emissions covered by target (metric tons CO2e)

1929

(7.53.1.13) Base year Scope 2 emissions covered by target (metric tons CO2e)

54996

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

0.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

56925.000

(7.53.1.33) Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

100

(7.53.1.34) Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

100

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

100

(7.53.1.54) End date of target

09/30/2024

(7.53.1.55) Targeted reduction from base year (%)

21

(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)

44970.750

(7.53.1.57) Scope 1 emissions in reporting year covered by target (metric tons CO2e)

1455.21

(7.53.1.58) Scope 2 emissions in reporting year covered by target (metric tons CO2e)

27558.42

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

29013.630

(7.53.1.78) Land-related emissions covered by target

Select from:

☒ No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.79) % of target achieved relative to base year

233.48

(7.53.1.80) Target status in reporting year

Select from:

☒ Achieved

(7.53.1.82) Explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned).

(7.53.1.83) Target objective

We are steadfast in our commitment to enhance our environmental performance across all areas. Amdocs has established objectives endorsed by the Science Based Targets Initiative (SBTi), aligning with the Paris Climate Agreement and the necessary decarbonization aligned with a 1.5°C increase in global temperatures for our Scope 1 and 2 emissions, and to keep our Scope 3 emissions consistent with a less than 2°C increase (WB2D). We are extremely proud to announce that Amdocs has successfully reached and exceeded Science Based Targets for FY2024: • Amdocs committed to reducing absolute Scopes 1 and 2 GHG emissions by 21% by FY2024 compared to the 2019 base year • In FY2024 our Scope 1+2** emissions accounted for a total of 29,013.6 tCO₂e – an absolute reduction of 49% compared to the 2019 base year • Amdocs commits to reducing absolute Scope 3 GHG emissions by 13% by FY2024 compared to the 2019 base year • In FY2024, our Scope 3 emissions accounted for a total of 50,193.4 tCO₂e – an absolute reduction of approximately 50% compared to the 2019 base year As a step forward in this direction, we have established the following targets compared to the 2019 base year: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% electricity from renewable sources by 2040*

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

☒ No

(7.53.1.86) List the emissions reduction initiatives which contributed most to achieving this target

Our environmental policy and commitment primarily focus on conserving natural resources through energy reduction. Amdocs strive to improve electricity efficiency in our operations, products and services. Amdocs is committed to increasing the share of renewable energy in our global electricity consumption, and continuously exploring new opportunities in this area. Since January 2024, we have secured a financial power purchase agreement (PPA) with an Israeli company, including energy attribute certificates (EACs), to supply our main site with 100% renewable energy. This agreement allows us to maintain at least 50% renewable electricity as a share of our total annual global energy consumption. We are also exploring additional options at our main sites to increase the purchase of renewable energy directly from suppliers through retail supply contracts, a model already implemented at several of our European locations. In 2024, we initiated the process to source 100% renewable electricity at our main campus in India. Similarly, in Champaign, Illinois, we reached an agreement with our existing energy supplier to provide approximately 40% of our total electricity needs through Green-e Energy Certificates, certified by the Center for Resource Solutions to meet the highest renewable energy standards in North America. Additionally, we have purchased International Renewable Energy Certificates (IRECs) totaling 30,000 MWh in Israel and India, enabling us to cover 100% of our electricity consumption from operations in Israel. Overall, in FY2024, we increased our use of renewable and low-carbon electricity worldwide, raising our global share of renewable electricity to 73.4%, a substantial increase from 19.4% in FY2021. Looking ahead, we intend to expand these efforts and gradually transition all smaller sites to renewable energy with the aim of achieving 100% renewable electricity for our global operations by FY2040. Further details can be found at our CSR-ESG report: <https://solutions.amdocs.com/rs/647-OJR-802/images/Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf>

Row 2

(7.53.1.1) Target reference number

Select from:

☒ Abs 2

(7.53.1.2) Is this a science-based target?

Select from:

☒ Yes, and this target has been approved by the Science Based Targets initiative

(7.53.1.3) Science Based Targets initiative official validation letter

AMDO-USA-002-OFF_Approval Letter.pdf

(7.53.1.4) Target ambition

Select from:

☒ Well-below 2°C aligned

(7.53.1.5) Date target was set

09/30/2019

(7.53.1.6) Target coverage

Select from:

☒ Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

☒ Carbon dioxide (CO2)

☒ Methane (CH4)

☒ Nitrous oxide (N2O)

(7.53.1.8) Scopes

Select all that apply

☒ Scope 3

(7.53.1.10) Scope 3 categories

Select all that apply

☒ Scope 3, Category 6 – Business travel

☒ Scope 3, Category 7 – Employee commuting

(7.53.1.11) End date of base year

09/30/2019

(7.53.1.19) Base year Scope 3, Category 6: Business travel emissions covered by target (metric tons CO2e)

68772

(7.53.1.20) Base year Scope 3, Category 7: Employee commuting emissions covered by target (metric tons CO2e)

13044

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

81816.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

81816.000

(7.53.1.40) Base year Scope 3, Category 6: Business travel emissions covered by target as % of total base year emissions in Scope 3, Category 6: Business travel (metric tons CO2e)

100

(7.53.1.41) Base year Scope 3, Category 7: Employee commuting covered by target as % of total base year emissions in Scope 3, Category 7: Employee commuting (metric tons CO2e)

73.26

(7.53.1.52) Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

78.32

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

78.32

(7.53.1.54) End date of target

(7.53.1.55) Targeted reduction from base year (%)

12.5

(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)

71589.000

(7.53.1.64) Scope 3, Category 6: Business travel emissions in reporting year covered by target (metric tons CO2e)

25109.129

(7.53.1.65) Scope 3, Category 7: Employee commuting emissions in reporting year covered by target (metric tons CO2e)

8807.6

(7.53.1.76) Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

33916.729

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

33916.729

(7.53.1.78) Land-related emissions covered by target

Select from:

☒ No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.79) % of target achieved relative to base year

468.36

(7.53.1.80) Target status in reporting year

Select from:

☒ Achieved

(7.53.1.82) Explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned). For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. For fiscal year 2019, our main scope 3 emissions are business travels (68.8% of scope 3 emissions and 43.8% of total GHG emissions), fuel and energy related activities (15.5% of scope 3 emissions and 9.9% of total emissions) and employee commuting - employees leased cars for commuting and personal use (6.1% of scope 3 emissions and 9.6% of total emissions). All previous activities sum a total of 93.8% of scope 3 emissions and 59.8% of Amdocs total GHG emissions. For energy related activities, we decided to set emission reduction targets aligned with scope 2 target (since the reduction is related and will happen in parallel), on an Absolute contraction approach in line with a 1.5 degree scenario (1.5C), for a 5 year target, therefore 21%

(7.53.1.83) Target objective

We are steadfast in our commitment to enhance our environmental performance across all areas. Amdocs has established objectives endorsed by the Science Based Targets Initiative (SBTi), aligning with the Paris Climate Agreement and the necessary decarbonization aligned with a 1.5°C increase in global temperatures for our Scope 1 and 2 emissions, and to keep our Scope 3 emissions consistent with a less than 2°C increase (WB2D). We are extremely proud to announce that Amdocs has successfully reached and exceeded Science Based Targets for FY2024: • Amdocs committed to reducing absolute Scopes 1 and 2 GHG emissions by 21% by FY2024 compared to the 2019 base year • In FY2024 our Scope 1+2** emissions accounted for a total of 29,013.6 tCO2e – an absolute reduction of 49% compared to the 2019 base year • Amdocs commits to reducing absolute Scope 3 GHG emissions by 13% by FY2024 compared to the 2019 base year • In FY2024, our Scope 3 emissions accounted for a total of 50,193.4 tCO2e – an absolute reduction of approximately 50% compared to the 2019 base year As a step forward in this direction, we have established the following targets compared to the 2019 base year: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% electricity from renewable sources by 2040*

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

☒ No

(7.53.1.86) List the emissions reduction initiatives which contributed most to achieving this target

Employee commuting: Amdocs is gradually evolving its approach to employee commuting options. The former “Car Department” has been rebranded as the “Transportation Department” to promote alternative transportation solutions. Amdocs encourages employees to use alternatives such as carpooling (with reserved parking), shuttles from train stations, optimized bus lines and shuttles in India, and bicycles/scooters, with supporting infrastructure like parking spaces, compressors, chargers, and showers at Amdocs sites. In addition, Amdocs had committed to having 80% of its Israeli vehicle fleet be hybrid by FY2025, plug-in, or electric cars. As of June 2025, we have already achieved approximately 85% of our car fleet to be hybrid, plug-in, and electric, marking significant progress toward our sustainability objectives. Business travels: Emissions related to business flights are calculated based on air miles, haul, and class. We obtain yearly reports from our travel agencies, detailing mileage per leg and per trip. Since 2018, Amdocs has established the Travel Wise Program to reduce business travel, which was the major greenhouse gas emission factor before COVID-19, across all business units worldwide. The implementation and performance of this program’s objectives are monitored by a strategic committee headed by Amdocs’ COO and CFO. The program encourages managers and employees to re-evaluate the necessity of travel and avoid it if possible. The committee also reviews and guides the strategy and major action plans of this program. Emissions from business travel represent half of scope 3 emissions and were the primary reason for the overall increase in Amdocs’ GHG emissions since FY21. This increase reflects our business growth and the increased travel of employees for business purposes after the COVID-19 outbreak. However, Amdocs has decided not to return to pre-COVID-19 “business as usual”. We have implemented an even stricter travel policy, a hybrid work model allowing employees to work from home and in our offices, and enhanced efforts to install and use advanced IT solutions such as video conferencing and virtual meetings to minimize the required travel. As a result, GHG emissions from business travel were 63.5% lower in FY2024 compared to FY2019.

Row 3

(7.53.1.1) Target reference number

Select from:

☒ Abs 3

(7.53.1.2) Is this a science-based target?

Select from:

☒ Yes, and this target has been approved by the Science Based Targets initiative

(7.53.1.3) Science Based Targets initiative official validation letter

AMDO-USA-002-OFF_Approval Letter.pdf

(7.53.1.4) Target ambition

Select from:

☒ 1.5°C aligned

(7.53.1.5) Date target was set

09/30/2019

(7.53.1.6) Target coverage

Select from:

☒ Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

☒ Carbon dioxide (CO2)

☒ Methane (CH4)

☒ Nitrous oxide (N2O)

(7.53.1.8) Scopes

Select all that apply

☒ Scope 3

(7.53.1.10) Scope 3 categories

Select all that apply

☒ Scope 3, Category 3 – Fuel- and energy- related activities (not included in Scope 1 or 2)

(7.53.1.11) End date of base year

09/30/2019

(7.53.1.16) Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target (metric tons CO2e)

15467

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

15467.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

15467.000

(7.53.1.37) Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target as % of total base year emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

100

(7.53.1.52) Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

15.47

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

15.47

(7.53.1.54) End date of target

09/30/2024

(7.53.1.55) Targeted reduction from base year (%)

21

(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)

12218.930

(7.53.1.61) Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions in reporting year covered by target (metric tons CO2e)

14581.48

(7.53.1.76) Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

14581.480

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

14581.480

(7.53.1.78) Land-related emissions covered by target

Select from:

☒ No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.79) % of target achieved relative to base year

27.26

(7.53.1.80) Target status in reporting year

Select from:

☒ Achieved

(7.53.1.82) Explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned). For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. For fiscal year 2019, our main scope 3 emissions are business travels (68.8% of scope 3 emissions and 43.8% of total GHG emissions), fuel and energy related activities (15.5% of scope 3 emissions and 9.9% of total emissions)

and employee commuting - employees leased cars for commuting and personal use (6.1% of scope 3 emissions and 9.6% of total emissions). All previous activities sum a total of 93.8% of scope 3 emissions and 59.8% of Amdocs total GHG emissions.

(7.53.1.83) Target objective

We are steadfast in our commitment to enhance our environmental performance across all areas. Amdocs has established objectives endorsed by the Science Based Targets Initiative (SBTi), aligning with the Paris Climate Agreement and the necessary decarbonization aligned with a 1.5°C increase in global temperatures for our Scope 1 and 2 emissions, and to keep our Scope 3 emissions consistent with a less than 2°C increase (WB2D). We are extremely proud to announce that Amdocs has successfully reached and exceeded Science Based Targets for FY2024*: • Amdocs committed to reducing absolute Scopes 1 and 2 GHG emissions by 21% by FY2024 compared to the 2019 base year • In FY2024 our Scope 1+2** emissions accounted for a total of 29,013.6 tCO₂e – an absolute reduction of 49% compared to the 2019 base year • Amdocs commits to reducing absolute Scope 3 GHG emissions by 13% by FY2024 compared to the 2019 base year • In FY2024, our Scope 3 emissions accounted for a total of 50,193.4 tCO₂e – an absolute reduction of approximately 50% compared to the 2019 base year As a step forward in this direction, we have established the following targets compared to the 2019 base year: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% electricity from renewable sources by 2040

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

☒ No

(7.53.1.86) List the emissions reduction initiatives which contributed most to achieving this target

Our environmental policy and commitment primarily focus on conserving natural resources through energy reduction. Amdocs strive to improve electricity efficiency in our operations, products and services. Amdocs is committed to increasing the share of renewable energy in our global electricity consumption, and continuously exploring new opportunities in this area. Since January 2024, we have secured a financial power purchase agreement (PPA) with an Israeli company, including energy attribute certificates (EACs), to supply our main site with 100% renewable energy. This agreement allows us to maintain at least 50% renewable electricity as a share of our total annual global energy consumption. We are also exploring additional options at our main sites to increase the purchase of renewable energy directly from suppliers through retail supply contracts, a model already implemented at several of our European locations. In 2024, we initiated the process to source 100% renewable electricity at our main campus in India. Similarly, in Champaign, Illinois, we reached an agreement with our existing energy supplier to provide approximately 40% of our total electricity needs through Green-e Energy Certificates, certified by the Center for Resource Solutions to meet the highest renewable energy standards in North America. Additionally, we have purchased International Renewable Energy Certificates (IRECs) totaling 30,000 MWh in Israel and India, enabling us to cover 100% of our electricity consumption from operations in Israel. Overall, in FY2024, we increased our use of renewable and low-carbon electricity worldwide, raising our global share of renewable electricity to 73.4%, a substantial increase from 19.4% in FY2021. Looking ahead, we intend to expand these efforts and gradually transition all smaller sites to renewable energy with the aim of achieving 100% renewable electricity for our global operations by FY2040. Further details can be found at our CSR-ESG report: <https://solutions.amdocs.com/rs/647-OJR-802/images/Amdocs-CSR-&-ESG-Report-FY2024-June-2025.pdf>

[Add row]

(7.54) Did you have any other climate-related targets that were active in the reporting year?

Select all that apply

☒ Other climate-related targets

(7.54.2) Provide details of any other climate-related targets, including methane reduction targets.

Row 1

(7.54.2.1) Target reference number

Select from:

☒ Oth 1

(7.54.2.2) Date target was set

09/29/2021

(7.54.2.3) Target coverage

Select from:

☒ Business activity

(7.54.2.4) Target type: absolute or intensity

Select from:

☒ Absolute

(7.54.2.5) Target type: category & metric (target numerator if reporting an intensity target)

Low-carbon vehicles

☒ Percentage of low-carbon vehicles in company fleet

(7.54.2.7) End date of base year

09/29/2021

(7.54.2.8) Figure or percentage in base year

31

(7.54.2.9) End date of target

09/29/2025

(7.54.2.10) Figure or percentage at end of date of target

80

(7.54.2.11) Figure or percentage in reporting year

85

(7.54.2.12) % of target achieved relative to base year

110.2040816327

(7.54.2.13) Target status in reporting year

Select from:

☒ Achieved and maintained

(7.54.2.15) Is this target part of an emissions target?

Yes, Absolute Target #2. In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned). For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. Fuel consumption from Amdocs car fleet is accounted as scope 3 emissions, and is part of Scope 3 absolute reduction from employee commuting.

(7.54.2.16) Is this target part of an overarching initiative?

Select all that apply

☒ No, it's not part of an overarching initiative

(7.54.2.18) Please explain target coverage and identify any exclusions

The target covers Amdocs vehicle fleet and the related scope 3 emissions. This scope item covers public transport and leased cars for employee commuting and personal use. While vehicles are not owned by the company, we pay for fuel consumption, and therefore, it is accounted for as Scope 3 emissions.

(7.54.2.19) Target objective

Amdocs is constantly improving our employee commuting alternatives for both the employee and the environment. Since 2018 we are aiming to improve our car fleet efficiency and to increase the percentage of hybrid and electric cars. Amdocs had committed to having 80% of its Israeli vehicle fleet be hybrid by FY2025, plug-in, or electric cars. As of June 2025, we have already achieved approximately 85% of our car fleet to be hybrid, plug-in, and electric, marking significant progress toward our sustainability objectives. By increasing the percentage of hybrid plug-in and electric cars, we expect to contribute to our scope 3 emissions reduction target and our overall commitment to the Science Based Targets

(7.54.2.21) List the actions which contributed most to achieving this target

Amdocs is gradually evolving its approach to employee commuting options. The former "Car Department" has been rebranded as the "Transportation Department" to promote alternative transportation solutions. Amdocs encourages employees to use alternatives such as carpooling (with reserved parking), shuttles from train stations, optimized bus lines and shuttles in India, and bicycles/scooters, with supporting infrastructure like parking spaces, compressors, chargers, and showers at Amdocs sites. In addition, Amdocs had committed to having 80% of its Israeli vehicle fleet be hybrid by FY2025, plug-in, or electric cars. As of June 2025, we have already achieved approximately 85% of our car fleet to be hybrid, plug-in, and electric, marking significant progress toward our sustainability objectives.
[Add row]

(7.55) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

Select from:

☒ Yes

(7.55.1) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e
Under investigation	0	`Numeric input
To be implemented	3	357.28
Implementation commenced	0	0
Implemented	3	1326.12
Not to be implemented	0	`Numeric input

[Fixed row]

(7.55.2) Provide details on the initiatives implemented in the reporting year in the table below.

Row 1

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Other, please specify :Site and Data Center consolidation

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

217.59

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (location-based)

☒ Scope 2 (market-based)

☒ Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

(7.55.2.5) Annual monetary savings (unit currency – as specified in 1.2)

96188

(7.55.2.6) Investment required (unit currency – as specified in 1.2)

30000

(7.55.2.7) Payback period

Select from:

☒ <1 year

(7.55.2.8) Estimated lifetime of the initiative

Select from:

☒ 1-2 years

(7.55.2.9) Comment

In Champaign (USA), we had the closing of the data center in building C and consolidated hardware to the data center in building D. In Herndon (USA), we had the compact data center consolidation and hardware consolidation Ottawa (Canada).

Row 2

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Heating, Ventilation and Air Conditioning (HVAC)

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

307

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

- ☒ Scope 2 (location-based)
- ☒ Scope 2 (market-based)
- ☒ Scope 3 category 1: Purchased goods & services

(7.55.2.4) Voluntary/Mandatory

Select from:

- ☒ Voluntary

(7.55.2.5) Annual monetary savings (unit currency – as specified in 1.2)

95176

(7.55.2.6) Investment required (unit currency – as specified in 1.2)

59043

(7.55.2.7) Payback period

Select from:

- ☒ 4-10 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

- ☒ 6-10 years

(7.55.2.9) Comment

In Pune (India), replaced old blowers with new version of EC fans, initiatives implemented for energy saving & reduction in maintenance cost along with breakdowns; addition of UV lamps to help improve air quality. In Raanana (Israel), improving AC operations for ECRs. In Dublin, change of A/C configuration and additional monitoring connection. In London (UK), A/C unit's condenser clean – use much more free cooling system.

Row 3

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in production processes

☒ Machine/equipment replacement

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

801.54

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (location-based)

☒ Scope 2 (market-based)

☒ Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

(7.55.2.5) Annual monetary savings (unit currency – as specified in 1.2)

183960

(7.55.2.6) Investment required (unit currency – as specified in 1.2)

12000

(7.55.2.7) Payback period

Select from:

☒ 1-3 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

☒ 6-10 years

(7.55.2.9) Comment

In Israel, replacement of old and block valves to higher cold water setpoint and reduce energy usage.

[Add row]

(7.55.3) What methods do you use to drive investment in emissions reduction activities?

Row 1

(7.55.3.1) Method

Select from:

☒ Internal incentives/recognition programs

(7.55.3.2) Comment

The largest internal consumer of energy is the IT department due to the energy consumption of the data centers. Relevant IT managers are compensated and incentivized based on their achievement of energy reduction projects.

Row 2

(7.55.3.1) Method

Select from:

☒ Dedicated budget for energy efficiency

(7.55.3.2) Comment

As part of our annual operating plan (AOP), we consider allocating resources for energy efficiency, based on the expected return on investment. In addition, in situations whereby we are relocating our existing offices, or constructing a new office we allocate resources towards improving the energy consumption, thereby reducing emissions.

Row 3

(7.55.3.1) Method

Select from:

☒ Employee engagement

(7.55.3.2) Comment

We encourage our people to take part in activities to reduce emissions and to offer their own ideas for such initiatives, by increasing the awareness for environmental issues and by creating open dialogue on a continuous basis.

[Add row]

(7.73) Are you providing product level data for your organization's goods or services?

Select from:

☒ No, I am not providing data

(7.74) Do you classify any of your existing goods and/or services as low-carbon products?

Select from:

☒ Yes

(7.74.1) Provide details of your products and/or services that you classify as low-carbon products.

Row 1

(7.74.1.1) Level of aggregation

Select from:

- ☒ Group of products or services

(7.74.1.2) Taxonomy used to classify product(s) or service(s) as low-carbon

Select from:

- ☒ No taxonomy used to classify product(s) or service(s) as low carbon

(7.74.1.3) Type of product(s) or service(s)

Other

- ☒ Other, please specify :AI-driven energy efficiency

(7.74.1.4) Description of product(s) or service(s)

Amdocs offers a portfolio of low-carbon products and services designed to help communication service providers and enterprises reduce energy consumption and emissions. Our solutions integrate advanced analytics and AI to optimize network performance, automate processes, and scale digital environments efficiently. By moving workloads to the cloud and enabling dynamic resource allocation, customers avoid over-provisioning hardware, lowering electricity use and reliance on physical infrastructure. A prime example is our AI-driven network optimization, which continuously monitors traffic and automatically adjusts system capacity, achieving measurable energy savings without compromising performance. Similarly, our AI-enabled customer engagement platforms reduce the need for resource-intensive legacy systems and minimize physical interactions by supporting digital, self-service experiences. We estimate that our low-carbon portfolio represents about 1% of Amdocs' total revenue, although we do not publish revenue breakdowns. The avoided emissions we report relate only to the Argentina case study presented in our CSR & ESG Report (FY2024, pp. 96–99) where data was available. These opportunities, however, are scalable and can be realized across all markets in which we operate, underscoring the global relevance of Amdocs' low-carbon offerings.

(7.74.1.5) Have you estimated the avoided emissions of this low-carbon product(s) or service(s)

Select from:

- ☒ Yes

(7.74.1.6) Methodology used to calculate avoided emissions

Select from:

☒ Other, please specify :Other, please specify:Estimated energy savings based on decommissioned hardware and their rated power consumption.

(7.74.1.7) Life cycle stage(s) covered for the low-carbon product(s) or services(s)

Select from:

☒ Use stage

(7.74.1.8) Functional unit used

kW used per hour

(7.74.1.9) Reference product/service or baseline scenario used

Case study: Amdocs, in partnership with Claro Argentina, pioneered an innovative approach to optimizing network operations and energy reduction through advanced AI-driven analytics. By intelligently identifying and removing redundant network equipment, the project achieved a remarkable 35% decrease in energy usage specifically by baseband units, all while maintaining high standards of network performance. These efforts demonstrate the tangible benefits of automation and sustainable practices.

(7.74.1.10) Life cycle stage(s) covered for the reference product/service or baseline scenario

Select from:

☒ Use stage

(7.74.1.11) Estimated avoided emissions (metric tons CO₂e per functional unit) compared to reference product/service or baseline scenario

1.01157872

(7.74.1.12) Explain your calculation of avoided emissions, including any assumptions

Amdocs reports avoided emissions only for the AI-driven energy efficiency case study with Claro Argentina (CSR & ESG Report FY2024, pp. 98). The project achieved a 35% reduction in energy usage from baseband units by decommissioning redundant equipment identified through AI-driven analytics. Estimated electricity savings were derived by multiplying the number of decommissioned units by their rated power consumption (kW), adjusted for typical operating hours, yielding annual kWh reduction. Avoided emissions were then calculated by multiplying this energy saving by the national grid emission factor of 0.32716 kgCO₂e/kWh, published by the Carbon Database Initiative (Carbon Footprint Ltd). Assumptions included the use of rated power consumption as a proxy for actual load, 100% decommissioning with no replacement, and exclusion of embodied emissions from manufacturing or disposal. This conservative approach ensures transparency and reliability, but

results are limited to the Argentina deployment and not extrapolated to other markets or offerings. Regarding revenue, Amdocs recognizes revenue under the five-step methodology required by ASC 606, allocating transaction price to performance obligations and recognizing revenue when satisfied, net of applicable taxes. Managed Services arrangements, which often include cloud operations and IT infrastructure management, generate revenue recognized over time using contract-specific performance measures such as time elapsed, data processed, or subscriber counts. These are long-term in duration and not seasonal. However, financial reporting systems are not structured to isolate subsets such as “cloud-based” or “low-carbon” products. Therefore, we cannot disclose exact revenue percentages attributable to these categories. Based on internal estimates, we assess that our low-carbon portfolio represents approximately 1% of total revenue. This figure is directional only and not tied to audited financial line items.

(7.74.1.13) Revenue generated from low-carbon product(s) or service(s) as % of total revenue in the reporting year

1

[Add row]

(7.79) Has your organization retired any project-based carbon credits within the reporting year?

Select from:



No

C10. Environmental performance - Plastics

(10.1) Do you have plastics-related targets, and if so what type?

(10.1.1) Targets in place

Select from:

☒ No, and we do not plan to within the next two years

(10.1.3) Please explain

Amdocs is a software and services company and does not produce or handle plastic products. Our operations focus on software development, consulting, and technology services, which do not involve the use or production of plastics. Given our business activities, our environmental efforts are directed towards managing our IT infrastructure, reducing energy consumption, and minimizing operational waste. Amdocs is dedicated to minimizing its environmental impact by reducing the consumption of resources, including plastic usage. By adopting the 3Rs approach – reduce, reuse, and recycle – we strive to continually decrease the amount of waste sent to landfills. At our main sites, in line with the 3Rs strategy, seek to ensure the recycling of all plastic waste. However, since we rent most of our facilities, we do not have full control over water or waste management practices. During the past years, Amdocs has promoted several activities to minimize plastic consumption and waste at our operations and on the surrounding communities. Some examples are: - Replacing single-use plastics for reusable cups and cutlery at our sites, and adding dishwashers to reduce water usage. - Plastics Pollution awareness campaigns around the world, raising awareness towards sustainable practices at home. - Cleanliness drives on beaches, parks and surrounding our locations. We account for our waste management and plastic consumption for cups and trash bags as part of our GHG scope 3 emissions. Amdocs is dedicated to developing solutions that not only meet our business objectives but also seek to support our customers in achieving their environmental goals. We undertake projects in collaboration with our customers and partners, utilizing advanced technologies and applications to enhance strategic outcomes for all involved. Through the advanced features of our products and services, we are confident in empowering our customers to reduce their carbon emissions and plastic usage. For example Amdocs eSIM Cloud Platform, which significantly cuts down on the manufacturing, shipping, rollout, replacement, and disposal of physical components by eliminating the need for plastic SIM cards, addressing issues related to production and waste management. While we recognize the broader importance of addressing plastic waste, our primary impact areas are different, and thus we do not have specific plastic-related targets. We do engage with our supply chain on sustainability and will consider plastic-related targets if they become relevant to our operations or value chain in the future.

[Fixed row]

(10.2) Indicate whether your organization engages in the following activities.

Production/commercialization of plastic polymers (including plastic converters)

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Production/commercialization of durable plastic goods and/or components (including mixed materials)

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Usage of durable plastics goods and/or components (including mixed materials)

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Production/commercialization of plastic packaging

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Production/commercialization of goods/products packaged in plastics

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Provision/commercialization of services that use plastic packaging (e.g., food services)

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Provision of waste management and/or water management services

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Provision of financial products and/or services for plastics-related activities

(10.2.1) Activity applies

Select from:

☒ No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Other activities not specified

(10.2.1) Activity applies

Select from:

☒ Yes

(10.2.2) Comment

Amdocs is a software and services company and does not produce or handle plastic products. Our operations focus on software development, consulting, and technology services, which do not involve the use or production of plastics. Given our business activities, our environmental efforts are directed towards managing our IT infrastructure, reducing energy consumption, and minimizing operational waste. Amdocs is dedicated to minimizing its environmental impact by reducing the consumption of resources, including plastic usage. We account for our waste management and plastic consumption for cups and trash bags as part of our GHG scope 3 emissions. Amdocs is dedicated to developing solutions that not only meet our business objectives but also seek to support our customers in achieving their environmental goals. We undertake projects in collaboration with our customers and partners, utilizing advanced technologies and applications to enhance strategic outcomes for all involved. Through the advanced features of our products and services, we are confident in empowering our customers to reduce their carbon emissions and plastic usage. For example Amdocs eSIM Cloud Platform significantly cuts down on the manufacturing, shipping, rollout, replacement, and disposal of physical components by eliminating the need for plastic SIM cards, addressing issues related to production and waste management.

[Fixed row]

C11. Environmental performance - Biodiversity

(11.2) What actions has your organization taken in the reporting year to progress your biodiversity-related commitments?

	Actions taken in the reporting period to progress your biodiversity-related commitments
	Select from: ☒ No, we are not taking any actions to progress our biodiversity-related commitments, but we plan to within the next two years

[Fixed row]

(11.3) Does your organization use biodiversity indicators to monitor performance across its activities?

	Does your organization use indicators to monitor biodiversity performance?
	Select from: ☒ No

[Fixed row]

(11.4) Does your organization have activities located in or near to areas important for biodiversity in the reporting year?

Legally protected areas

(11.4.1) Indicate whether any of your organization's activities are located in or near to this type of area important for biodiversity

Select from:

☒ Not assessed

(11.4.2) Comment

We began our process of identifying priority biodiversity locations by using the IBAT platform, a globally recognized tool for guiding organizations on where to focus attention to protect ecosystems. Within IBAT, we selected all areas classified as Key Biodiversity Areas (KBAs) and all Protected Areas, which are widely regarded as critical sites for biodiversity conservation. Those also include UNESCO World Heritage sites, UNESCO Man and Biosphere Reserves, and Ramsar sites. This initial mapping covered all Amdocs facilities under our operational control and ISO 14001 certification, representing 81% of our operational facilities and approximately 99% of our employees at business operations. We are now validating the information for each location and further assessing whether Amdocs has substantive dependencies, impacts, risks, and opportunities related to these priority areas.

UNESCO World Heritage sites

(11.4.1) Indicate whether any of your organization's activities are located in or near to this type of area important for biodiversity

Select from:

☒ Not assessed

(11.4.2) Comment

We began our process of identifying priority biodiversity locations by using the IBAT platform, a globally recognized tool for guiding organizations on where to focus attention to protect ecosystems. Within IBAT, we selected all areas classified as Key Biodiversity Areas (KBAs) and all Protected Areas, which are widely regarded as critical sites for biodiversity conservation. Those also include UNESCO World Heritage sites, UNESCO Man and Biosphere Reserves, and Ramsar sites. This initial mapping covered all Amdocs facilities under our operational control and ISO 14001 certification, representing 81% of our operational facilities and approximately 99% of our employees at business operations. We are now validating the information for each location and further assessing whether Amdocs has substantive dependencies, impacts, risks, and opportunities related to these priority areas.

UNESCO Man and the Biosphere Reserves

(11.4.1) Indicate whether any of your organization's activities are located in or near to this type of area important for biodiversity

Select from:

☒ Not assessed

(11.4.2) Comment

We began our process of identifying priority biodiversity locations by using the IBAT platform, a globally recognized tool for guiding organizations on where to focus attention to protect ecosystems. Within IBAT, we selected all areas classified as Key Biodiversity Areas (KBAs) and all Protected Areas, which are widely regarded as critical sites for biodiversity conservation. Those also include UNESCO World Heritage sites, UNESCO Man and Biosphere Reserves, and Ramsar sites. This initial mapping covered all Amdocs facilities under our operational control and ISO 14001 certification, representing 81% of our operational facilities and approximately 99% of our employees at business operations. We are now validating the information for each location and further assessing whether Amdocs has substantive dependencies, impacts, risks, and opportunities related to these priority areas.

Ramsar sites

(11.4.1) Indicate whether any of your organization's activities are located in or near to this type of area important for biodiversity

Select from:

☒ Not assessed

(11.4.2) Comment

We began our process of identifying priority biodiversity locations by using the IBAT platform, a globally recognized tool for guiding organizations on where to focus attention to protect ecosystems. Within IBAT, we selected all areas classified as Key Biodiversity Areas (KBAs) and all Protected Areas, which are widely regarded as critical sites for biodiversity conservation. Those also include UNESCO World Heritage sites, UNESCO Man and Biosphere Reserves, and Ramsar sites. This initial mapping covered all Amdocs facilities under our operational control and ISO 14001 certification, representing 81% of our operational facilities and approximately 99% of our employees at business operations. We are now validating the information for each location and further assessing whether Amdocs has substantive dependencies, impacts, risks, and opportunities related to these priority areas.

Key Biodiversity Areas

(11.4.1) Indicate whether any of your organization's activities are located in or near to this type of area important for biodiversity

Select from:

☒ Not assessed

(11.4.2) Comment

We began our process of identifying priority biodiversity locations by using the IBAT platform, a globally recognized tool for guiding organizations on where to focus attention to protect ecosystems. Within IBAT, we selected all areas classified as Key Biodiversity Areas (KBAs) and all Protected Areas, which are widely regarded as critical sites for biodiversity conservation. Those also include UNESCO World Heritage sites, UNESCO Man and Biosphere Reserves, and Ramsar sites. This initial mapping covered all Amdocs facilities under our operational control and ISO 14001 certification, representing 81% of our operational facilities and approximately 99% of our employees at business operations. We are now validating the information for each location and further assessing whether Amdocs has substantive dependencies, impacts, risks, and opportunities related to these priority areas.

Other areas important for biodiversity

(11.4.1) Indicate whether any of your organization's activities are located in or near to this type of area important for biodiversity

Select from:

☒ Not assessed

(11.4.2) Comment

We began our process of identifying priority biodiversity locations by using the IBAT platform, a globally recognized tool for guiding organizations on where to focus attention to protect ecosystems. Within IBAT, we selected all areas classified as Key Biodiversity Areas (KBAs) and all Protected Areas, which are widely regarded as critical sites for biodiversity conservation. Those also include UNESCO World Heritage sites, UNESCO Man and Biosphere Reserves, and Ramsar sites. This initial mapping covered all Amdocs facilities under our operational control and ISO 14001 certification, representing 81% of our operational facilities and approximately 99% of our employees at business operations. We are now validating the information for each location and further assessing whether Amdocs has substantive dependencies, impacts, risks, and opportunities related to these priority areas.

[Fixed row]

C13. Further information & sign off

(13.1) Indicate if any environmental information included in your CDP response (not already reported in 7.9.1/2/3, 8.9.1/2/3/4, and 9.3.2) is verified and/or assured by a third party?

	Other environmental information included in your CDP response is verified and/or assured by a third party
	Select from: ☒ Yes

[Fixed row]

(13.1.1) Which data points within your CDP response are verified and/or assured by a third party, and which standards were used?

Row 1

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

☒ Climate change

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Climate change

☒ Waste data

☒ Fuel consumption

☒ Base year emissions

☒ Electricity/Steam/Heat/Cooling generation

☒ Electricity/Steam/Heat/Cooling consumption

☒ Year on year change in absolute emissions (Scope 3)

- ☒ Progress against targets
- ☒ Energy attribute certificates (EACs)

- ☒ Renewable Electricity/Steam/Heat/Cooling consumption
- ☒ Year on year change in absolute emissions (Scope 1 and 2)

(13.1.1.3) Verification/assurance standard

Climate change-related standards

- ☒ ISO 14064-3

(13.1.1.4) Further details of the third-party verification/assurance process

Carbon Footprint Ltd certifies that Amdocs has had their carbon emissions verified by means of an external audit in accordance with ISO 14064-3: 2006, for the period of 1st October 2023 – 31st September 2024 the organisation released: 94,139.68 tonnes of CO2e (Location-based) 79,207.08 tonnes of CO2e (Market-based) It is our opinion that, appropriate methodologies have been used and the carbon footprint result is of satisfactory accuracy subject to the boundary conditions that we have assessed (including Scope 1, Scope 2 emissions and the reported Scope 3 emissions). Carbon Footprint Ltd have no conflict of interest in relation to providing assurance on the associated data. The scope of the assurance is clearly indicated in the assurance statement. Carbon Footprint Ltd declare a reasonable level of assurance.

(13.1.1.5) Attach verification/assurance evidence/report (optional)

2025_07 GHG Verification Report - Amdocs v1.0.pdf

Row 2

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

- ☒ Climate change

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Climate change

- ☒ Waste data
- ☒ Base year emissions
- ☒ Electricity/Steam/Heat/Cooling consumption
- ☒ Emissions reduction initiatives/activities

- ☒ Progress against targets
- ☒ Target-setting methodology
- ☒ Energy attribute certificates (EACs)

- ☒ Year on year change in absolute emissions (Scope 3)
- ☒ Renewable Electricity/Steam/Heat/Cooling consumption
- ☒ Year on year change in absolute emissions (Scope 1 and 2)

(13.1.1.3) Verification/assurance standard

Climate change-related standards

- ☒ Other climate change verification standard, please specify :ISO14001:2015

(13.1.1.4) Further details of the third-party verification/assurance process

We have implemented a global Environment, Health and Safety (EHS) management system, according to the international standards ISO45001:2018 and ISO14001:2015. We undergo yearly verifications from certified bodies on our global environmental risk identification, evaluation, mitigation and management processes, on our emission reduction activities, KPI collection, reporting, targets achievements, and overall environmental continual improvement. Attached is our worldwide ISO14001:2015 Certificate.

(13.1.1.5) Attach verification/assurance evidence/report (optional)

AMDOCS ISO14001 Full Certificate - valid until Sept 2028.PDF
[Add row]

(13.3) Provide the following information for the person that has signed off (approved) your CDP response.

(13.3.1) Job title

Global Climate Strategy and Sustainability Director

(13.3.2) Corresponding job category

Select from:

- ☒ Environment/Sustainability manager

[Fixed row]

