

amdocs corporate fact sheet

Founded

1982

Ordinary shares

Amdocs ordinary shares are listed on the NASDAQ Global Select Market under the symbol DOX and the company went public in June 1998.

Revenue

\$4.0 billion in fiscal 2018.

Customers

Amdocs' customer base includes communications and media companies in more than 85 countries worldwide.

Global presence

- Workforce of over 25,000 serving customers across six continents
- Support and development centers located worldwide, including Brazil, Canada, Cyprus, India, Ireland, Israel, Mexico, the Philippines, the United Kingdom and the USA

Market position

Amdocs is a leading software and services provider to communications and media companies of all sizes, accelerating the industry's dynamic and continuous digital transformation. With a rich set of innovative solutions, long-term business relationships with 350 communications and media providers, and technology and distribution ties to 600 content creators, Amdocs delivers business improvements to drive growth.



As our industry transforms at pace, amdocsONE provides service providers with the broadest set of products and services to grow revenue and build loyalty. Uniquely designed to meet the challenge of our customers' hybrid environment, amdocsONE is available on an open, modular architecture, built on cloud-native microservice technologies for high-velocity time to market. Deployed using DevOps in small iterations to control costs, amdocsONE brings optimal scope and drives agility. Our innovation, with rich partner-based services, further drives our industry leadership and deep domain knowhow.

Amdocs' market offerings address five business imperatives:

- Consumer experience and monetization
- Media and digital services
- Enterprise and connected society
- Service-driven networks
- Services and agile operations

Our offerings are underpinned by our technology foundations, including Microservices360, cloud, open source, open APIs, artificial intelligence, machine learning and data analytics.

Demonstrated leadership

- Leader in Integrated Revenue and Customer Management (Gartner)
- Leader in Operations Support Systems (Gartner)
- Amdocs wins Leading Lights 2018 Company of the Year (Public) award
- Amdocs wins Global Telecoms award for Managed Services Innovation of the Year
- #1 in the Order Management product-related market (Analysys Mason)
- #1 in Engineering Systems product-related market (Analysys Mason)
- #1 in Monetization Platforms product-related market (Analysys Mason)
- #1 in Monetization Platforms professional services market (Analysys Mason)
- #1 in Billing and Charging product-related market share (Analysys Mason)
- #1 in Billing and Charging professional services market share (Analysys Mason)
- #1 in Engagement Platforms product-related market (Analysys Mason)
- #1 in Customer Engagement product-related services market (Analysys Mason)
- #1 in Vendor Services for Telecom IT Applications (Ovum)
- Global leader in the overall BSS/OSS market (Heavy Reading)
- Global market-share leader in the overall monetization market (Stratecast)
- Leader in Service Fulfillment and Orchestration (Global Data)
- Amdocs found to have most well-articulated microservices story so far within CSP operational domain (Stratecast)
- Global market-share leader in end-to-end monetization (Frost & Sullivan)
- Amdocs wins Frost & Sullivan Asia-Pacific Telecom OSS/BSS Vendor of the Year award
- 2018 TM Forum Catalyst Award: Amdocs participant in Empowering Business Assurance with Artificial Intelligence catalyst
- TM Forum Excellence Awards 2018: Amdocs and Telstra win Open Digital Ecosystem Platform of the Year Award
- TM Forum Excellence Awards 2018: UXP Systems (an Amdocs company) wins Outstanding Customer Centricity Award for supercharging Liberty Global's digital business capabilities
- Vubiquity (an Amdocs company) wins 2018 EMA Service & Technology Provider "Digi" Award for premium content & technology solutions, and transforming digital video distribution
- Vindicia (an Amdocs company) wins CNP Judges Choice Award for Best Subscription/Recurring Billing Solution
- Amdocs awarded four diamonds in back office category of BTR 2018 Diamond Technology Reviews

Amdocs select customers

7-Eleven	Indosat	Telecom Argentina
A1 Bulgaria	Intelig	Telefónica Argentina
A1 Telekom Austria	Interoute	Telefónica Brasil (Vivo)
AAPT	Telecommunications	Telefónica Chile
Algar Telecom	iStream Planet	Telefónica O2 Germany
Altice USA	Italiaonline S.p.A	Telefónica O2 UK
América Móvil	J:COM (Jupiter Telecommunications)	Telefónica Peru
Anuncios en Directorios	Kazakhtelecom	Telefónica S.A.
Seccion Amarilla	Kcell	Telenet Belgium
Astra Honduras	KPN	Telenor Hungary
Astro	KT Corporation	Telenor Norway
AT&T	Kyivstar	Telenor Sverige
Axtel	Liberty Global	Telesur
BBC Worldwide	Linkem	Telia Estonia
Bell Canada	M1	Telia Denmark
Bell Mobility	Magyar Telekom	Telia Norway
Bend Broadband	Maxis	Telia Sweden
Bezeq	Movilnet	Telkom SA
Bharat Sanchar Nigam Limited	MTS	Telma
Bharti Airtel	NASCAR Digital Media	Telmex
Botswana Telecommunications Corporation Limited	NET Brasil	Telstra
BT	NetCom	TELUS Communications
Cable & Wireless	NetLink Trust	Teracom
Cable Bahamas	Next Issue Media/Texture	Three Ireland (Hutchison) Limited
Cellcom	Nextel Brasil	Tigo Ghana
CenturyLink	O2 Czech Republic	TIM
Charter Communications	O2 Slovakia	TIM Brasil
Cinemark	Oi	T-Mobile Austria
Claro Brasil	Open Mobile	T-Mobile Czech Republic
Claro Chile	Optus	T-Mobile Netherlands
Claro Dominican Republic	Orange Belgium	T-Mobile USA
Claro Ecuador	Orange Polska	Transvision
Claro Peru	Orange Spain	Trudon
Claro Puerto Rico	Partner Communications	True Corporation
Cogeco	Telephone Communications	Turner
Comcast	PeopleConnect Inc.	UPC Broadband Holding B.V.
Conyors Bank	Play	US Cellular
Cricket	PLDT	UTS
Crnogorski Telekom	Post Luxembourg	Veon
De Telefoongids BV	Primetel	Verizon
Deutsche Telekom	Proximus	Verlag Heinz Heise
Dex Media	Prudential Insurance Co. of America	Vimeo
Digicel Group	Reliance Communications	Virgin Media
Digital Venezuela	Rogers Communications	Vodafone Germany
Dish Network	Rostelecom	Vodafone Greece
EE	Safaricom	Vodafone Hungary
eircom	Sensis	Vodafone Hutchison Australia
Elisa	SETAR	Vodafone Idea
Embratel	SFR	Vodafone Ireland
Endurance International Group	SIM TV	Vodafone Italy
Enel	Singtel	Vodafone New Zealand
FarEasTone	Sky Italia	Vodafone Portugal
Fastweb	Slovak Telekom	Vodafone Romania
Globe Telecom	Smart	Vodafone Spain
Hearst Magazines	Sonaecom	Vodafone UK
Endurance International Group	Sprint	VodafoneZiggo
Hot Telecom	State Bank of India	Warner Bros.
Hrvatski Telekom	Sunrise Telecom	Wind
HSBC Bank	Sutter Telefonbuchverlag	XL Axiata
Hutchison 3G UK	Tata Communications	Yorkshire Water
	Tele2	YP Holdings
		Ztar Mobile